REVENUE AGREEMENT NO. 7207600-25-115RC

CONTRACT ANALYST: Angie Bryant 875-4761			
DHS REVENUE AGREEMENT SUMMARY			
CONTRACTOR'S NAME: The Regents of the University of California			
Subject of Revenue: Provide Advanced Life Support (ALS) Receiving, ALS Base, STEMI, Stroke Center and Trauma hospital services			
Contract Term: July 1, 2024 through Continuous			
Maximum Payment to Contractor through this Revenue: <u>\$0 – dollar amount will increase by 5% annually</u>			
County Counsel Approval: Date Date 06/26/2024 Or			
County Counsel Approval Not Required:(Sacramento County Code Section			
Authorized by: <u>Reso. No. 2024-0158</u> (Sacramento County Resolution Number or County Code Section)			
Tax Waiver Granted Tax Waiver Denied			
Standard Agreement Image: Standard Agreement Agreement Image: Standard Agreement Agreement Image: Standard Agreement Image: Stan			
Risk Management has approved waiver to insurance requirements Risk Management has approved indemnification modifications			
This is a contract that must be reviewed and approved of County Counsel in accordance with Section 2.61.014 of the Sacramento County Code:			
2.61.014 (a): Contract requires Board approval including but not limited to Section 71-J			
2.61.014 (b): Contract approved in concept or otherwise authorized by Board with the exception of those reviewed from the prior fiscal year.			
2.61.014 (c): Contract for services not previously provided by or to the department			
2.61.014 (d): Contract does not utilize the standard format developed by County Counsel			
2.61.014 (e): Contract with another governmental entity			
2.61.014 (f): Contract involving an acquisition or grant of an interest in real property			
2.61.014 (g): Contract requiring waiver of withholding			
2.61.014 (h): Retroactive contracts			
FISCAL SUMMARY			
Fund Center:7207600G/L Account: <u>96969920, 96969921, 9696991</u> Order #: <u>A76000</u>			
CONTRACTOR's Federal Tax Identification Number:94-6036494			

https://insideteamsdhs.saccounty.net/team/ofca/Contracts Document Portal/All Current Boilers/Agreement Boilers/Special Boilers/Revenue Agr 3-20-23.docx

REVENUE AGREEMENT NO. 7207600-25-115RC

AGREEMENT (REVENUE)

THIS AGREEMENT is made and entered into as of this 1st day of July, 2024, by and between the COUNTY OF SACRAMENTO, a political subdivision of the State of California, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, a Constitutional Corporation under Article IX, Section 9, of the California Constitution, hereinafter referred to as "CONTRACTOR".

RECITALS

WHEREAS, COUNTY has mandated responsibility for medical control and establishing policies and procedures for the designation of advanced life support (ALS) Receiving Hospitals, ALS Base, STEMI, Stroke Center, and Trauma hospital services within Sacramento County; and

WHEREAS, prior agreement 7276-01/03-040RC with CONTRACTOR will be terminated upon execution of this new Agreement; and

WHEREAS, the Sacramento County Board of Supervisors approved Resolution Number 2024-0158 on March 12, 2024 authorizing the Department of Health Services (DHS) to execute revenue agreements Sacramento County hospitals, for continuous terms; and

WHEREAS, pursuant to the resolution cited as providing authority to execute this agreement, the Director of DHS, or designee, has amendment authority for non-monetary changes, monetary decreases, to terminate and to assign, monetary increases for additional designations and to monetarily increase the total agreement amount by up to 10 percent of the total value of the agreement, and

WHEREAS, COUNTY AND CONTRACTOR desire to enter into this Agreement on the terms and conditions set forth herein.

NOW, THEREFORE, in consideration of the mutual promises hereinafter set forth, COUNTY and CONTRACTOR agree as follows:

I. <u>SCOPE OF SERVICES</u>

CONTRACTOR shall provide services in the amount, type, and manner described in Exhibit A, which is attached hereto and incorporated herein.

II. <u>TERM</u>

This Agreement shall be effective and commence as of the date first written above and shall continue until terminated by either party. This Agreement will be reviewed every three (3) years. Necessary amendments and updates will be made in accordance with County protocols.

III. NOTICE

Any notice, demand, request, consent, or approval that either party hereto may or is required to give the other pursuant to this Agreement shall be in writing and shall be either personally delivered or sent by mail, addressed as follows:

TO COUNTY

DIRECTOR Department of Health Services 7001-A East Parkway, Suite 1000 Sacramento, CA 95823-2501

TO CONTRACTOR

The Regents of the University of California 2315 Stockton Blvd. ATTN: Procurement Office Sacramento, CA 95817

Either party may change the address to which subsequent notice and/or other communications can be sent by giving written notice designating a change of address to the other party, which shall be effective upon receipt.

IV. <u>COMPLIANCE WITH LAWS</u>

CONTRACTOR shall observe and comply with all applicable federal, state, and county laws, regulations, and ordinances.

V. GOVERNING LAWS AND JURISDICTION

This Agreement shall be deemed to have been executed and to be performed within the State of California and shall be construed and governed by the internal laws of the State of California. Any legal proceedings arising out of or relating to this Agreement shall be brought in Sacramento County, California.

VI. <u>PERFORMANCE STANDARDS</u>

CONTRACTOR shall perform its services under this Agreement in accordance with the industry and/or professional standards applicable to CONTRACTOR's services. COUNTY may evaluate CONTRACTOR's performance of the scope of services provided in Exhibit A in accordance with performance outcomes determined by COUNTY. CONTRACTOR shall maintain such records concerning performance outcomes as required by COUNTY and provide the records to COUNTY upon request.

VII. <u>CONFLICT OF INTEREST</u>

CONTRACTOR and CONTRACTOR's officers and employees shall not have a financial interest, or acquire any financial interest, direct or indirect, in any business, property or source of income which could be financially affected by or otherwise conflict in any manner or degree with the performance of services required under this Agreement.

VIII. LOBBYING AND UNION ORGANIZATION ACTIVITIES

- A. CONTRACTOR shall comply with all certification and disclosure requirements prescribed by Section 319, Public Law 101-121 (31 U.S.C. § 1352) and any implementing regulations.
- B. If services under this Agreement are funded with state funds granted to COUNTY, CONTRACTOR shall not utilize any such funds to assist, promote, or deter union organization by employees performing work under this Agreement and shall comply with the provisions of Government Code Sections 16645 through 16649.
- C. If services under this Agreement are funded in whole or in part with Federal funds no funds may be used to support or defeat legislation pending before Congress or any state legislature. CONTRACTOR further agrees to comply with all requirements of the Hatch Act (Title 5 USC, Sections 1501-1508).

