



SACRAMENTO COUNTY HEALTH AUTHORITY COMMISSION

Medi-Cal Redeterminations, Annual Report, Consultant Request for Proposals (RFP)

January 16, 2024

Agenda Item 1: Welcome/Opening Remarks

Agenda

1. Welcome/Opening Remarks
2. Agenda Review, New Member Introductions, and Updates
3. Presentation & Discussion: Medi-Cal Redeterminations Update
4. Presentation, Discussion & Action: Medi-Cal Redeterminations Panel & Commission Letter to Board of Supervisors
5. Presentation and Discussion: Managed Care Plan Update on Elective CalAIM Initiatives
6. Update and Action: Request for Proposal, Proposed Procedural Change to Letter of Interest for a Consultant
7. Public Comment
8. Closing Comments & Adjournment

**Agenda Item 2:
Agenda Review, New
Member Introductions, and
Updates**

Agenda Item 3:
Presentation and Discussion:
Medi-Cal Redeterminations
Update

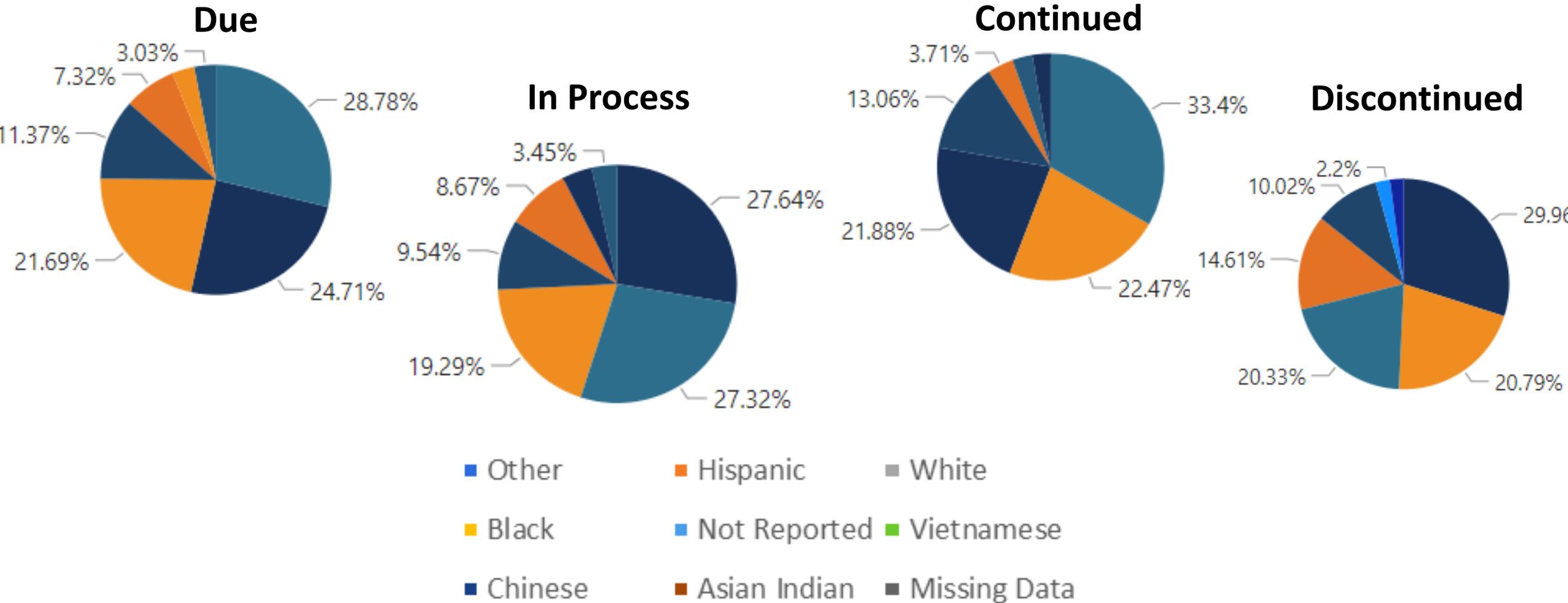
Medi-Cal Continuous Coverage Unwinding Dashboard October 2023

