



# Sacramento County Health Authority Commission

## OPTIONS FOR MISSION/VISION/VALUES AND STRATEGIC PRIORITIES --- Revised Draft for Discussion Only – June 17, 2022

The following options represent a third set of refined proposed items based on the following steps:

- A first draft created by Pacific Health Consulting Group based on open-ended Commissioner written input;
- Revised second draft based on Commissioner input and feedback at the SHAC meeting on April 19, 2022; and
- Commissioner input on a May 2022 Survey Monkey designed to reflect the April SHAC meeting comments.

### **Purpose of the Sacramento County Health Authority Commission**

(based on an ordinance of the Sacramento County Code relating to the Sacramento County Health Authority)

The Sacramento County Health Authority Commission shall serve the public interest of Medi-Cal beneficiaries in the county, and strive to improve health care quality, to better integrate the services of Medi-Cal managed care plans and behavioral health and oral health services, to promote prevention and wellness, to ensure the provision of cost-effective health and mental health care services, and to reduce health disparities.

## 1. VISION STATEMENT

### **Vision --- Our Desired Future**

- Look beyond the life of the strategic plan, often 20-30 years out
- Audacious aspirations or dreams that may never be achieved
- Success often dependent upon the actions of multiple organizations

### **Proposed VISION STATEMENT Options:**

1. A healthy community with access to equitable, culturally appropriate, high quality and coordinated whole person health care when and where it is needed. (100% selected as their first or second choice)
2. We envision a future where all people in the county get their health needs met in a dignified, equitable, respectful, high quality, and coordinated way. (64% selected as their first or second choice)



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## 2. MISSION STATEMENT

### Mission --- *What We Do*

- Typically describes the business we are in
- Provides a brief statement of our purpose

### Proposed MISSION STATEMENT Options:

1. SCHA is focused on ensuring access to quality and integrated health care for Medi-Cal beneficiaries in Sacramento County through collaboration and continuous oversight of the Medi-Cal system to improve health outcomes. (82% selected as their first or second choice)
2. The SCHA uses its diversity of experience and expertise to advocate for the highest quality, integrated health care for Medi-Cal beneficiaries in Sacramento through influence and oversight of the Medi-Cal system in the County to improve health outcomes and reduce health disparities. (73% selected as their first or second choice)

## 3. ORGANIZATIONAL VALUES

### Values --- *Who We Are*

- Core ethics that define what we stand for
- Guide how we operate as an organization and serve our community

### Proposed ORGANIZATIONAL VALUES:

We do our best for Sacramento's Medi-Cal managed care members by being:

- People-focused:** empowering patients, family and staff to ensure that health care is respectful and culturally competent and honors people's values
- Collaborative:** valuing community partnerships, existing networks of care, and working together to find solutions
- Integrity:** Being responsive, honest, and continuously listening, learning and improving
- Transparent:** using and sharing data to inform decisions and make positive changes
- Vigilant:** steadfastly advocating with managed care plans, delegated entities and providers to improve quality, access and equity standards while reducing health inequalities.



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### 4. DRAFT STRATEGIC PRIORITIES 2022-2024

1. Increase oversight, coordination and other activities to improve health plan and provider performance in the areas of quality, timely access, integration and health disparities
2. Engage Medi-Cal beneficiaries in defining and improving health provider/ health plan performance
3. Proactively forecast, prepare for and support local efforts to respond to CalAIM and other key DHCS initiatives
4. Prepare for successful transition to fewer Medi-Cal managed care health plans
5. Improve Health Authority structure, processes, strategies and engage key leaders in the community

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