IX. NONDISCRIMINATION IN EMPLOYMENT, SERVICES, BENEFITS, AND FACILITIES

- A. CONTRACTOR agrees and assures COUNTY that CONTRACTOR and any subcontractors shall comply with all applicable federal, state, and local anti-discrimination laws, regulations, and ordinances and to not unlawfully discriminate, harass, or allow harassment against any employee, applicant for employment, employee or agent of COUNTY, or recipient of services contemplated to be provided or provided under this Agreement, because of race, ancestry, marital status, color, religious creed, political belief, national origin, ethnic group identification, sex, sexual orientation, age (over 40), medical condition (including HIV and AIDS), or physical or mental disability. CONTRACTOR shall ensure that the evaluation and treatment of its employees and applicants for employment, the treatment of COUNTY employees and agents, and recipients of services are free from such discrimination and harassment.
- B. CONTRACTOR represents that it is in compliance with and agrees that it will continue to comply with the Americans with Disabilities Act of 1990 (42 U.S.C. § 12101 et seq.), the Fair Employment and Housing Act (Government Code § 12900 et seq.), and regulations and guidelines issued pursuant thereto.
- C. CONTRACTOR agrees to compile data, maintain records, post required notices and submit reports to permit effective enforcement of all applicable anti-discrimination laws and this provision.
- D. CONTRACTOR shall include this nondiscrimination provision in all subcontracts related to this Agreement.

X. INDEMNIFICATION

A. CONTRACTOR shall indemnify, defend and hold harmless COUNTY, its Board of Supervisors, officers, directors, agents, employees, and volunteers, from and against any and all liability, loss, expense (including payment of reasonable attorneys' fees), or claims for injury (including bodily injury and death), or damages arising out of the performance of this

Agreement, only in proportion to and to the extent such liability, loss, expense, attorneys' fees or claims for injury or damages are caused by or result from the negligent or intentional act or omission of CONTRACTOR, its officers, employees, or agents (including its volunteers and students).

- B. COUNTY shall indemnify, defend, and hold harmless CONTRACTOR, its officers, directors, agents, employees, and volunteers, from and against any and all liability, loss, expense (including payment of reasonable attorneys' fees), or claims for injury (including bodily injury and death), or damages arising out of the performance of this Agreement, only in proportion to and to the extent such liability, loss, expense, attorneys' fees or claims for injury or damages are caused by or result from the negligent or intentional act or omission of COUNTY, its Board of Supervisors, officers, employees, or agents (including its volunteers).
- C. It is the intent of the parties that, where negligent, or intentional acts or omissions of the parties, their respective officers, directors, volunteers, agents, students, employees or the Sacramento Board of Supervisors are determined to have been contributory, the principals of comparative negligence as applied in the State of California shall be followed and each party shall bear the proportionate cost attributable to its own negligent or intentional acts or omissions.
- D. To the extent permitted by law, this indemnity obligation shall not be limited by the types and amounts of insurance or self-insurance maintained by the parties.
- E. Nothing in this indemnity obligation shall be construed to create any duty to, any standard of care with reference to, or any liability or obligation, contractual or otherwise, to any third party.
- F. The provisions of this indemnity obligation shall survive the expiration or termination of the Agreement.
- G. CONTRACTOR represents and agrees that, if this Agreement is for the provision of professional medical, dental, vision and/or mental health services, it will include in each of its contracts executed during the term of this Agreement with health care professionals who contract with CONTRACTOR to provide health care services in performance of this Agreement, a provision requiring its subcontractors to obtain and keep in force insurance for professional liability, general liability, cyber liability, and business automobile liability. Said insurance shall be in the amounts required by CONTRACTOR with the minimum limits set forth below and naming CONTRACTOR as an additional insured on all applicable policies. Additionally, CONTRACTOR shall require its subcontractors to provide a certificate of insurance to CONTRACTOR and notify CONTRACTOR at least thirty (30) days prior to cancellation of or changes in any of the required insurance. CONTRACTOR will not utilize, to the best of its ability, any subcontractor to perform services under this Agreement who is not maintaining the insurance described below:
 - 1. Professional Liability Insurance for:

a)	Individual practitioners: i. Per claim and aggregate	\$1,000,000
b)	Medical Groups: i. Per claim and aggregate	\$2,000,000
c)	Hospitals: i. Per claim and aggregate	\$3,000,000

- d) If the above professional liability insurance is written on a claims-made form, it shall continue for a minimum of three (3) years following termination of the Agreement. The insurance shall provide for a retroactive date of placement prior to or coinciding with the effective date of the Agreement. In the event that a claims-made policy is cancelled or non-renewed, then the party shall obtain extended reporting (tail) coverage for the remainder of a minimum of three (3) years following termination of the Agreement.
- 2. Cyber Liability Including Identity Theft, Information Security and Privacy Injury for:

a)	Individual practitioners: i. Per claim and aggregate	\$1,000,000
b)	Medical Groups: i. Per claim and aggregate	\$2,000,000
		Page 3 of 8

c) Hospitals:

\$3,000,000

- i. Per claim and aggregate
- d) Cyber Liability coverage shall include, but is not limited to: Third party injury or damage (including loss or corruption of data) arising from a negligent act, error or omission or a data breach. 2. Defense, indemnity and legal costs associated with regulatory breach (including HIPAA), negligence or breach of contract. 3. Administrative expenses for forensic expenses and legal services. 4. Crisis Management expenses for printing, advertising, mailing of materials and travel costs of crisis management firm, including notification expenses. 5. Identity event service expenses for identity theft education, assistance, credit file monitoring, to mitigate effects of personal identity event, post event services.
- e) If the above cyber liability insurance is written on a claims-made form, it shall continue for a minimum of three (3) years following termination of the Agreement. The insurance shall provide for a retroactive date of placement prior to or coinciding with the effective date of the Agreement. In the event that a claims-made policy is cancelled or non-renewed, then the party shall obtain extended reporting (tail) coverage for the remainder of a minimum of three (3) years following termination of the Agreement.
- 3. General Liability Insurance (shall include coverage for contractual liability):

Commercial General Liability Form: (Minimum Limits)

a)	Each Occurrence	\$1,000,000
b)	Products and Completed Operations Aggregate	\$2,000,000
c)	Personal and Advertising Injury	\$1,000,000
d)	General Aggregate	\$2,000,000

- e) If the above insurance is written on a claims-made form, it shall continue for a minimum of three (3) years following termination of the Agreement. The insurance shall provide for a retroactive date of placement prior to or coinciding with the effective date of the Agreement. In the event that a claims-made policy is cancelled or non-renewed, then the party shall obtain extended reporting (tail) coverage for the remainder of a minimum of three (3) years following termination of the Agreement.
- 4. Business Automobile Liability: (Minimum Limits) for Owned, Scheduled, Non-Owned, or Hired Automobiles with a combined single limit of not less than \$1,000,000 per occurrence.

