

# Medi-Cal Dental Advisory Committee Meeting

## Meeting Minutes

Thursday, December 1, 2022 – 2:00 p.m. – 4:00 p.m.

### Sacramento County Public Health Education Programs

9616 Micron Avenue, Suite 900 – Conference Room 1  
Sacramento CA 95827

**Facilitator:** Debra Payne, Chair

**Scribe:** Jennifer Fitzpatrick

### Members Present:

- Katie Andrew
- Robin Blanks-Guster
- Jonathan Porteus
- Sunanda Bandyopadhyay
- Hudson Graham
- Steve Heath
- Debra Payne
- James Musser

### Members Absent:

- Olivia Kasirye
- Monica Montano
- Bilee Hernandez
- Dorothy Seleski

### Members Called in:

- Mira Yang
- Maritza Valencia
- Cathy Levering
- Julie Gallelo
- Darrell Kenworthy



**Join by Phone: (916) 876-4100**

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**Public Present in person or teleconference:** Alisha Gutierrez, Carol Leonard, Debbie

Blanchard, Danielle Cannarozzi, Destiny Rockwood, Michelle Monroe, Judy Lema, Edward

Bynum, Paula Lee, Paul Glassman, Rachel Shafer, Robin Muck, Cherag Sarkari, Susan McLearn, Tiffany Turner, Melody Law, Carolyn Brookins,

Adriana Alcalá-Beshara, Jennifer Schneider, Adrienne Sawyer, Cynthia Simpson.

2:00	Welcome and Introductions	Meeting called to order at 2:00 pm by Debra Payne. Quorum is not present. Action items postponed to February meeting.
2:05	Approve Meeting Minutes	October 6, 2022 minutes reviewed by the Committee. Vote to approve postponed until February.
2:10	DHCS Update	<p>Presented by Carolyn Brookins, Preet, Adriana Alcalá-Beshara</p> <ul style="list-style-type: none"> <li>• Agenda item for Fact Sheet is mislabeled- should read Sacramento County Fact Sheet.</li> <li>• Attended LA County Stakeholders meeting- hearing that transition is going smoothly. No questions or concerns from members or providers.</li> <li>• Will share updated Sacramento County performance information in February.</li> <li>• Data Fact Sheets are available on the website and questions are welcome via the general mailbox.</li> <li>• Utilization across age groups and delivery systems decreased from 2019 to 2020 due to the public health emergency, but has started to recover since 2021.</li> <li>• Number of people enrolled in DMC is 5 times greater than enrolled in FFS. Criteria for enrollment in DMC vs FFS has not changed. Foster youth account for a portion of FFS beneficiaries. Dr. Porteus questions how foster youth make informed decisions regarding accessing oral health care. Debra suggests that MCDAC member Bilee Hernandez from CPS update the Committee on the systems in place to support those decisions to see if there is an educational opportunity.</li> <li>• DHCS will look into breaking down the FFS aggregate data to report how many foster youth beneficiaries are in the County. Committee will discuss possibility of focusing on improving utilization for foster youth at a future meeting.</li> <li>• Contra Costa may be more comparable to Sacramento County in terms of demographics. Work Group will meet to evaluate data and discuss a comparison county for future data fact sheets. Katie Andrew, Ed Bynum, Siqi Chen, Cherag Sarkari, Dr. Graham will meet and report back to the Committee in February.</li> </ul>

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		<ul style="list-style-type: none"> <li>• Data by procedure code isn't helpful to readers who aren't familiar with the codes. Chair proposes that the Committee evaluate the LA County Fact Sheet and request Sacramento County Fact Sheet include the same data. Will vote on change at February meeting.</li> <li>• Kenworthy question: How much is data affected by non-residents who travel to Sacramento for care that is unavailable in their home county? DHCS responds that data would not be included in Sacramento statistics.</li> <li>• As part of the 1915b waiver, DHCS has created the FFS vs DMC Fact Sheet which monitors specific services by delivery system. The last one posted was in August 2022. There has been issues with the data in the interim and the September and October fact sheets are being worked on, should be ready within 3 weeks. Going forward reports will be posted monthly with a 45 day turnaround. The fact sheets are posted on the DHCS website under Medi-Cal Dental Reports.</li> <li>• Data broken down by population size is possible for the MCDAC Fact Sheet if the committee decides that data should be included. Board of Supervisors wants statewide numbers vs Sacramento numbers so LA County and statewide data is requested to be included in the MCDAC Fact Sheet.</li> </ul>
2:40	Request New Format for Sacramento County Fact Sheet	Action item postponed due to absence of quorum.
2:45	Elect Chair and Vice-Chair	Nominations taken. Dr. Musser nominates Debra to continue as Chair and Jonathan to continue as Vice-Chair. Debra and Jonathan accept the nominations. No other nominations put forward. Vote postponed until February due to absence of quorum.
3:00	Approve New MCDAC Member- Michelle Monroe (FQHC seat)	Postponed due to absence of quorum.
3:05	Dental Study/Needs Assessment Update	No representative present. No update.

