

December 2024

Greetings, CCS Families!

As I look back at my first year as the CCS Administrator, I have nothing but gratitude for all the amazing work our CCS team has done in the last 12 months since I have been here. The last year has been challenging in many ways with the retirement of 4 of our beloved team members with 20 + years of experience, and the adjustment of welcoming and training new staff in the process.

We are happy to announce a new Medical Case Management Nurse Supervisor, a brandnew Senior Health Services Coordinator position, and other new additions to the Medical Therapy program, Medical Case Management nurses, and the Health Services team.

We want to make you aware that starting on the next year, we are changing the release of our newsletter to biannually. Stay tuned for more information!

We are also very pleased to announce the launch of our new CCS Client Satisfaction survey and have received outstanding feedback from our families. If you have not completed the survey yet, please <u>click here</u> to complete it: **Please don't complete if you have already done so.**

As we approach the holiday season, the CCS team would like to wish our families and CCS partners a happy and healthy holiday season.

Cheers to an even better 2025!

With gratitude,

Vanessa Stacholy

About California Children's Services (CCS)

California Children's Services (CCS) is a program within Sacramento County's Division of Public Health that provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children and young adults under 21 years of age with CCS-eligible medical conditions. To learn more, visit our website by clicking the button below.

CCS Website

CCS Patient Portal

We are working on improving our client portal. Our goal is to make it user friendly and easy to navigate. When you click on the link to register, that will lead you to add in your information. After you create your profile, please call



our CCS office at 916-875-9900 and ask to speak to your child's assigned clerical staff. They will provide you with a security token to complete the process.

CCS Patient Portal

Get to know the CCS Team

Medical Case Management Nurse

Your child's nurse can help coordinate and advocate for your child's medical care. Call CCS Sacramento County office 916.875.9900 and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies.



Health Service Coordinator

Your Health Service Coordinator determines financial and residential eligibility. They also provide guidance on Medi-Cal issues. Call CCS Sacramento County Office at 916.875.9900 and ask to speak to your Health Service Coordinator if you are having any Medi-Cal issues or concerns.

Medical Therapy Program

Your Medical Therapy Program (MTP) staff provides occupational and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria. If your child is part of the MTP, call and ask to speak to your therapist if you are having any therapy or equipment issues or concerns.

CCS Website

Medical Therapy Program (MTP)

We would love to hear from you!

We understand that you may have questions or concerns regarding your child's home program activities, and we're here to help!

Whether you're wondering when their next therapy appointment is scheduled or want to share those precious moments, like your child's recent accomplishments or a cute picture from a day out at the grocery store or park, we encourage you to reach out.



Our dedicated therapists are equipped with work cell phones, allowing for easy communication via text. If you need to get in touch with your child's therapist(s) and require their cell phone number, simply call the MTU, and we'll be happy to assist you. Your engagement is important to us, and we look forward to hearing from you!

How are those braces fitting?

If you think your child is outgrowing their orthotics (looking too tight, more red marks when removing them, etc.), give us a call! We can help get an appointment scheduled with their orthotist.

Is your child's durable medical equipment (DME) fitting and working well?

If you have any questions or concerns about their wheelchair, bath chair, stander, gait trainer, or any other

equipment, give us a call! We can help get an appointment scheduled with their DME vendor.

Orchard Medical Therapy Unit (MTU) 916-876-8882 Bowling Green MTU 916-876-1480 Starr King MTU 916-876-8877

Learn More about MTP

Department of Health Care Services (DHCS)

If you're looking to navigate the ins and outs of Medi-Cal, why not take a little detour to the California Department of Health Care Services (DHCS) YouTube channel & website? It has a ton of helpful videos & information waiting just for you!

- Medi-Cal renewals happen every year
- Steps in how to renew Medi-Cal
- Keep your Medi-Cal Coverage
- How to find your Medi-Cal details online
- Find Local Help with Medi-Cal
- Answers to Frequently Asked Questions (FAQ) Medi-cal
- Transporation Services

Visit DHCS Website

Sacramento County Public Health Programs

Are you familiar with all of the Sacramento County Public Health (SCPH) Programs and Services? Click here to see a preview of the graphic and to learn about all the programs.



Visit SCPH Website

Holiday Programs



If you or someone you know needs help during the holiday season, visit 211 Sacramento and explore different holiday programs that may help.

Visit 211 Sacramento Website

Special Education

- Link to locate School District and Special Education Department that is in that District in Sacramento County. SCOE | Public School Districts Within Sacramento County
- Sacramento County Office of Education Special Education Department.
 SCOE | Special Education Department
 - SCOE | Sacramento County Special Education Local Plan Area (SELPA)

Helpful Links & Resources



Sacramento Public Health
Family Voices of California
Alta California Regional Center
Medi-Cal Booklet
State Medi-Cal
Local County Medi-Cal Offices
Family Supports Services
211 Sacramento
WarmLine Family Resource Center

Folsom Cordova Community Partnership



SACRAMENTO COUNTY CCS OFFICE



9616 Micron Ave, Ste 970 Sacramento, CA 95827



Phone: 916.875.9900 TDD: 1.800.735.2929



Fax: 916.854.9500

MTP CLINICS

916.876.1480
Orchard MTU
916.876.8882
Starr King MTU
916.876.8877

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