XI. INSURANCE OR SELF-INSURANCE

Each party, at its sole cost and expense, shall carry insurance, or self-insure its activities in connection with this Agreement, and obtain, keep in force and maintain insurance or an equivalent program of self-insurance for professional liability, general liability, workers' compensation, cyber liability, and business automobile liability adequate to cover its potential liabilities hereunder.

XII. COMPENSATION AND PAYMENT OF INVOICES LIMITATIONS

- A. COUNTY shall be compensated in accordance with Exhibit C.
- B. COUNTY shall submit an invoice on the forms and in accordance with the procedures prescribed by CONTRACTOR on a annual basis. CONTRACTOR shall pay COUNTY within thirty (30) days after receipt of an appropriate and correct invoice.
- C. COUNTY shall maintain for two (2) years following termination of this Agreement full and complete documentation of all services and expenditures associated with performing the services covered under this Agreement.

XIII. <u>SUBCONTRACTS, ASSIGNMENT</u>

A. COUNTY shall obtain prior written approval from CONTRACTOR before subcontracting any of the services delivered under this Agreement, which approval shall not be unreasonably withheld.

B. This Agreement is not assignable by CONTRACTOR in whole or in part, without the prior written consent of COUNTY.

XIV. AMENDMENT AND WAIVER

Except as provided herein, no alteration, amendment, variation, or waiver of the terms of this Agreement shall be valid unless made in writing and signed by both parties. Waiver by either party of any default, breach, or condition precedent shall not be construed as a waiver of any other default, breach, or condition precedent, or any other right hereunder. No interpretation of any provision of this Agreement shall be binding upon COUNTY unless agreed in writing by DIRECTOR and counsel for COUNTY.

XV. <u>TIME</u>

Time is of the essence of this Agreement.

XVI. <u>INTERPRETATION</u>

This Agreement shall be deemed to have been prepared equally by both of the parties, and the Agreement and its individual provisions shall not be construed or interpreted more favorably for one party on the basis that the other party prepared it.

XVII. DIRECTOR

As used in this Agreement, "DIRECTOR" shall mean the Director of the Department of Health Services, or his/her designee.

XVIII. TERMINATION

- A. Either party may terminate this Agreement without cause upon thirty (30) days written notice to the other party. Notice shall be deemed served on the date of mailing. If notice of termination for cause is given by COUNTY to CONTRACTOR and it is later determined that CONTRACTOR was not in default or the default was excusable, then the notice of termination shall be deemed to have been given without cause pursuant to this paragraph (A).
- B. COUNTY may terminate this Agreement for cause immediately upon giving written notice to CONTRACTOR should CONTRACTOR materially fail to perform any of the covenants contained in this Agreement in the time and/or manner specified. In the event of such termination, COUNTY may proceed with the work in any manner deemed proper by COUNTY. If notice of termination for cause is given by COUNTY to CONTRACTOR and it is later determined that CONTRACTOR was not in default or the default was excusable, then the notice of termination shall be deemed to have been given without cause pursuant to paragraph (A) above.
- C. If this Agreement is terminated under paragraph A or B above, COUNTY shall be paid for any services completed and provided prior to notice of termination.

XIX. AUDITS AND RECORDS

Upon CONTRACTOR's request, CONTRACTOR or its designee shall have the right at reasonable times and intervals to audit, at COUNTY's premises, COUNTY's financial and program records as are necessary to determine COUNTY's compliance with legal and contractual requirements and the correctness of claims submitted by COUNTY. COUNTY shall maintain such records for a period of two (2) years following termination of the Agreement, and shall make them available for copying upon CONTRACTOR's request at CONTRACTOR's expense.

XX. PRIOR AGREEMENTS

This Agreement constitutes the entire contract between COUNTY and CONTRACTOR regarding the subject matter of this Agreement. Any prior agreements, whether oral or written, between COUNTY and CONTRACTOR regarding the subject matter of this Agreement are hereby terminated effective immediately upon full execution of this Agreement.

XXI. <u>SEVERABILITY</u>

If any term or condition of this Agreement or the application thereof to any person(s) or circumstance is held invalid or unenforceable, such invalidity or unenforceability shall not affect other terms, conditions, or applications which can be given

effect without the invalid term, condition, or application; to this end the terms and conditions of this Agreement are declared severable.

XXII. FORCE MAJEURE

Neither CONTRACTOR nor COUNTY shall be liable or responsible for delays or failures in performance resulting from events beyond the reasonable control of such party and without fault or negligence of such party. Such events shall include but not be limited to acts of God, strikes, lockouts, riots, acts of war, epidemics, acts of government, fire, power failures, nuclear accidents, earthquakes, unusually severe weather, acts of terrorism, or other disasters, whether or not similar to the foregoing, and acts or omissions or failure to cooperate of the other party or third parties (except as otherwise specifically provided herein).

XXIII. TRANSITION OF CARE

If CONTRACTOR provides services to patients/clients under the terms of this AGREEMENT, CONTRACTOR shall cooperate with COUNTY and any other Provider of services in circumstances where Patient care is transferred from CONTRACTOR to another Provider. CONTRACTOR understands and agrees that such cooperation is necessary for coordination of care and will make all reasonable efforts to make such transfers as seamless for the Patient as is possible.

XXIV. SURVIVAL OF TERMS

All services performed and deliverables provided pursuant to this Agreement are subject to all of the terms, conditions, price discounts and rates set forth herein, notwithstanding the expiration of the initial term of this Agreement or any extension thereof. Further, the terms, conditions, and warranties contained in this Agreement that by their sense and context are intended to survive the completion of the performance, cancellation, or termination of this Agreement shall so survive.

XXV. DUPLICATE COUNTERPARTS

This Agreement may be executed in duplicate counterparts. The Agreement shall be deemed executed when it has been signed by both parties.

Signatures scanned and transmitted electronically shall be deemed original signatures for purposes of this Agreement, with such scanned signatures having the same legal effect as original signatures. This Agreement may be executed through the use of an electronic signature and will be binding on each party as if it were physically executed.

