

Medi-Cal Dental Advisory Committee Meeting



Meeting Minutes

Thursday, August 3, 2023 – 2:00 p.m. – 4:00 p.m.

Sacramento County Public Health Education Programs
9616 Micron Avenue, Suite 900 – Conference Room 1
Sacramento CA 95827

Zoom Meeting ID: 160 052 6462

Facilitator: Julie Gallelo, Vice Chair

Scribe: Jennifer Fitzpatrick

Members Present:

- James Musser
- Olivia Kasirye
- Cynthia Stuart
- Sunanda Bandyopadhyay
- Michelle Monroe
- Robin Blanks-Guster
- Julie Gallelo
- Dorothy Seleski
- Monica Montano

Members Absent:

- Maritza Valencia
- Jonathan Porteus
- Cathy Levering
- Vanessa Stacholy
- Darrell Kenworthy
- Bilee Hernandez
- Katie Andrew
- Roshani Mehta

Members Called in:

- Mary Jess Wilson

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Public Present in person or teleconference: Adrienne Sammut, Alisha Gutierrez, Adrianna Alcalá-Beshara, Amber Kwiecien, Andrew Menor, Brian Jones, Brittany Vacura, Chris Llamas, Craig Thomas, Cynthia Simpson, Debbie Blanchard, Danielle Cannarozzi, Denise Canacari, Destiny Rockwood, D Ferber, Debra Payne, Elinor Gregory, Emily Bautista-Manley, E Cruz, Eddie Hu, Felicia Fondren, F Saldana, Helen Pham, Jay Anderson, Jeanette Diaz, Jennifer Fitzpatrick, Katherine Martinez, Kelsey Hovey, K Morrill, Lisa Meyer, Judy Lema, Liz Bishop, Melody Law, May Saeturn, Nahrien Young, Navish Reddy, Nina Tecson, Paul Glassman, Paula Lee, Rosanna Jackson, Rachel Shafer, Robyn Alongi, Cherag Sarkari, Shannon McConnell, Susan McLearn, Sarah Costa, Tatevik Movsesyan, Tiffany Turner, Tim Martinez, Tram Chau.


2:00	Welcome and Introductions	Meeting called to order at 2:07 pm by Julie Gallelo.
2:08	Approve Meeting Minutes (Action)	June 1, 2023 meeting minutes reviewed by the Committee. Vote to approve postponed for lack of quorum.
2:10	MCDAC Work Plan Updates	Presented by Dr. Sarkari <ul style="list-style-type: none"> MCDAC Work Plan subcommittee met to devise a work plan addressing suggested improvements outlined in the 2022 Needs Assessment. Jonathan has those notes and will update the committee at the December meeting. Comparison County work group will address the MCDAC Fact Sheet update in addition to determining a suitable comparison county to Sacramento. Subcommittee members met to discuss details of fact sheet changes and technical feasibility. A mock-up of the updated format is in development.
2:13	DHCS Update	Presented by Adrianna Alcalá-Beshara <ul style="list-style-type: none"> Cal AIM: Implementation continues to move forward successfully. Cal AIM website has been updated to include the most recent fact sheet. Cal AIM Performance Update for August 2023 reviewed. Data is currently stratified into male and female genders; process to include stratification for non-binary members is underway. Provider enrollment has increased. Preventive services utilization continues to increase. Sacramento County Medi-Cal Dental Fact Sheet- Catherine Martinez presented the MCDAC Fact Sheet. DHCS is working with the MCDAC subcommittee to implement changes to the Fact sheet format. Future fact sheets will include data on call volume,



