



Welcome to California Children's Services (CCS)

Hello CCS Families! We want to welcome you to our California Children's Services Newsletter. As we have entered into 2021 after a very challenging 2020 our team has been devoted to improving communication with our families. In 2020 we sent a CCS Client Survey to many families in order to learn more about how CCS staff can best meet your needs. As we continue to live through this pandemic we continue to look for new ways to provide you with the best service. We may continue to have many challenges within the next year, but I am hoping our CCS staff can help you with some of the challenges you and your family may be experiencing.

The surveys that were completed indicated some families are interested in webinars, help with telehealth, therapy tips, fun virtual family events, etc. so we would like to start by using this newsletter as a means to provide your family more resources, informative links, and videos in areas that may best serve your needs.

As we continue the newsletter please be sure to let us know what you like or would like to see in future newsletters so we can continue to improve and provide you with the resources you desire!

Inez Leonard

CCS Administrator

How can CCS help you?

- ▶ Your CCS nurse helps to coordinate and advocate for your child's or youth's medical care.

Call and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies.

- ▶ Your CCS clerical staff determine financial and residential eligibility as well as provide information and guidance for Medi-Cal issues.

Call and ask to speak to your clerical staff if you are having any Medi-Cal issues or concerns.

- ▶ Your Medical Therapy Program (MTP) staff provide occupational therapy and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria.

If your child is part of the MTP, call and ask to speak to your therapist if you are having any therapy or equipment issues or concerns.

To Learn More Visit: <https://dhs.saccounty.net/PUB/Pages/California-Childrens-Services/SP-California-Childrens-Services.aspx>



Helpful Resources

Telehealth



Caregiver

If you are a caregiver this will help you with strategies for the doctor visit to go smoothly:

<https://blog.cincinnatichildrens.org/top-tips-for-successful-telehealth-visits>

For your child

This one is written for kids, and is more of an explainer of why telehealth visits are happening and what they can expect during a visit:

<https://riseandshine.childrensnational.org/a-kids-guide-to-telehealth-visits/>



Helpful Websites

WarmLine Family Resource Center <http://www.warmlinefrc.org/>

Family Voices of California <https://www.familyvoicesofca.org/>

Alta California Regional Center <https://www.altaregional.org/>

Medi-Cal Booklet <https://www.dhcs.ca.gov/Documents/myMediCal.pdf>

State Medi-Cal <https://www.dhcs.ca.gov/services/medi-cal/pages/applyformedi-cal.aspx>

Local County Medi-Cal offices <https://ha.saccounty.net/Pages/default.aspx>

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