Data provided by the Department of Health Care Services, and available for viewing at [Continuous-Coverage-Eligibility-Unwinding-Dashboard-October2023 \(ca.gov\)](#)

Monthly Redetermination Processing: Statewide & County Comparison

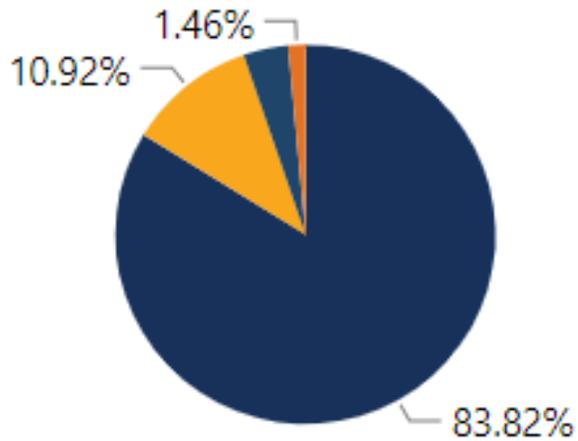
	SACRAMENTO				STATEWIDE
Month	September		October		October
Redeterminations Due	44,487		44,840		315,032
In process	12,803	28.78%	12,653	28.22%	30.2%
Discontinued	9,116	20.49%	8,911	19.87%	20%
Continued in Medi-Cal	6,776	15.23%	7,310	16.30%	14.9%
Renewed via Ex Parte	15,792	35.5%	15,966	35.6%	34.9%