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3:10	MCDAC 2022 Work Plan- Work Group Updates	<p>Presented by Susan McLearnan</p> <ul style="list-style-type: none"> <li>• Preventions Subcommittee- possible explanation for large number of scaling and root planing denials could be failure to submit x-rays. Required x-rays are not always achievable. Subcommittee worked with DHCS to change policy to allow for exemption when a patient’s medical condition, physical ability or cognitive function prevent taking x-rays. Time will tell if this change in policy increases approved TARS for scaling and root planing. Susan will check with DHCS to see if a provider bulletin will be issued outlining the change. The revised handbook issued in November includes the change in criteria.</li> </ul> <p>Presented by Paul Glassman</p> <ul style="list-style-type: none"> <li>• Shorten the Line Project- met with the dental plans and other stakeholders. Working toward a launch date in January. Project demonstrates a comprehensive system to reduce need for treatment under general anesthesia using desensitization and other interventions.</li> </ul>
3:20	Improving the GA Referral Process- Subcommittee Update	<ul style="list-style-type: none"> <li>• Dr. Musser reports the clinic with multiple complaints has been terminated as a contracted provider. Patients are no longer coming to him after being tied to papoose board. Dr. Musser is limiting his practice to patients from Sacramento and neighboring counties. Points out that Sacramento needs providers to treat older patients under general anesthesia to avoid the 2 year waitlist.</li> <li>• North Bay Regional care coordinator navigating care for a special needs patient and running into prolonged waitlist for general anesthesia in addition to resistance from anesthesia groups who prefer not to treat special needs patients. Anesthesia group at Vaca Valley Surgery Center has been known to disparage disabled patients. Dr. Musser has experienced surgery centers refusing to offer treatment to special needs patients which leaves a hospital setting as their only option. Dr. Porteus suggests that providers using derogatory or inappropriate language to refer to patients be censured by committee. Dr. Bandy suggests preventive education or training for providers to address hurtful language. Committee will discuss at a future meeting.</li> </ul>
3:25	California Dental Association Update	CDA Representative not present. No update.
3:30	Dental Plan Updates Strategies to meet performance metrics	<p>Presented by Danielle Cannarozzi and Katie Andrew (Liberty) and Carol Leonard (Access)</p> <ul style="list-style-type: none"> <li>• Huge uptick in amount of referrals coming through MDRAN. 52% success rate for referrals through Oct. Bulk of referrals coming from ESS. ESS has incorporated screening for sealants into their workflow.</li> </ul>

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		<p>Hoping to see results from sealant push reflected in performance fact sheet. From Mar to Nov- 1,031 sealant recommendations to Liberty. Coordination team is busy trying to get appointments scheduled. Liberty has engaged with over 3,000 community members at over 44 events since October. Providing monthly screenings and education to International Rescue. Attended Healthy Sacramento Day sponsored by Sac Covered to provide screenings, navigation and education. Liberty members who have not been to the dentist in a year are eligible for the Healthy Behaviors incentive program and will receive a \$25 gift card for completing a dental visit.</p> <ul style="list-style-type: none"> <li>• Health Net attended Healthy Sacramento Day sponsored by Sac Covered to provide screenings, navigation and education.</li> <li>• Access continues partnership with La Familia offering English and Spanish workshops. Continued partnership with ESS; accepting sealant referrals. Revised Provider bonus structure effective in October, offering incentives for annual dental visits, preventive visits and sealant placement. Encouraged by early numbers of providers taking advantage of new incentives. Text campaign with 90 day reminders to appoint- 7000 text messages sent in last two months. 72% delivery rate. Access Provider outreach reveals a concern with high no show rate for adults. Will work on ways to reduce no show rates.</li> </ul>
3:45	Center for Oral Health/Early Smiles Sacramento Update	<p>Presented by Rachel Shafer</p> <ul style="list-style-type: none"> <li>• In Q3, COH provided screenings to over 4500 children, made 1600 sealant recommendations, completed over 600 KOHA forms. ESS now serving 15 school districts.</li> <li>• Collaborating with Sacramento Covered using Unite Us to connect kids to care.</li> </ul>
3:50	Announcements	<ul style="list-style-type: none"> <li>• ESS/COH is hosting an event on 12/13 celebrating health heroes- school nurses, health assistants &amp; support staff.</li> <li>• Sacramento Children’s Coalition releasing children’s report card in February 2023- snapshot of Sacramento kids health, including oral health.</li> <li>• Agenda items for next meeting:             <ul style="list-style-type: none"> <li>○ Work group updates</li> <li>○ GA subcommittee update</li> <li>○ Discuss policy on inappropriate language used by providers</li> <li>○ Vote on New members</li> <li>○ Vote on Chair and Vice-Chair</li> </ul> </li> </ul>

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		<ul style="list-style-type: none"><li>○ Presentation of Updated Needs Assessment/Adult Dental Study</li></ul>
4:12	Adjournment	<ul style="list-style-type: none"><li>• Meeting adjourned at 4:12 pm by Debra Payne.</li><li>• Next Meeting is February 2, 2023 2:00 -4:00 pm</li></ul>