XXVI. AUTHORITY TO EXECUTE

Each person executing this Agreement represents and warrants that he or she is duly authorized and has legal authority to execute and deliver this Agreement for or on behalf of the parties to this Agreement. Each party represents and warrants to the other that the execution and delivery of the Agreement and the performance of such party's obligations hereunder have been duly authorized.

XXVII. DRUG FREE WORKPLACE

If the contract is funded in whole or in part with State funds the CONTRACTOR shall comply, and require that its Subcontractors comply, with Government Code Section 8355. By executing this contract Contractor certifies that it will provide a drug free workplace pursuant to Government Code Section 8355.

XXVIII.CLEAN AIR ACT AND WATER POLLUTION CONTROL ACT

CONTRACTOR shall comply with applicable standards of the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended. Subcontracts (Subgrants) of amounts in excess of \$150,000 must contain a provision that requires the non-Federal awardee to agree to comply with all applicable standards, orders or regulations issued pursuant to the two Acts cited in this section. Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

XXIX. COVID-19 REQUIREMENTS

CONTRACTOR shall be solely and completely responsible for implementing the applicable COVID-19 guidelines from the California Division of Industrial Safety, the Centers for Disease Control and Prevention (CDC), and the Occupational Safety

and Health Administration's (OSHA) non-emergency COVID-19 prevention regulations. (see Title 8 sections 3205, 3205.1, 3205.2, and 3205.3 (2023).)

XXX. ADDITIONAL PROVISIONS

The additional provisions contained in Exhibits A, B, C, and D attached hereto are part of this Agreement and are incorporated herein by reference.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be duly executed as of the day and year first written above.

COUNTY OF SACRAMENTO, a political subdivision of the THE REGENTS OF THE UNIVERSITY OF CALIFORNIA State of California

DocuSigned by:

By Olivia kasirye

Date: 6/28/2024

By Annie Keyes-Salgado

Annie Reyes Supply Chain and Contracting Services

Date: 6/28/2024

CONTRACT AND CONTRACTOR TAX STATUS REVIEWED AND APPROVED BY COUNTY COUNSEL

By: Corrie & Brits

Date: 06/26/2024

EXHIBIT A to AGREEMENT between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

GENERAL PROVISIONS

I. <u>GENERAL PROVISIONS</u>

The General Provisions listed below apply to Exhibit A-1 through Exhibit A-4 of this agreement.

II. <u>CONTRACTING ENTITY</u>

Title and Name:	Director, Supply Chain and Contracting Services. Currently, Annie Reyes-		
	Salgado		
Organization Name(s):	The Regents of the University of California		
Street Address:	2315 Stockton Blvd., Attention: Procurement Office		
City and Zip Code:	Sacramento, CA 95817		

III. SERVICE PERFORMANCE MONITOR

Title and Name:	Emergency Medical Services (EMS) Coordinator. Currently, Ben Merin
Organization:	Sacramento County Department of Health Services (DHS)
Street Address:	9616 Micron Avenue Suite 940
City and Zip Code:	Sacramento, California 95827

IV. DESCRIPTION OF SERVICES: ADMINISTRATIVE

A. CONTRACTOR shall:

- 1. Maintain the legal capacity to contract with COUNTY including, but not limited to:
 - a. Providing required contract documents.
 - b. Maintaining a valid business license.
 - c. Operating a business in California as verified on the California Secretary of State website.
- 2. Maintain accreditation by the Centers for Medicare and Medicaid Services (CMS).
- 3. Comply with all applicable local, state and federal laws and regulations in regards to operating a hospital in California.
- 4. Be licensed by the California Department of Public Health as a general acute care hospital and possess a special permit for basic or comprehensive emergency medical services in accordance with California Code of Regulations, Title 22 Division 9.

V. <u>COMMUNICATION</u>

- A. CONTRACTOR or COUNTY shall respond to a request from the other party within three (3) business days.
- **B.** In the event of threat to public health and safety, COUNTY and CONTRACTOR shall meet and/or communicate within one (1) business day after such notification in order to affect a solution.

C. Problem solving shall occur at the lowest possible level. Either party may request a meeting to resolve issues. If this process has not been satisfactory, the issue may be raised to the EMS Administrator, or the County Health Officer, currently Dr. Olivia Kasirye, at 916-875-5881.

EXHIBIT A-1 to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

SCOPE OF SERVICES ADVANCED LIFE SUPPORT (ALS) RECEIVING AND BASE HOSPITAL

I. <u>DESCRIPTION OF SERVICES: ALS RECEIVING HOSPITAL</u>

An ALS Receiving Hospital is a licensed, general acute care hospital with a special permit for basic or comprehensive emergency service, which has not been designated as a trauma center but which has been formally assigned a role in the trauma care system by the local Emergency Medical Services (EMS) Agency.

CONTRACTOR shall:

A. Administrative

- 1. Meet the requirements for designation as an ALS Receiving Hospital as specified/defined in California Health and Safety Code, Division 2.5 and California Code of Regulations, Title 22, Division 9.
- 2. Comply with all local, state and federal guidelines for emergency department staffing levels and provide EMS as defined by the scope of this contract.
- 3. Notify COUNTY of emergency department staff changes, specifically the emergency department Medical Director and Prehospital Care Coordinator, within five (5) business days.
- 4. When the Sacramento County Emergency Medical Services Agency (SCEMSA) Medical Director identifies a potential issue with the emergency department facilities or services, cooperate and provide all requested documents, information, etc. within specified timeframe.
- 5. Retain the following required documentation:
 - a. Patient care records for prehospital patients brought to CONTRACTOR as part of the EMS system. Such records shall be retained for at least seven (7) years, or if for a minor one (1) year past the age of majority, whichever is greater.
 - b. All prehospital records related to suspected or pending litigation until completion and resolution of all issues arising therefrom and promptly notify COUNTY of any such suspected or pending prehospital lawsuits to allow retrieval and presentation of records by COUNTY.

B. Service Operations

- 1. Upon designation, serve as a Sacramento County ALS Receiving Hospital as defined by the scope of this contract.
- 2. Receive prehospital patients in accordance with California Health and Safety Code Division 2.5, California Code of Regulations, Title 22, Division 9, and SCEMSA policies and procedures.
- 3. Maintain appropriate staffing in emergency department to provide emergency services during established service hours and provide all emergency medical services as defined by the scope of this contract.
- 4. Provide qualified physician coverage of the emergency service that includes at least one (1) physician on duty 24 hours per day who is a member of the emergency department staff with defined privilege and is trained and experienced in emergency medicine.
- 5. Designate and maintain a physician qualified by training and experience as Hospital emergency department Physician Director and notify SCEMSA of the appointment or any changes.