Redetermination: September Race/Ethnicity

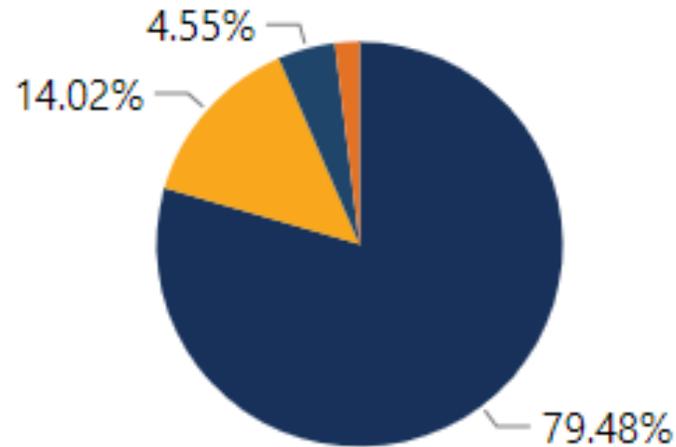


Redetermination: September Written Language

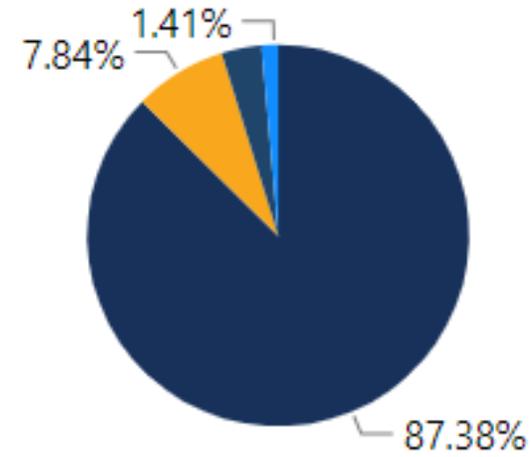
Due



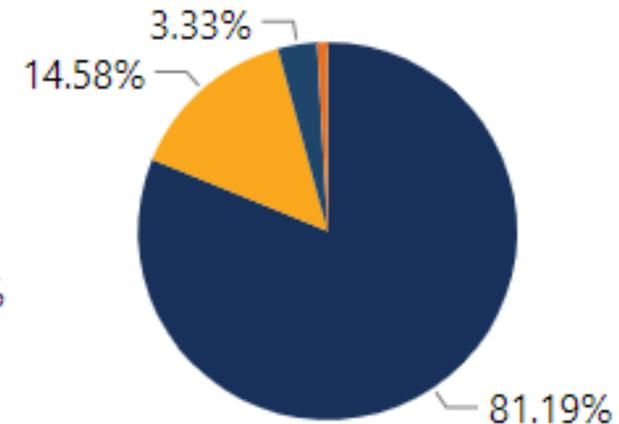
In Process



Continued



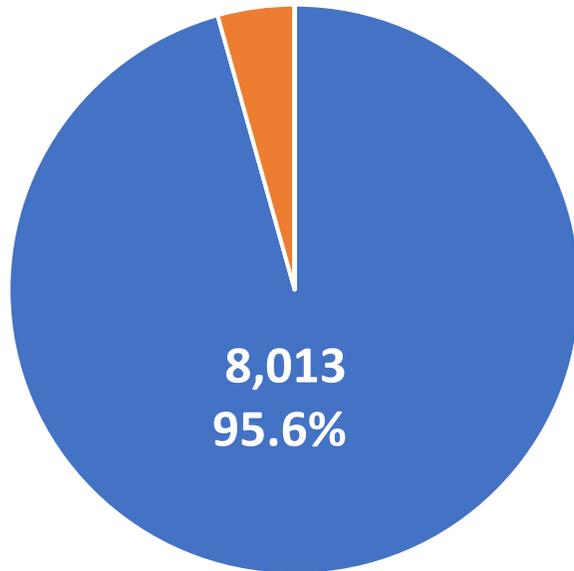
Discontinued



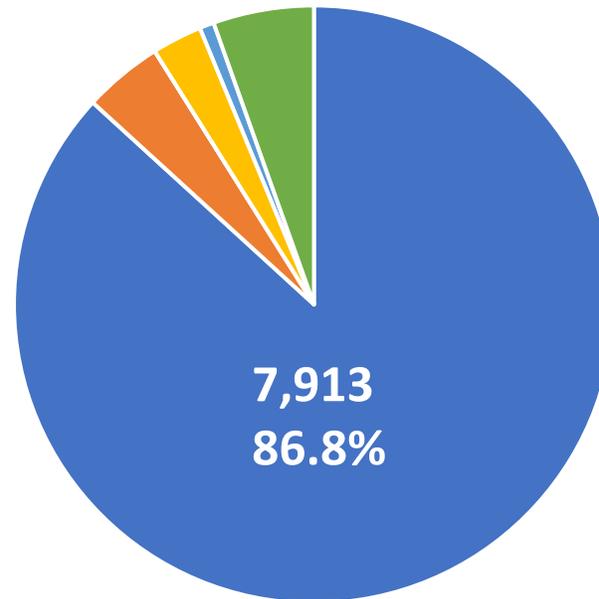
■ English ■ Spanish ■ Russian ■ Vietnamese

County-level Discontinuance Reasons: 3-month Comparison

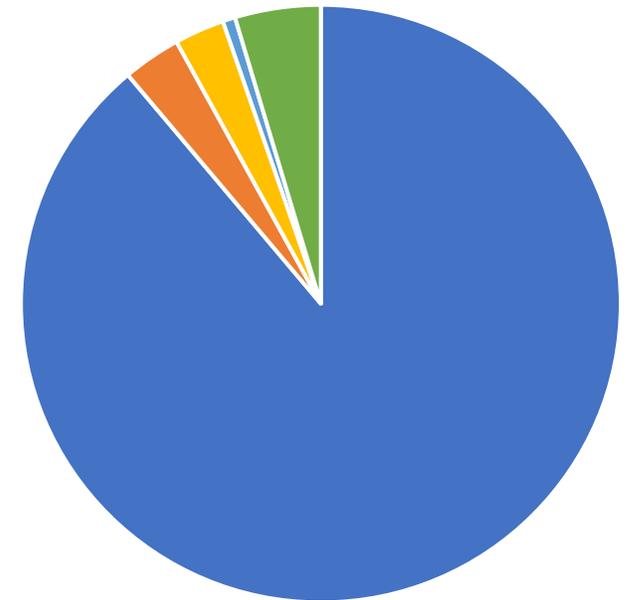
August



September



October



- Procedural
- Excess Income
- California Residency
- Voluntary Withdrawal
- Deceased
- Other Reasons

