

**SACRAMENTO COUNTY  
HEALTHY PARTNERS ADVISORY GROUP**

**Meeting Minutes**

February 3, 2016, 3:00 PM – 4:00 PM

Primary Care Center  
Community Room, 2<sup>nd</sup> Floor  
4600 Broadway  
Sacramento, CA 95820

<b>ADVISORY GROUP MEMBERS</b>			
X	DHHS – Sandy Damiano, PhD – Chair	X	Physician – Glennah Trochet (SaLMA)
X	DHHS – Marcia Jo	X	Physician – Mark Henderson (UCD)
X	DHHS – Jodi Nerell	X	SPIRIT – Liza Kirkland
	Advocate – Kim Williams (BHC)		<b>OTHER ATTENDEES</b>
	Advocate – Amy Williams (LSNC) – <i>excused</i>	X	Rachel Rios (La Familia)
X	Advocate – David Ramirez (Sac ACT)	X	Nenick Vu (Capitol Health Network)
X	Advocate – Kelly Bennett-Wofford (Sac Covered)	X	Alene Pichly (EHS)
X	FQHC (community) – Denise Highfill (Cares)	X	Kristi Threlkeld (UCD)
X	Employee Health Systems (EHS) – Anna Berens	X	Laura McCasland (DHHS)
X	Hospital – Jennifer Zachariou / Ashley Brand (Dignity)	X	Samantha Mott (DHHS)
	Hospital – Kelly Brenk (Sutter)		<b>STAFF</b>
X	Hospital – Carol Serre (Kaiser)	X	Karen Giordano (DHHS) – scribe

Group in Attendance: 11

Public in Attendance: 6

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TOPIC	MINUTES
<p>Welcome, Introductions and Agenda Review &amp; Announcements – <i>Sandy Damiano, PhD, Chair</i></p>	<p>Sandy Damiano, PhD, Chair welcomed the group and members of the public, facilitated introductions and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> <li>▪ <u>Materials</u>: All members received an Agenda, Charter, and Healthy Partners Dashboard. All items are posted. Website link: <a href="http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx">http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx</a></li> <li>▪ <u>Sacramento Covered agreement</u>: Executed Jan 2016. Sacramento Covered was recently approved for automatic verification of aid codes. This will be helpful with navigation and enrollment efforts.</li> <li>▪ <u>Media</u>: Discussed recent media release through the Building Healthy Communities (BHC). This release led to advertising in print, radio and television. While it is wonderful to have enthusiasm and desire to discuss the program staff were not prepared for the surge of walk-ins and phone calls. We would like to be prepared so that we have a good consumer experience. Partners also discussed desire for inclusion and coordination in any release. The recent California Endowment documentary was also discussed.</li> </ul> <p><u>Group Discussion</u>:</p> <ul style="list-style-type: none"> <li>▪ An agreement made by members of the group to coordinate and recognize all partners in media releases.</li> <li>▪ Need to develop a script or checklist, using certain language to accurately reflect services and partnerships. Jodi will work on a draft.</li> </ul>
<p>Advisory Group – <i>Sandy Damiano</i></p>	<p>Healthy Partners Advisory Group begins today.</p> <ul style="list-style-type: none"> <li>▪ Welcome Denise Highfill (Cares), FQHC representative who was endorsed by community FQHCs.</li> <li>▪ Charter approved pending clarification of hospital systems representatives (number of seats/representatives). Hospital Systems have a meeting tomorrow. Will report back to Sandy.</li> <li>▪ Members are also pending for beneficiary seats (3).</li> <li>▪ Board of Supervisors (BOS) Chief of Staff Briefing is scheduled for February 25<sup>th</sup>. Attendees to include Sandy Damiano, Liza Kirkland, and Rosemary Younts. Sandy is pending a response from Kim Williams (BHC).</li> </ul> <p><u>Group Discussion</u>:</p> <ul style="list-style-type: none"> <li>▪ The group would like formal recommendations to be made by seated group members only. County members may abstain when indicated. Non-group attendees may actively participate in group discussion.</li> <li>▪ There may be occasions when formal membership needs to vote versus having a consensus. Will try to determine need as we proceed.</li> </ul>

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Program Status  
Updates –  
*Jodi Nerell,  
Marcia Jo,  
Liza Kirkland and  
Hospital Partners*

Enrollment (Jodi Nerell)

- Enrollment: Last meeting, January 6<sup>th</sup>, **76** individuals were enrolled. Today **594** individuals are enrolled.
- Referral sources: Largest referral source - 42% family/friends. Second high referral sources - Sacramento Covered, La Familia and Media.
- Individuals with urgent needs are triaged the same day by a nurse. Some clients want to become members to ensure a space in the program but do not want medical appointments right away. These appointments have been scheduled later than those with a medical need.

