# Latest News from California Children's Services



August 2022

**Important:** Are you enrolled in Medi-Cal? Has your contact information changed in the past two years? Give your county office your updated contact information so you can stay enrolled. Please click the attached flyers for more information.





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## **Summer Events**

Need some ideas for Summer?

Click the image below for some cool things to do!



### Medi-Cal RX

Medi-Cal Rx is Live! All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) intermediaries have transitioned to Medi-Cal Rx.

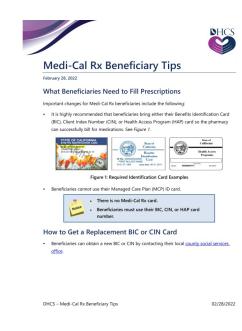
What do I need to do? Most people in Medi-Cal will not need to do anything. Your doctors and pharmacies are already informed about the change to Medi-Cal Rx and know what to do.

# Who do I contact for help or more information?

- Call the Medi-Cal Rx Customer Service Center line 1-800-977-2273 24 hours a day, 7 days a week.
- 711 for TTY, Monday Friday, 8am -5pm
- Visit the <u>website www.Medi-</u>
   CalRx.dhcs.ca.gov for information
- You can email or chat with a customer service representative from the Medi-Cal Rx Beneficiary Portal
- If you register in the Medi-Cal Rx
  Beneficiary Portal you can email or chat
  about confidential health information in a
  secure way

## Medi-Cal Rx Beneficiary Tips

What Beneficiaries Need to Fill Prescriptions. Click on the image below to learn more.



To Learn More

**REMINDER:** Please respond to Medi-Cal letters for updates or risk losing Medi-Cal benefits.

## **Conservatorship Resources & Helpful Information**

<u>Disability Rights of California</u> - Helpful information to learn about Conservatorship.

Alta Regional Family Handbook on Conservatorship - If you child is part of Alta Regional this is a great guide to learn more about Conservatorship. Click here to learn more

<u>Establishing Conservatorship in California brochure</u> - Legal Aid Society of San Diego in learning how to establish Conservatorship to California.

Handbook for Conservator from Judicial Council of California.

Petition for Appointment of Probate Conservator, form GC-310. Click here to to learn more

# How Can We Help You?



#### **CCS Medical Case Management Nurse**

Your child's CCS nurse can help coordinate and advocate for your child's medical care. Call and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies. CCS Sacramento. Co office 916-875-9900

## **CCS Clerical Staff**



Your clerical staff determines financial and residential eligibility. They also provide guidance on Medi-Cal issues. Call and ask to speak to your clerical staff if you are having any Medi-Cal issues or concerns. CCS Sacramento Co. office 916-875-9900

#### **Medical Therapy Program**



Your Medical Therapy Program (MTP) staff provides occupational and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria. If your child is part of the MTP, call and ask to speak to your therapist if you are having any therapy or equipment issues or concerns.

Bowling Green Medical Therapy Unit 916-876-1480 Orchard Medical Therapy Unit 916-876-8882 Starr King Medical Therapy Unit 916-876-8877

Visit our website

# **Helpful Links & Resources**

Sacramento Public Health
WarmLine Family Resource Center
Family Voices of California
Alta California Regional Center
Medi-Cal Booklet
State Medi-Cal
Local County Medi-Cal Offices
211 Sacramento





## **Contact Us**

9616 Micron Ave, Suite 970 Sacramento, CA 95827 Phone: (916) 875-9900

Fax: (916) 854-9500 TDD: 1-800-735-2929

# Medical Therapy Program Clinics

Bowling Green (916) 876-1480 Orchard (916) 876-8882 Starr King (916) 876-8877