- 6. Provide ALS services 24 hours a day, 7 days a week (24/7). Any deviation from this must follow the guidelines and protocols set forth in the Sacramento County diversion policy as agreed to by Sacramento County area hospitals and the SCEMSA.
- 7. Provide reviews and written documentation citing violations of standards and/or regulations, as well as any assessment performed by any governmental agency that affects the emergency department's licensure and its ability to accept prehospital patients to SCEMSA within thirty (30) days of receipt or completion of inspection/review.

C. Data Reporting

- 1. Utilize a data reporting system that collects and reports prehospital outcome as specified by SCEMSA. The frequency of data submission will be determined through the Quality Improvement Program (QIP) but no less than quarterly upon development of the data elements.
- 2. Provide COUNTY data elements, such as Trauma, Stroke, STEMI, and future programs which will be determined by the QIP for prehospital patients.

II. DESCRIPTION OF SERVICES: ALS BASE RECEIVING HOSPITAL

This is for ALS Hospitals that function as both an ALS Base and Receiving Hospital.

An ALS Receiving Hospital is a licensed, general acute care hospital with a special permit for basic or comprehensive emergency service, which has not been designated as a trauma center but which has been formally assigned a role in the trauma care system by the local EMS Agency.

An ALS Base Hospital, in addition to meeting the criteria of an ALS Receiving Hospital, has additionally been designated by the local EMS Agency to provide direct medical oversight to EMT-Paramedics (EMT-P) in the field.

CONTRACTOR shall:

A. Administrative

- 1. Meet the requirements for designation as an ALS Receiving Hospital AND ALS Base Hospital as specified/defined in California Health and Safety Code, Division 2.5 and California Code of Regulations, Title 22, Division 9.
- 2. Maintain the organization and staffing for operations including:
 - a. Maintaining a physician designated as the Base Hospital Medical Director. The Medical Director shall be licensed in California, regularly assigned to the emergency department, and will have experience and knowledge of Base Hospital telecommunications and SCEMSA policies/procedures.
 - b. Maintaining a designated a Mobile Intensive Care Nurse (MICN) as the Base Hospital Coordinator with experience in emergency medicine, knowledge of Base Hospital telecommunications, and SCEMSA policies/procedures.
 - c. Notifying COUNTY regarding position changes for the designated prehospital positions identified above within five (5) business days.
- 3. Retain the following required documentation:
 - a. The Base Hospital copy and/or applicable Receiving Hospital copy of the EMS Patient Care Reports, logs, and Base Hospital information sheets for a minimum of seven (7) years.
 - b. Recordings of prehospital communications for a minimum of one hundred eighty (180) days.

B. Service Operations

- 1. Function as the Base Hospital for EMT-P personnel by:
 - a. Providing timely medical direction and supervision to EMT-P personnel in accordance with California Health and Safety Code Division 2.5, California Code of Regulations, Title 22, Division 9; and SCEMSA policies and procedures.

- b. Supervising the prehospital treatment, triage and transport of patients by EMT-P personnel according to SCEMSA policies, procedures, and protocols.
- 2. Use and maintain two-way radio communications equipment between hospitals and field units as specified and approved by SCEMSA.
- 3. Designate a Base Hospital Medical Director, who shall be responsible for:
 - a. Overall medical control and supervision of Base Hospital activities, including review of patient care and records.
 - b. Reporting deficiencies in prehospital care, per SCEMSA QIP policy, to COUNTY.
 - c. Supervising organized reviews of prehospital patient care according to SCEMSA policies established by the COUNTY for the purpose of continuing education for prehospital personnel and MICNs.
 - d. Continuing education for EMT-P personnel in accordance with SCEMSA policies. The continuing education is based in part on results of the review of electronic patient care reports (ePCRs), observations, reported concerns, and customer satisfaction surveys.
 - e. Periodic updates to CONTRACTOR personnel on SCEMSA policies, procedures and protocols.
 - f. Assigning a licensed emergency department physician to the emergency department that is available at all times to provide immediate medical direction to MICN and EMT-P personnel. Medical direction will only be provided by physicians or currently certified MICN personnel who are familiar with SCEMSA policies, procedures, and protocols.
- 4. Maintain a Base Hospital Coordinator, who shall assist the Base Hospital Medical Director in the medical control and supervision of the Base Hospital Program and serve as liaison with COUNTY.
- 5. MICN staff shall comply with SCEMSA application policies and complete online application process for certification/accreditation.
- 6. MICNs and base hospital physicians shall complete required incident reporting within the required timeframes as required by statues, regulations and SCEMSA policies.

C. Data Reporting

- 1. Utilize a data reporting system that collects and reports prehospital outcome data specified by SCEMSA. The frequency of data submission will be determined through the QIP, but no less than quarterly upon development of the data elements.
- 2. Submit data and information within identified time frames as requested by SCEMSA for clinical or operational investigations.
- 3. Actively participate in the SCEMSA QIP that may include making available mutually agreed upon relevant records for program monitoring.

III. <u>POLICIES AND PROCEDURES:</u>

CONTRACTOR shall:

- A. Provide ALS Base Hospital and ALS Receiving Hospital services in accordance with state law and implement SCEMSA current policies, procedures, and protocols.
- **B.** Maintain records of voice communications through recordings and emergency department prehospital patient communications logs. These records shall be sufficient to allow for medical control and continuing education of EMT-P personnel, in accordance with SCEMSA policies, procedures and protocols.
- **C.** Maintain a copy of the patient care prehospital medical record as provided by EMS provider as part of the patient's hospital medical record.
- **D.** Participate in COUNTY committees, including, but not limited to the Medical Advisory Committee (MAC), Operational Advisory Committee (OAC), Technical Advisory Group (TAG), or other meetings as requested by SCEMSA.

- E. Comply with QIP policies and procedures, data submission and reporting requirements as established by SCEMSA.
- **F.** Participate in policy development and review including providing written feedback within the time frame specified by SCEMSA.

IV. DESCRIPTION OF SERVICES: COUNTY

EMS System, per California Health and Safety Code, Division 2.5, means a specially organized arrangement which provides for the personnel, facilities and equipment for the effective and coordinated delivery of an EMS area of medical care services under emergency conditions.

Medical Control, per Health and Safety Code, Division 2.5, means the medical management of the emergency medical services system pursuant to the provisions of the California Health and Safety Code Division 2.5, Chapter 5.