**Agenda Item 4:
Review 2023 Annual Report Draft**

**Agenda Item 5:
Presentation, Discussion and
Action: Consumer Protection
Committee Consultant Request for
Proposal (RFP)**

Agenda Item 6: Public Comment

Appendix



**California Department of
Health Services
(DHCS) Continuous Coverage
Unwinding Dashboard
Statewide Data**

Medi-Cal Transition – Policy Guide

The attached 2024 Medi-Cal Managed Care Plan (MCP) Transition Policy Guide has been updated with the new Continuity of Care Data Sharing Policy and updates to sections previously released. Please use the attachment while we post the updated Policy Guide to the [DHCS website](#).

The Policy Guide includes DHCS policy and Medi-Cal MCP requirements related to member transitions among MCPs that take effect on January 1, 2024. Updates from previous versions are reflected with highlights and **strikethroughs** to facilitate MCP and stakeholder tracking of the changes. The Policy Guide will be updated throughout calendar year 2023 to keep MCPs informed of new and developing guidance.



Managed_Care_Plan_Transition_Policy_Guide.pdf

Key Updates to Policy Guide

- Member Enrollment and Noticing – Changes to noticing required for members enrolled in a Kaiser subcontract transitioning to Kaiser prime membership
 - Continuity of Care – Changes include:
 - Extension of some Continuity of Care protections to 6 months
 - Clarification of Special Population members with authorizations to receive Enhanced Care Management services and Community Supports
 - Addition of members who are residing in Intermediate Care Facilities for individuals with Developmental Disabilities (ICF/DD) to Special Populations
 - Addition of Intermediate Care Facilities for individuals with Developmental Disabilities (ICF/DD) to provider types eligible for Continuity of Care for providers
 - Addition of language to address inpatient billing responsibilities among Previous and Receiving MCPs
 - Enhanced Care Management and Community Supports Transition Policies – Updates to align with the ECM and Community Supports Policy Guides
 - Appendix – County Level MCP Transitions to reflect the changes to noticing required for members enrolled in a Kaiser subcontract transitioning to Kaiser prime membership
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New Continuity of Care Data Sharing Policy

The new section on Continuity of Care data sharing is final policy. DHCS requests Managed Care Plan feedback on four attached templates as well as the file format and transmission method of data compiled according to these templates (see Section VIII):

1. Continuity of Care (CoC) Data Template - 1) Data Elements for All Members
2. Continuity of Care (CoC) Data Template - 2a) Special Populations Specifications
3. Continuity of Care (CoC) Data Template – 2b) Special Population Member File
4. Continuity of Care (CoC) Data Template – 2c) Special Populations Accompanying Data

Please note: The companion [All Plan Letter \(APL\) 23-018](#) establishes the binding nature of the policy guide as the DHCS authority specific to the 2024 MCP transition and remains unchanged.

Unwinding Redeterminations Toolkit Materials

From DHCS Website

 CAMPAIGN 

Keep Your Medi-Cal

DESCRIPTION

The California Department of Health Care Services (DHCS) is conducting a statewide public information, education, and outreach campaign to raise awareness about the return of the annual Medi-Cal eligibility renewals and encourage Medi-Cal members to take steps to keep themselves and their families covered.

To promote collaboration with community groups in this effort, DHCS created the Keep Your Community Covered Resource Hub with outreach materials in **English**. Simply select from the tabs below to download and share graphics, flyers, videos, and access specific audience resources. These materials can be customized and are designed to help Medi-Cal members take steps to keep their health coverage.

Important: clicking on the file names will immediately begin downloading the files.

General Messaging Resources 

Social Media Graphics 

Print Materials 

Media Outreach Resources 

Videos 

For IHSS Recipients 

From DHCS Website

For Uninsured Group 

For Providers 

For Managed Care Plans (MCPs) 

For Schools and Families 

For Older Californians 

For Employers 



ADDITIONAL DOWNLOADABLE ASSETS & HOUSED MEDIA

English MAT Release Pitch

English MAT Release

English Radio Readers and Pitch