

CALIFORNIA CHILDREN'S Services

January 2022

Happy New Year to our CCS Families!

We here at Sacramento County CCS hope you all had a safe and healthy holiday. As we enter into another year addressing the pandemic we continue to try and find ways to best serve all of you. We want to hear how we can best meet your needs, so please reach out to our Parent Liaison, Valerie Huezo at <u>huezov@saccounty.net</u> and let her know! I look forward to working on more improvements in 2022.

In 2021 we began working with our Information Technology division on building a Patient Portal. This will provide you with electronic access to case information and communication with your Case Manager and Case Coordinator. We also created this client Newsletter in hopes of keeping you informed and providing many helpful resources. Additionally, we were able to provide our therapist with cell phones to help communicate with those families receiving services in the Medical Therapy Program. These are just some of the developments in 2021 and we continue ongoing discussions on how we can provide you with an enriched experience. We are grateful to serve each and every one of you!

Sincerely,

Inez Leonard



Medi-Cal RX

Medi-Cal Rx is Live! All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) intermediaries have transitioned to Medi-Cal Rx.

> To Learn More

Charitable Eyeglasses

- Vision to Learn Focus on the Future. Visit website to learn more
- LensCrafters and OneSight are helping our communities get back on their feet with better vision. Visit website to learn more
- VSP Eyes of Hope gift certificates are distributed in the U.S. through our national network of approved community partners. Visit website to learn more

For Affordable Frames

- VSP Eyes of Hope gift certificates provide adults and children in need with access to eye care and new glasses at no cost through a VSP network doctor in their community.
- Visit website to learn more
- Glasses for those in need.New Eyes provides a basic pair of single or lined bifocal lenses at no cost to the client. *new-eyes.org/application*

Other Resources

- Children Eye Foundation. https://www.childrenseyefoundation.org/home
- Society for the Bind. https://societyfortheblind.org/store/

How Can We Help You?



CCS Medical Case Management Nurse

Your child's CCS nurse can help coordinate and advocate for your child's medical care. Call and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies. CCS Sacramento. Co office 916-875-9900

Your clerical staff determines financial and residential eligibility. They also provide guidance on Medi-Cal issues. Call and ask to speak to your clerical staff if you are having any Medi-Cal issues or concerns. CCS Sacramento Co. office 916-875-9900

Medical Therapy Program

CCS Clerical Staff



Your Medical Therapy Program (MTP) staff provides occupational and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria. If your child is part of the MTP, call and ask to speak to your therapist if you are having any therapy or equipment issues or concerns.

Bowling Green Medical Therapy Unit 916-876-1480 Orchard Medical Therapy Unit 916-876-8887 Starr King Medical Therapy Unit 916-876-8877

Visit our website





Telehealth (aka Video Visits)

Are you a caregiver? Here is a helpful article that gives great strategies to make your child's telehealth visit go smoothly. Top Tips for Successful Telehealth visit

Helpful Links & Resources

Sacramento Public Health WarmLine Family Resource Center Family Voices of California Alta California Regional Center Medi-Cal Booklet State Medi-Cal Local County Medi-Cal Offices 211 Sacramento





Contact Us

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Medical Therapy Program Clinics

Bowling Green (916) 876-1480 Orchard (916) 876-8882 Starr King (916) 876-8877