

Latest News from California Children's Services

April 2022



Medi-Cal RX Update

Medi-Cal Rx is Live! All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) intermediaries have transitioned to Medi-Cal Rx.

What do I need to do? Most people in Medi-Cal will not need to do anything. Your doctors and pharmacies are already informed about the change to Medi-Cal Rx and know what to do.

Who do I contact for help or more information?

- Call the Medi-Cal Rx Customer Service Center line 1-800-977-2273 24 hours a day, 7 days a week.
- 711 for TTY, Monday - Friday, 8am - 5pm
- Visit the **website www.Medi-CalRx.dhcs.ca.gov** for information
- You can email or chat with a customer service representative from the Medi-Cal Rx Beneficiary Portal
- If you register in the Medi-Cal Rx Beneficiary Portal you can email or chat about confidential health information in a secure way

Medi-Cal Rx Beneficiary Tips

What Beneficiaries Need to Fill Prescriptions. Click on the image below to learn more.

Medi-Cal Rx Beneficiary Tips
February 28, 2022

What Beneficiaries Need to Fill Prescriptions

Important changes for Medi-Cal Rx beneficiaries include the following:

- It is highly recommended that beneficiaries bring either their Benefits Identification Card (BIC), Client Index Number (CIN), or Health Access Program (HAP) card so the pharmacy can successfully bill for medications. See Figure 1.

Figure 1: Required Identification Card Examples

- Beneficiaries cannot use their Managed Care Plan (MCP) ID card.

Note:

- There is no Medi-Cal Rx card.
- Beneficiaries must use their BIC, CIN, or HAP card number.

How to Get a Replacement BIC or CIN Card

- Beneficiaries can obtain a new BIC or CIN by contacting their local [county social services office](#).

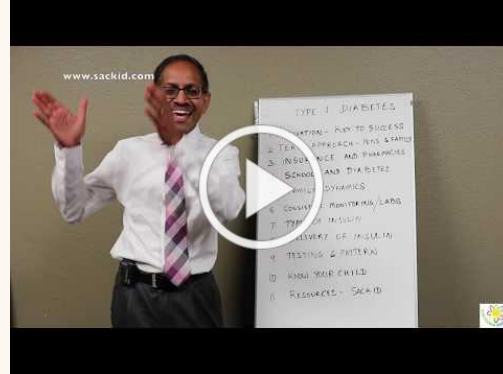
DHCS – Medi-Cal Rx Beneficiary Tips 02/28/2022

To Learn More

Center of Excellence and Endocrinology

Dr. Prakasam, President Medical Director of the Center of Excellence in Diabetes & Endocrinology, provides a variety of information regarding diabetes, puberty, and other medical conditions. To learn more visit the link below.

Visit SackidInfo YouTube Channel



Preparing to Transition to Adult Care



In new virtual world full of telehealth doctor appointments, how can youth and young adults better transition from pediatric to adult health care? By scheduling a joint telehealth visit!

This video from Got Transition, CT KASA, PATH CT, and Family Voices will help young adults and their families/caregivers learn how a telehealth visit with their current pediatric provider and new adult provider can smooth the transition to adult care.

To Learn
More

Conservatorship Resources & Helpful Information

[Disability Rights of California](#) - Helpful information to learn about Conservatorship.

[Alta Regional Family Handbook on Conservatorship](#) - If you child is part of Alta Regional this is a great guide to learn more about Conservatorship. [Click here to learn more](#)

[Establishing Conservatorship in California brochure](#) - Legal Aid Society of San Diego in learning how to establish Conservatorship to California.

[Handbook for Conservator](#) from Judicial Council of California.

[Petition for Appointment of Probate Conservator](#), form GC-310. [Click here to to learn more](#)

How Can We Help You?



CCS Medical Case Management Nurse

Your child's CCS nurse can help coordinate and advocate for your child's medical care. Call and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies. CCS Sacramento. Co office 916-875-9900



CCS Clerical Staff

Your clerical staff determines financial and residential eligibility. They also provide guidance on Medi-Cal issues. Call and ask to speak to your clerical staff if you are having any Medi-Cal issues or concerns. CCS Sacramento Co. office 916-875-9900

Medical Therapy Program

Your Medical Therapy Program (MTP) staff provides occupational and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria. If your child is part of the MTP, call and ask to speak to your



therapist if you are having any therapy or equipment issues or concerns.

Bowling Green Medical Therapy Unit 916-876-1480
Orchard Medical Therapy Unit 916-876-8882
Starr King Medical Therapy Unit 916-876-8877

[Visit our website](#)

Let's Get Organized!

- Tidy Health PHR App** - It is an actionable contacts book, tracking tool, file manager, reminder app, vaccination wallet, healthcare vault, personal diary, information resource.
- Care Plan Book** - Helpful reference guide, to be used by families, caregivers and medical professionals, will become an invaluable source for you and everyone involved in your journey.
- PPCC Lightning Bug App** - This App was developed through a collaboration of web developers, medical professionals, parents, and caregivers to help manage day-to-day medical details for the child with medical complexities.
- Scanning Feature in iPhone/Android** - Check out this form that can help you to scan if you have an iPhone or Android device.
- Genius Scan - PDF Scanning App** - Genius Scan is a document scanner app in your pocket. Quickly scan your paper documents on the go and export them as multi-page PDF files.

Helpful Links & Resources

- [Sacramento Public Health](#)
- [WarmLine Family Resource Center](#)
- [Family Voices of California](#)
- [Alta California Regional Center](#)
- [Medi-Cal Booklet](#)
- [State Medi-Cal](#)
- [Local County Medi-Cal Offices](#)
- [211 Sacramento](#)



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Medical Therapy Program Clinics
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 Orchard (916) 876-8882
 Starr King (916) 876-8877