Program Status/Updates (Marcia Jo)

- Most enrollees are monolingual, Spanish speaking. Use bilingual staff and contracted interpreters. Recognize the need to have more bilingual Spanish speaking staff for phone calls and follow-up.
- Individuals referred from hospital emergency rooms have urgent medical needs.
- 37 individuals are on a pending list for specialty care through SPIRIT.

Specialty Services (Anna Berens, Liza Kirkland, Ashley Brand)

- Specialty services have not rolled out yet.
- EHS contract is close to execution. EHS will start with providing imaging, diagnostics and e-consults.
- Sacramento Physicians' Initiative to Reach out, Innovate and Teach (SPIRIT) continues to work with Sutter on credentialing non-hospital providers.
- SPIRIT and Dignity anticipate scheduling expanded outpatient surgeries. This service involves participation of staff within different disciplines, such as anesthesiology. Dignity is currently working on a plan to expand surgeries available at General to other Dignity hospitals.
- County, SPIRIT and Dignity will begin work on a Saturday or evening clinic subspecialty clinic at PCC.

Group Discussion:

- Rachel Rios – Suggested offering chronic disease management classes on site or at partner sites to educate members on lifestyle changes, targeting diabetes and hypertension. The group agreed. La Familia may be able to provide some of these groups. Ashley Brand – Dignity has a train-the-trainer program for health educators. Individuals are trained and provided stipends to teach patients. Dignity may be able to provide some of these services. Decision – Sandy stated we would like to offer a group onsite. Jodi to follow-up with Ashley and Rachel.
- Rachel Rios – Clients have reported many positive experiences with Healthy Partners staff and services such as: staff treated individuals with respect and dignity, welcoming approach, no costs for primary care services, and appreciate having access to healthcare following long absence of health care services.
- The group shared similar testimonials and positive experiences.

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<p>Metrics – <i>Marcia Jo</i></p>	<ul style="list-style-type: none"> <li>▪ Reviewed and discussed the preliminary dashboard. More metrics will be added. See Dashboard – <i>posted on website.</i></li> </ul> <p><u>Group Discussion:</u> Per Mark Henderson, the chronic conditions reflect community needs assessment data. The group would like break out for ineligibility, unduplicated count of primary care utilization; and age of enrollees. This is in process. Some of it is not easy as data is retrieved from three systems.</p>
<p>Budget – <i>Sandy Damiano (facilitated) / All</i></p>	<p>Sandy briefly discussed the County budget timeline. Divisions have a very brief window to submit this month. Not all costs are currently known yet such as changes in allocated costs. There is concern of a recession in the next year or so. Likely to be a status quo budget with no new program growth. Division budgets are submitted to the Department for review and then to the CFO. CEOs office reviews all budgets and needs. Budget hearings are scheduled for mid-June. Will submit a request for Healthy Partners.</p> <p><u>Group Discussion:</u> Participants shared their thoughts for additional funds.</p> <ul style="list-style-type: none"> <li>▪ Request to carryover funds not spent and include a growth request for primary care services since there is a huge unmet need. Sandy noted that we are not typically allowed carryover.</li> <li>▪ Estimate costs based on members chronic conditions (specialty).</li> <li>▪ Request funds for community health workers.</li> <li>▪ Increase funding for primary care services.</li> <li>▪ Lift the age limit or gradually increase age over time or grandfather in age when individuals age out of program eligibility and increase enrollment.</li> <li>▪ Strategy – Importance of telling a story of the program’s impact on the person’s life and demonstrate impact with data of program thus far and unmet needs of community members (use number of undocumented individuals in the community who recently applied for drivers licenses to represent population).</li> <li>▪ After discussion, the group would like increased funding for primary care versus specialty care.</li> </ul>
<p>Closing Remarks and Adjourn</p>	<p>Sandy Damiano thanked everyone for attending and participating in today’s meeting. Tentative topics for the next meeting will include: Enrollment and Specialty Updates, Dashboard and Budget. With no additional business to discuss, the meeting adjourned.</p>
<p>Next Meeting</p>	<p><b>Wednesday, March 2, 2016 / 4:00 – 5:00 PM</b> Primary Care Center, Community Room, 2<sup>nd</sup> Floor, 4600 Broadway, Sacramento, CA 95820</p>