COUNTY shall:

A. Administrative

- 1. Designate CONTRACTOR who meets and maintains State and SCEMSA Base Hospital AND ALS Receiving Hospital provider criteria as an approved ALS Base Hospital.
- 2. Monitor contract and ensure CONTRACTOR complies with scope of service as above.
- 3. Promptly notify CONTRACTOR of any such suspected or pending prehospital lawsuits to allow retrieval and presentation of records by COUNTY.
- 4. Maintain an updated list of approved Base Hospitals on its website: https://dhs.saccounty.gov/PUB/EMS/Pages/Provider-Info.aspx

B. Service Operations

1. Monitor the contract through annual meetings with the emergency department EMS Medical Director, and/or emergency department Manager and/or Prehospital Care Coordinator to ensure compliance with the scope of the contract and SCEMSA policies and procedures.

C. Data Reporting

- 1. Submit to CONTRACTOR written requests for specific data information for prehospital outcome data.
- 2. Comply with all applicable state and federal laws relating to confidentiality and shall maintain the confidentiality of all records, tapes, and logs submitted in compliance with this subparagraph in accordance with the customary standards and practices of government.

D. Feedback

- 1. Provide information about State or County changes, policies, protocols and/or performance to CONTRACTOR as indicated.
- 2. Convene SCEMSA meetings and provide follow-up as indicated.
- 3. Notify CONTRACTOR of staff changes within five (5) business days.

V. <u>PROGRAM REPRESENTATION:</u>

The program representatives during the term of this agreement are:

EMS Base Station Coordinator
Entis Buse Station Coordinator
University of California, Davis Medical Center
Currently: Jeremy Veldstra
Phone: 916-734-5323
jfveldstra@ucdavis.edu

VI. <u>POINTS OF CONTACT:</u>

AREA	COUNTY	CONTRACTOR
Base Hospital Liaison	EMS Coordinator	EMS Base Station Coordinator
	Currently: Ben Merin	Currently: Jeremy Veldstra
	Phone: 916-875-9785	Phone: 916-734-5323
	MerinB@saccounty.gov	jfveldstra@ucdavis.edu
Data Reporting	EMS Specialist	EMS Base Station Coordinator
QIP Liaison	Currently: Dorthy Rodriguez	Currently: Jeremy Veldstra
	Phone: 916-874-1060	Phone: 916-734-5323
	RodriguezDor@saccounty.gov	jfveldstra@ucdavis.edu
Contract Coordinator	Administrative Services Officer II	Business Operations Manager
Invoicing	Currently: Holly Winberry	Currently: Lynette Mendoza
	Phone: 916-875-9766	Phone: 916-734-5055
	WinberryHo@saccounty.gov	lynmendoza@ucdavis.edu
Medical Direction	Medical Director	Currently: John S. Rose MD
	Currently: Dr. Gregory Kann	Phone: 916-734-5010
	KannG@saccounty.gov	jsrose@ucdavis.edu

Resolve issues at the lowest possible level starting with the Base Hospital Liaison, EMS Administrator (currently David Magnino), then Division Deputy Director (currently Olivia Kasirye, M.D.).

VII. <u>COMMUNICATION:</u>

- A. CONTRACTOR shall designate medical and/or nursing staff to participate in the MAC, OAC, the QIP, TAG and ad hoc meetings as requested by either party. Members are required to regularly participate, provide information, and/or presentations as requested.
- B. CONTRACTOR or COUNTY shall respond to a request from the other party within three (3) business days.
- C. In the event of threat to public health as determined by the SCEMSA Medical Director and/or Sacramento County Public Health Officer and/or a threat to public safety, COUNTY and CONTRACTOR shall meet and/or communicate within one (1) business day after such notification in order to affect a solution.
- D. In case of an "unusual event" which triggers Emergency System Activation for any Public Health and Medical Incident Level as defined by the California Department of Public Health Emergency Operations Manual (2011, pages 15/16), COUNTY and CONTRACTOR shall meet and/or communicate within one (1) business day to develop a response plan. https://www.cdph.ca.gov/Programs/EPO/CDPH%20Document%20Library/FinalEOM712011.pdf

EXHIBIT A-2 to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

SCOPE OF SERVICES TRAUMA RECEIVING / BASE HOSPITAL

I. DESCRIPTION OF SERVICES: TRAUMA RECEIVING / BASE HOSPITAL

A Trauma Receiving Hospital is a licensed acute care hospital, verified by the American College of Surgeons, which has been designated as a Level I or II Trauma Center and/or Level I or II Pediatric Trauma center by the local emergency medical services agency (LEMSA) in accordance with the aforementioned statutes. A Trauma Base Hospital has additionally been designated by the LEMSA to provide direct medical oversight to Emergency Medical Technician-Paramedics (EMT-P) in the field.

CONTRACTOR shall:

A. Administrative

- 1. Meet the requirements for designation as a Trauma Receiving Hospital AND Trauma Base Hospital as specified/defined in California Health and Safety Code, Division 2.5 and California Code of Regulations, Title 22, Division 9.
- 2. Comply with all local, state and federal guidelines for emergency department staffing levels and provide emergency medical service (EMS) as defined by the scope of this contract.
- Comply with Sacramento County Emergency Medical Services Agency (SCEMSA) Policy # 2530 – Trauma Center Designation
- 4. When the SCEMSA Medical Director identifies a potential issue with the emergency department facilities or services, cooperate and provide all requested documents, information, etc. within specified timeframe.
- 5. CONTRACTOR shall notify the SCEMSA, in writing, at least quarterly and no later than the ten (10) days following the end of every quarter of any failure to meet Trauma Center Standards, and take corrective action to correct the failure within a period of time specified and approved by the SCEMSA.
- 6. Retain the following required documentation:
 - a. Patient care records for trauma patients brought to CONTRACTOR as part of the EMS system. Such records shall be retained for at least seven (7) years, or if for a minor one (1) year past the age of majority, whichever is greater.
 - b. All trauma patient records related to suspected or pending litigation until completion and resolution of all issues arising therefrom and promptly notify COUNTY of any such suspected or pending prehospital lawsuits to allow retrieval and presentation of records by COUNTY.
 - c. The Base Hospital copy and/or applicable Receiving Hospital copy of the EMS Patient Care Reports, logs, and Base Hospital information sheets for a minimum of seven (7) years.
 - d. Recordings of prehospital communications for a minimum of one hundred and eighty (180) days.
 - e. Records of voice communications through recordings and/or emergency department prehospital patient communications logs. These records shall be sufficient to allow for medical control and continuing education of EMT-P personnel, in accordance with SCEMSA policies, procedures and protocols.

