

Sacramento County Health Authority Commission Consumer Protection Committee Meeting

Meeting Minutes

August 12, 2021, 11:00 AM – 1:00 PM

Meeting Location

In compliance with County, State, and Centers for Disease Control and Prevention directives related to the COVID-19 public health emergency, this meeting was held remotely via webinar and conference call.

Attendance

Name	Attendance	Name	Attendance
SCHA Consumer Protection Committee Voting Members			
Kyle Stefano, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Kim Williams	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
John Landefeld, MD, Vice-Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Lisa Packard	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Edwin Kirby	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent	Patricia Sherrod	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
County Staff to SCHA			
Jenine Spotnitz	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Consultants to SCHA			
Sarabeth Zemel	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		
Lisa Chan-Sawin	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent		

Agenda Item	Time
<p>1. Welcome and Agenda Review – Kyle Stefano, Committee Chair</p> <p>Chair Kyle Stefano convened the meeting at 11:03 am. Jenine Spotnitz reviewed the agenda and updated the Commission that Lisa Packard will no longer serve as a Commission member as she has moved out of state.</p>	11:00 – 11:05 am
<p>2. Presentation and Discussion: Needs and Challenges People Experiencing Homelessness Face in Accessing Care and Improving Health Outcomes – Aide Long, Elica Health Centers; Dr. Phil Summers, Sutter Health; Joleen Lonigan and Angela Drake, UC Davis Health</p> <p>The committee reviewed a video on homelessness in Sacramento County. Joe Smith, Advocacy Director at Loaves and Fishes, interviewed those who are homeless, about their healthcare experiences with enrolling in Medi-Cal, getting appointments, seeing doctor, etc. Aide Long, Dr. Phil Summers, Joleen Lonigan, and Angela Drake each presented and discussed needs and challenges that people experiencing homelessness face in accessing care and improving health outcomes. Several priority needs identified included:</p>	11:10 – 12:10 pm

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<ul style="list-style-type: none"> • better access to primary care; • more medical and psychiatric respite and recuperative care access and beds; • more board and care access and beds; • integrated data systems including electronic health records linked to social service system and hospital data; • improved patient navigation and payment for case management services; • the provision of all In Lieu of Services; • revisions to the referral system and reduced barriers to care, including co-locating services; • reduced fragmentation of care and patient shuffling between Managed Care Plans; • street medicine and primary care clinics specifically for homelessness, which include drop-in hours and doctors specializing in the population; • the ability to more quickly transfer Medi-Cal coverage across counties. 	
<p>3. Discussion: Review Managed Care Plan (MCP) RFQ Vetting Questions – <i>Jenine Spotnitz, Sacramento County Department of Health Services</i></p> <p>4. Jenine Spotnitz read the draft RFQ questions, and Commissioners shared input</p>	12:10 – 12:45 pm
<p>5. Public Comment – <i>One comment per person, limited to two minutes.</i></p> <p>6. Emely Arienza, a health plan representative, clarified points around the timeframe for changing primary care providers (PCPs). She noted that members can change their PCP at any time. If a member is assigned to a delegated group, they are receiving payment for that member each month, so the member cannot switch mid-month to a different provider due to the capitation payment rate structure.</p>	12:45 – 12:55 pm
<p>7. Next Steps and Adjournment – <i>Kyle Stefano, Committee Chair</i></p> <p>Kyle Stefano adjourned the meeting at 12:57 pm.</p>	12:55 – 1:00 pm

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact Jenine Spotnitz at SpotnitzJ@saccounty.net or (916) 216-1782. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at 7001-A East Parkway, Sacramento, CA

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95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at [Sacramento County Health Authority](#).