



# Sacramento County Health Authority Commission

**TBD JANUARY 2025 BOARD DATE**

The Honorable Board of Supervisors  
County of Sacramento  
700 H Street, Suite 1450  
Sacramento, CA 95814

Honorable Board Members:

I am honored to provide the Sacramento County Board of Supervisors with the third annual update on the activities of the Sacramento County Health Authority (SCHA). On December 8, 2020, the Sacramento County Board of Supervisors introduced an ordinance to add Title 2 of the Sacramento County Code establishing the SCHA to expand the County's oversight over the quality, cost, and access to Medi-Cal services provided by Managed Care Plans (MCPs) operating in the County. On December 15, 2020, the Board approved the ordinance.

In 2024, the SCHA focused on reviewing Medi-Cal redetermination data and making recommendations to improve enrollment, procuring a consultant to support the implementation of the SCHA's three-year strategic plan, understanding Sacramento County MCPs' progress on key DHCS initiatives, and identifying and addressing challenges with CalAIM (California Advancing and Innovating Medi-Cal) implementation. The Commission utilized support from Bobbie Wunsch, Health Management Associates, and Sellers Dorsey to learn about new key DHCS initiatives and policy changes, and understand their potential implications for the work of the SCHA. Appendix A provides more detail of our actions.

As we look forward, the SCHA will focus attention on key issues such as:

- Implementing our strategic plan and priorities;
- Utilize findings from the SCHA Commissioner Satisfaction survey to inform improvements to strengthen the SCHA operations and Bylaws;
- Overseeing the care and services provided to our Medi-Cal beneficiaries and seeking operational improvements in care delivery;
- Overseeing the implementation of CalAIM, the State of California's ambitious and far-reaching reimagining of care for Medi-Cal beneficiaries statewide; and
- Collaborating closely with MCPs on oversight and monitoring activities, collecting beneficiary input, and helping to ensure smooth and successful implementation of health delivery system initiatives such as CalAIM.



## **Sacramento County Health Authority Commission**

Thank you for your support and the opportunity to serve over 500,000 Sacramento County residents through the important work of this Commission.

Sincerely,

Chet Hewitt  
Sacramento County Health Authority Commission Chair

cc: Timothy Lutz, Director, Sacramento County Department of Health Services



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## Appendix A

During this year, much of the attention of the Commission was focused on procuring a consultant to support the implementation of the SCHA's strategic plan, understanding Sacramento County MCPs' progress towards key DHCS initiatives, including the Bold Goals, as well as identifying and addressing key CalAIM implementation challenges. To this end, key milestones met by the Commission include:

### **Quarter 1: January – March**

In January, the SCHA reviewed Medi-Cal Redetermination data and was informed of challenges and opportunities regarding redeterminations from a panel of speakers that included the Department of Healthcare Services, Legal Services of Northern California, and Community Health Works. The Commission developed recommendations and questions that it submitted to the Board of Supervisors.

The SCHA received updates from Managed Care Plans regarding their implementation of elective CalAIM Initiatives ("community supports"). The Consumer Protection Committee (CPC) identified challenges regarding the lack of alignment and consistent coverage provided across MCPs' implementation of housing community supports, and wrote a letter to request MCPs' alignment on consistent coverage that meets the needs of unhoused individuals transitioning into housing. Subsequently, MCPs worked to align their services and successfully agreed to consistent coverage for the housing community support.

The SCHA discussed procurement approaches for a consultant to support the implementation of the SCHA's strategic plan and developed guiding principles and priorities to guide the procurement process led by County staff.

### **Quarter 2: April – June**

Sellers Dorsey presented an overview of the MCP 2024 Contract to the SCHA and highlighted areas of interest and opportunities including data and the Community Reinvestment process and report. The SCHA discussed MCP data of interest and developed guiding principles for performance data which will be shared with the consultant selected to support the implementation of the SCHA's strategic plan.

The CPC discussed strategies to recruit Med-Cal beneficiaries and developed a recruitment flyer for the SCHA to distribute. The CPC held a panel to hear from providers regarding CalAIM implementation challenges, including billing and delayed payments from Managed Care Plans to providers.

### **Quarter 3: July-September**

The Ad-Hoc Committee for Strategic Priority 5 developed the strategic implementation plan for Priority 5, and Commissioners approved it.



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MCPs provided a detailed presentation on the progress towards meeting DHCS's CalAIM Bold Goals (50x2025 Initiative) and Commissioners discussed opportunities to improve performance across the County to meet the Bold Goals.

Sellers Dorsey presented updated draft guidance from DHCS regarding Community Reinvestment Requirements. The Department of Human Assistance presented updated Medi-Cal Redeterminations data and responded to the requests from the SCHA.

The SCHA reviewed the Scope of Work (SOW) Contract for the SCHA Strategic Implementation Plan consultant, NORC (National Opinion Research Center), which the County selected from its procurement process. NORC presented on their proposed approach to the work and Commissioners provided feedback.

### **Quarter 4: October - December**

The contract with NORC was executed, and the Strategic Implementation Plan timelines were updated to reflect NORC's SOW.

MCPs presented to the SCHA on key CalAIM implementation challenges and provided their action plans for next steps to resolve pressing issues faced by providers.

### **Plans for 2025**

Looking ahead, in 2025, the Commission will work with the Strategic Implementation Plan consultant, NORC, to implement the Strategic Plan priorities, including building out its process for MCP oversight and monitoring, working with the County to collect beneficiary input, helping ensure successful implementation of CalAIM, and supporting health care delivery system transformation.