- f. A copy of the patient care prehospital medical record as provided by EMS provider as part of the patient's hospital medical record.
- **B.** Hospital Personnel: Provide and maintain the organization, program oversight and staffing necessary to perform optimal care for Trauma patients including:
 - 1. Trauma Program Medical Director: The Medical Director shall be a qualified board-certified surgeon by the American Board of Medical Specialties (ABMS) designated by the hospital that is responsible for the trauma program, performance improvement, and patient safety programs related to the Trauma Program.
 - 2. Trauma Program Manager: The Trauma Program Manager shall be a registered nurse or qualified individual, as defined by the LEMSA, designated by the hospital responsible for monitoring, coordinating, and evaluating the trauma program.
 - 3. Base Hospital Medical Director: The Medical Director shall be licensed in California, regularly assigned to the emergency department, and will have experience and knowledge of Base Hospital telecommunications and SCEMSA policies/procedures. The Base Hospital Medical Director shall be responsible for:
 - a. Overall medical control and supervision of Base Hospital activities, including review of patient care and records.
 - b. Reporting deficiencies in prehospital care, per SCEMSA Quality Improvement Program (QIP) policy, to COUNTY.
 - c. Supervising organized reviews of prehospital patient care according to SCEMSA policies established by the COUNTY for the purpose of continuing education for prehospital personnel and Mobile Intensive Care Nurses (MICN).
 - d. Continuing education for EMT-P personnel in accordance with SCEMSA policies. The continuing education is based in part on results of the review of electronic patient care reports (ePCRs), observations, reported concerns, and customer satisfaction surveys.
 - e. Periodic updates to CONTRACTOR personnel on SCEMSA policies, procedures and protocols.
 - f. Assigning a licensed emergency department physician to the emergency department that is available at all times to provide immediate medical direction to MICN and EMT-P personnel. Medical direction will only be provided by physicians or currently certified MICN personnel who are familiar with SCEMSA policies, procedures, and protocols.
 - 4. Base Hospital Coordinator, who shall assist the Base Hospital Medical Director in the medical control and supervision of the Base Hospital Program and serve as liaison with COUNTY.
 - 5. MICN Staff with experience in emergency medicine, knowledge of Base Hospital telecommunications and SCEMSA policies/procedures, and a valid MICN certification issued by SCEMSA.
 - 6. Personnel changes to the Trauma Program Medical Director, Trauma Program Manager, Base Hospital Medical Director, or Base Hospital Coordinator shall be notified to COUNTY within five (5) business days. During any vacancy, interim personnel shall be appointed and notified to COUNTY. Vacancies in these positions lasting longer than ninety (90) days shall be notified to COUNTY, along with a plan for staffing.

C. Service Operations

1. Upon designation, serve as a Sacramento County Trauma Receiving Hospital as defined by the scope of this contract.

- 2. Receive trauma patients and provide Trauma Base Hospital services in accordance with California Health and Safety Code Division 2.5, California Code of Regulations, Title 22, Division 9, and SCEMSA policies and procedures.
- Provide Trauma services twenty-four (24) hours a day, seven (7) days a week (24/7). Any deviation from this must follow the guidelines and protocols set forth in the Sacramento County policy # 5060 – Hospital Status Change as agreed to by Sacramento County area hospitals and the SCEMSA.
- 4. Maintain appropriate staffing in the emergency department to provide trauma services 24/7 and provide all emergency medical services as defined by the scope of this contract.
- 5. Provide qualified physician coverage of the emergency service that includes at least one (1) physician on duty 24 hours per day who is a member of the emergency department staff with defined privilege and is trained and experienced in emergency medicine.
- 6. The hospital shall meet the following requirements:
 - a. Must maintain American College of Surgeons verification (Level I and Level II trauma centers).
 - b. Hospital shall not advertise themselves as a Level of trauma center other than the Level of designation by SCEMSA.
 - c. The hospital shall have established protocols for triage and diagnosis following field notification of an inbound suspected trauma patients.
 - d. The hospital shall have a single call activation system to activate the trauma team directly.
 - e. The hospital shall have a process in place for the treatment and triage of simultaneously arriving trauma patients.
 - f. A dedicated audio recorded phone line or radio system, capable of being answered 24/7, used by EMT-Ps to notify trauma center of incoming trauma patients.
 - g. Hospital agrees to follow the current trauma diversion criteria as specified in SCEMSA Policy #5060 Hospital Status Change.
- 7. Provide reviews and written documentation citing violations of standards and/or regulations, as well as any assessment performed by any governmental agency that affects the emergency department's licensure and its ability to accept prehospital patients to SCEMSA within thirty (30) days of receipt or completion of inspection/review.
- 8. Function as the Base Hospital for EMT-P personnel by:
 - a. Providing timely medical direction and supervision to EMT-P personnel in accordance with California Health and Safety Code Division 2.5, California Code of Regulations, Title 22, Division 9; and SCEMSA policies and procedures.
 - b. Supervising the prehospital treatment, triage and transport of patients by EMT-P personnel according to SCEMSA policies, procedures, and protocols.
- 9. Use and maintain two-way radio communications equipment between hospitals and field units as specified and approved by SCEMSA.
- 10. MICN staff shall comply with SCEMSA application policies and complete online application process for certification/accreditation and re-accreditation.
- 11. MICNs and base hospital physicians shall complete required incident reporting within the required timeframes as required by statues, regulations and SCEMSA policies.

D. Data Reporting

- 1. Utilize a data reporting system that collects and reports prehospital outcomes as specified by SCEMSA.
- 2. Submit quarterly data to SCEMSA, synchronized with data submission to the CA EMS Authority Trauma Registry, according to SCEMSA Policy # 2007 Trauma Hospital Data Elements. Trauma data collected shall include but not be limited to:
 - a. Data elements listed in Title 22, Division 9, Chapter 7, section 100257

- b. National Trauma Data Bank data elements
- c. Any additional data elements as required by SCEMSA.
- 3. Submit data and information within identified time frames as requested by SCEMSA for clinical or operational investigations.

II. POLICIES AND PROCEDURES:

CONTRACTOR shall:

- A. Participate in COUNTY committees, including, but not limited to the Trauma Improvement Committee (TIC), Medical Advisory Committee (MAC), Operational Advisory Committee (OAC), Technical Advisory Group (TAG), or other meetings as requested by SCEMSA.
- **B.** Comply with QIP policies and procedures, data submission and reporting requirements as established by SCEMSA.
- C. Participate in policy development and review including providing written feedback within the time frame specified by SCEMSA.

III. DESCRIPTION OF SERVICES: COUNTY

EMS System, per California Health and Safety Code, Division 2.5, means a specially organized arrangement which provides for the personnel, facilities and equipment for the effective and coordinated delivery of an EMS area of medical care services under emergency conditions.

