

Data Summary Report

Highest Utilization: Non-primary care encounters

Time Period: January through December 2015

Report Date: May 22, 2017

**HEALTH PLANS COMPARISON – 2015 DATA**

<b>Indicator</b>	<b>Anthem</b>	<b>Health Net</b>	<b>Molina</b>	<b>Kaiser</b>
Top Aid Codes:				
1. Disabled (60, 64, 6H)	68%	56%	64%	32%
2. Medi-Cal Expansion (M1, M3, L1)	20%	34%	18%	24%
3. Aged (10, 14, 1H)	4%	0%	12%	10%
4. Adult (30, 34, 3N)	6%	10%	6%	34%
Percentage of Medi/Medi	30%	6%	12%	N/A
Percentage of enrollees no longer enrolled in 2016	25%	26%	24%	14%
Three or more ED visits	54% <i>16% had 10+</i>	98% <i>96% had 10+</i>	64%	100%
One Inpatient Stay	100% <i>70% had 2+</i>	60% <i>42% had 2+</i>	88%	72%
Indication of homelessness	10%	16%	20%	0%
Complex care management	20%	6%	56%	26%
County Mental Health Specialty Services (used County MHP List)	12%	10%	4%	N/A
Behavioral Health diagnosis on a non-PCP 2015 claim ( <i>exclude Dementia and SUDs.</i> )	88%	30%	50%	38%
<b><i>Comorbid Conditions</i></b>				
1. Physical/Behavioral	88%	10%	50%	38%
2. Diabetes/hypertension	56%	0%	66%	34%
3. Diabetes/SUD	34%	6%	38%	10%
4. 3 or more conditions	98%	28%	86%	66%
<b><i>Chronic Conditions</i></b>				
• Substance Use Disorder (SUD)	62%	66%	52%	22%
• Major Depressive Disorder	50%	24%	48%	44%
• Psychotic Disorder	22%	20%	14%	6%
• Bipolar Disorder	16%	10%	14%	8%
• Hypertension	84%	14%	92%	54%

• Diabetes	64%	10%	68%	50%
• Asthma	24%	12%	46%	38%
• COPD	38%	16%	34%	24%
• Congestive heart failure	48%	8%	56%	24%
• Coronary artery disease	56%	4%	44%	6%
• Chronic liver disease	40%	2%	28%	8%
• Dementia	8%	0%	6%	2%

**Data Parameters:**

Population – Each plan pulled data for the top 50 utilizers of non-primary care services.

Homelessness – defined differently by each plan.

Complex Care Management – indicates members participating at the time of the data pull.

Plan Mental Health Services – may be difficult to extract data due to imbedded services at some locations, provider training, etc.

County Mental Health Plan – sent plans point in time data on their respective members.

Health Net used a primary diagnosis only for chronic, comorbid, and behavioral health conditions.

See Kaiser Report for more information about Kaiser’s definitions and data.

Notes: Molina provided revised 2015 data as of 3/21/17 for all diagnostics.

Anthem provided revised 2015 data as of 5/15/17 for all indicators.

Data Summary Report

*Highest Utilization: Non-primary care encounters – Top 50 Enrollees*

Time Period: January through December 2016

Report Date: July 24, 2017

**HEALTH PLANS COMPARISON – 2016 DATA**

<b>Indicator</b>	<b>Anthem</b>	<b>Health Net</b>	<b>Molina</b>	<b>Kaiser</b>
<u>Top Aid Codes:</u>				
1. Blind/Disabled (20, 60, 64, 6H)	68%	64%	60%	52%
2. Medi-Cal Expansion (M1,M3,L1)	24%	30%	38%	34%
3. Aged (10, 14, 1H, 1E)	8%	0%	2%	2%
4. Adult (30, 34, 3N)	0%	6%	0%	12%
Percentage of Medi/Medi	14%	0%	0%	N/A
Percentage of members no longer enrolled in 2017	42%	20%	38%	20%
Three or more ED visits	38%	100% <i>100% had 10+</i>	66%	98%
One Inpatient Stay	100%	66% <i>52% had 2+</i>	94%	74%
Homelessness	22%	14%	22%	2%
Complex care management (members engaged in complex care management, either through Plan or IPA)	22%	26%	66%	90%
County Mental Health Specialty Services (based on point in time data for December 2016)	8%	16%	2%	N/A
Behavioral Health diagnosis on a non-PCP claim (exclude dementia and SUD)	22%	66%	76%	34% <i>Based on psych consult in ED</i>
<b><i>Comorbid Conditions</i></b>				
1. Physical/Behavioral (at least one diagnosed physical condition AND one diagnosed behavioral health condition)	70%	56%	74%	70%
2. Diabetes/hypertension	60%	36%	58%	36%
3. Diabetes/SUD	48%	18%	48%	18%
4. 3 or more chronic conditions	94%	82%	98%	54%

<b>Indicator</b>	<b>Anthem</b>	<b>Health Net</b>	<b>Molina</b>	<b>Kaiser</b>
<i><b>Chronic Conditions</b></i>	<i>All primary and secondary diagnoses on each claim.</i>	<i>All diagnoses from inpatient and ED claims.</i>	<i>Diagnoses from non-PCP claims and hospital encounters.</i>	<i>Diagnoses from any encounter (inpatient and outpatient).</i>
• Substance Use Disorder (SUD)	72%	52%	84%	44%
• Major Depressive Disorder	60%	38%	70%	48%
• Psychotic Disorder	34%	42%	24%	4%
• Bipolar Disorder	6%	40%	24%	12%
• Hypertension	86%	68%	96%	48%
• Diabetes	66%	40%	60%	50%
• Asthma	32%	32%	44%	42%
• COPD	48%	24%	56%	26%
• Congestive heart failure	66%	22%	54%	26%
• Coronary artery disease	44%	10%	62%	12%
• Chronic liver disease	42%	4%	66%	18%
• Dementia	8%	2%	30%	2%
2015 Top 50 Utilizers enrolled with the Plan in 2017	76%	28%	60% • 14% of the 2015 top 50 utilizers were top utilizers again in 2016.	70% • Of the 15 no longer enrolled, 6 have expired. • 22% of the 2016 top utilizers were also 2015 top utilizers.

Homelessness:

Anthem – P.O. Box indicator from County Social Services.

Health Net – Identified by a field on the claim form and the member’s address.

Molina – P.O. Box indicator, diagnosis codes, Case Management.

Kaiser – P.O. Box indicator, no address listed, or stated homeless.