MCDAC_Fact_Sheet
Aug_2023_Final.pdf

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		<p>top denied procedure codes and TARS. Increase in Sac County FFS and DMC active rendering providers. No change in number of SNC.</p> <ul style="list-style-type: none"> • FFS vs. DMC Performance Fact Sheet- Adriana presented the FFS and DMC Performance Fact Sheet. Notable difference in performance between dental plans as well as statewide FFS. • Medi-Cal Dental website now includes Google translate to allow translations of all static content web pages and the find a dentist application. • The announcement of RFP for dental managed care plan contract procurement will be very soon.
2:42	Approve MCDAC Member Appointment to Health Authority Commission Oral Health Seat (Action)	Vote postponed for lack of quorum.
2:43	Approve New MCDAC Members- Timothy Martinez (Dental Plan Rep-Health Net), Shannon McConnell (RDH), Rachel Shafer (Member-at-Large) (Action)	Vote postponed for lack of quorum.
2:45	MDRAN Update	<p>Presented by Robyn Alongi</p> <ul style="list-style-type: none"> • # of successful referrals increases with time passed from referral date due to claims capture lag time. • 92% of referrals through MDRAN are made by Early Smiles Sacramento. • Most successful referrals come from benefit utilizers. (In 2022, 75% of utilizers completed a dental visit for an urgent referral while less than half of non-utilizers made a dental visit.) Study to determine causality would be beneficial. Julie pointed to a 2016 study done in Sacramento by Barbara Aved & Associates which revealed top two reasons for child non-utilizers were 1) lack of dental referral from pediatrician and 2) parental fear of dental care. Adriana comments: the Smile CA “Don’t wait until it hurts” outreach and <div style="text-align: right;">  <p>MDRAN DATA slides 2022-23 MCD/</p> </div>

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		<p>educational campaign materials are available on the Smile CA website.</p> <ul style="list-style-type: none"> • Plans have contracted time and distance standards. • DHCS is initiating measures to raise awareness among primary care providers of AAP Bright Futures guidelines. • WellSpace is piloting a primary care to dental care referral program for adult members in October 2023. • DHCS is partnering with one dental plan to pilot a co-locating referral program for FQHC primary care utilizers with no dental visit in the last 12 months.
3:15	Center for Oral Health/Early Smiles Sacramento Update	<p>Presented by Denise Canacari</p> <ul style="list-style-type: none"> • ESS provides screening, fluoride varnish, and dental care navigation services in 15 school systems. • COH released a 6-yr evaluation of ESS which highlights the program from its inception in 2016 to June 2022. • Future goals include incorporating additional screening indicators from ASTDD screening guidelines, advocating passive consent for KOHA screenings, and exploring MOUs with four additional school systems outside of Sacramento County.
3:20	California Dental Association Update	<p>Presented by Monica Montano</p> <ul style="list-style-type: none"> • CDA is working on a proposal to explore ways to integrate medical and dental care by utilizing the community health worker benefit.
3:25	Dental Plan Updates	<p>Presented by Felicia Fondren (Health Net), Elizabeth Bishop (Access), Dr. Sarkari (Liberty)</p> <ul style="list-style-type: none"> • Access has sponsored and participated in a few community events to provide oral health screenings, resources, and information. In Q2 Access member text campaign delivered 613,000 texts including 10,000 new member welcome texts and 14,000 90-day reminder texts. Access launched new social media pages in June. Access had 175 points of contact with providers including webinar trainings and on-site visits. • Liberty has placed a focus on outreach to members with HEART (Health Education and Resource Team). Liberty outreach and engagement team is working closely with stakeholders including Asian Resources, Black Infant Health, International Rescue Committee, & Sacramento LGBTQ Center. In Q2, Liberty attended 64 community events in Sacramento reaching 42,800 members. Provider outreach and recruitment added 3 additional offices with a total of 7 providers into the Liberty/HN network. Liberty regularly engages with providers by sending provider alerts, with 4 bulletins forwarded from DHCS in Q2. • Health Net member outreach included a Back-to-School event where over 5000 backpacks with health

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		resources and information were distributed to the community. Health Net reached out to 90,000 members to answer questions and offer assistance, including scheduling of dental appointments. Q2 provider incentive program resulted 3525 new encounters for preventive bundle, 2563 encounters for sealants and 2921 encounters for outreach incentive. Provider recruitment has resulted in the enrollment of 14 new provider offices and 50 new dental providers. Health Net is working with medical providers to educate on HEDIS measure for fluoride varnish application.
3:35	Announcements	<ul style="list-style-type: none"> • Elica Health is launching a mobile school-based medical and dental clinic to provide a range of preventive services via telehealth. • DHCS is taking steps to address shortage of facilities for hospital dentistry. • Agenda items for next meeting: <ul style="list-style-type: none"> ○ Work group updates and 2023 Work Plan discussion ○ Update on Brown Act Rules and Committee Charter change discussion
4:00	Adjournment	<ul style="list-style-type: none"> • Meeting adjourned at 4:00 pm by Julie Gallelo • Next Meeting is October 5, 2023 2:00 -4:00 pm