Medical Control, per Health and Safety Code, Division 2.5, means the medical management of the emergency medical services system pursuant to the provisions of the California Health and Safety Code Division 2.5, Chapter 5.

COUNTY shall:

A. Administrative

- 1. Designate CONTRACTOR who meets and maintains State and SCEMSA Trauma Base Hospital AND Trauma Receiving Hospital provider criteria as an approved Trauma Base Hospital.
- 2. Monitor contract and ensure CONTRACTOR complies with scope of service as above.
- 3. Promptly notify CONTRACTOR of any such suspected or pending prehospital lawsuits to allow retrieval and presentation of records by COUNTY.
- 4. Maintain an updated list of approved Trauma Hospitals on its website: <u>https://dhs.saccounty.gov/PUB/EMS/Pages/Provider-Info.aspx</u>
- 5. SCEMSA makes no guarantees and cannot assure any number of trauma patients delivered to CONTRACTOR during the term of this Agreement.

B. Service Operations

- 1. Monitor the contract through annual meetings with the Trauma Medical Director, and/or Trauma Program Manager and/or Prehospital Care Coordinator to ensure compliance with the scope of the contract and SCEMSA policies and procedures.
- 2. Maintain an adequate number of staff in order to maintain responsibilities for ongoing performance evaluation and quality improvement of the Trauma System.
- 3. Perform annual inspections of CONTRACTOR's internal operations policies and personnel records to ensure compliance and state law and SCEMSA policy.
- 4. Assign staff to attend CONTRACTOR's American College of Surgeon, Committee on Trauma verification site visit.

5. Comply with all regulations under California Code of Regulations, Division 9, Chapter 7, regarding LEMSA operations.

C. Data Reporting

- 1. Provide CONTRACTOR data vendor information including point of contact for data submission.
- 2. Submit to CONTRACTOR written requests for specific data information for trauma outcome data.
- 3. Comply with all applicable state and federal laws relating to confidentiality and shall maintain the confidentiality of all records, tapes, and logs submitted in compliance with this subparagraph in accordance with the customary standards and practices of government.
- 4. Comply with California Code of Regulations, Division 9, Chapter 7, regarding data management requirements.

D. Feedback

- 1. Provide information about State or County changes, policies, protocols and/or performance to CONTRACTOR as indicated.
- 2. Convene SCEMSA meetings and provide follow-up as indicated.
- 3. Notify CONTRACTOR of staff changes within five (5) business days.

IV. <u>PROGRAM REPRESENTATION:</u>

The program representatives during the term of this agreement are:

CONTRACTOR
EMS Base Station Coordinator
University of California, Davis Medical Center
Currently: Jeremy Veldstra
Phone: 916-734-5323
jfveldstra@ucdavis.edu

V. <u>POINTS OF CONTACT:</u>

AREA	COUNTY	CONTRACTOR
Base Hospital	EMS Coordinator	EMS Base Station Coordinator
Liaison	Currently: Sydney Freer	Currently: Jeremy Veldstra
	Phone: 916-875-2512	Phone: 916-734-5323
	FreerS@saccounty.gov	jfveldstra@ucdavis.edu
Data Reporting	EMS Specialist	Trauma Program Manager
QIP Liaison	Currently: Yvonne Newson	Currently: Jennifer Fitzgerald
	Phone: 916-874-1060	Phone: 916-734-5763
	NewsonY@saccounty.gov	jkfitzgerald@ucdavis.edu
Contract	Administrative Services Officer II	Business Operations Manager
Coordinator	Currently: Holly Winberry	Currently: Lynette Mendoza
	Phone: 916-875-9766	Phone: 916-734-5055
	WinberryHo@saccounty.gov	lynmendoza@ucdavis.edu
Medical Direction	Medical Director	Medical Director:
	Currently: Dr. Gregory Kann	Currently: Dr. Joeseph Galante
	KannG@saccounty.gov	jmgalante@ucdavis.edu

Resolve issues at the lowest possible level starting with the Base Hospital Liaison, EMS Administrator (currently David Magnino), then Division Deputy Director (currently Olivia Kasirye, M.D.).

VI. <u>COMMUNICATION:</u>

- A. CONTRACTOR shall designate medical and/or nursing staff to participate in the TIC, MAC, OAC, the QIP, TAG and ad hoc meetings as requested by either party. Members are required to regularly participate, provide information, and/or presentations as requested.
- B. CONTRACTOR or COUNTY shall respond to a request from the other party within three (3) business days.
- C. In the event of threat to public health as determined by the SCEMSA Medical Director and/or Sacramento County Public Health Officer and/or a threat to public safety, COUNTY and CONTRACTOR shall meet and/or communicate within one (1) business day after such notification in order to affect a solution.
- D. In case of an "unusual event" which triggers Emergency System Activation for any Public Health and Medical Incident Level as defined by the California Department of Public Health Emergency Operations Manual (2011, pages 15/16), COUNTY and CONTRACTOR shall meet and/or communicate within one (1) business day to develop a response plan. https://www.cdph.ca.gov/Programs/EPO/CDPH%20Document%20Library/FinalEOM712011.pdf

EXHIBIT A-3 to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

SCOPE OF SERVICES STEMI RECEIVING CENTER

I. <u>DESCRIPTION OF SERVICES:</u>

CONTRACTOR shall perform STEMI Receiving Center services in accordance with the terms of this Agreement without interruption, twenty-four (24) hours a day, seven (7) days a week (24/7) at its hospital facility (HOSPITAL) located at the address(s) in Section I.

II. <u>DEFINITIONS:</u>

For the purpose of this Agreement:

ACE: An angiotensin converting enzyme. ASA: The American Stroke Association. Director: The Director of the Health Services and/or his or her designee. ECG: An electrocardiogram. ED: The emergency department. EMS: Emergency Medical Services. HOSPITAL: The hospital facility owned and operated by CONTRACTOR NCDR: National Cardiovascular Data Registry. Parties: SCEMSA and CONTRACTOR. PCI: Percutaneous coronary intervention. PI: Program improvement. Prehospital personnel: Personnel providing care before or during transportation to acute care facility. QA: Quality Assurance. QI: Quality Improvement. RN: Registered Nurse. SCEMSA: Sacramento County Emergency Medical Services Agency. SRC: STEMI Receiving Center. STEMI: S-T Elevation Myocardial Infarction.

III. CONTRACTOR RESPONSIBILITIES:

CONTRACTOR shall:

A. Administrative

- 1. Meet the requirements for designation as a SRC as specified/defined in California Health and Safety Code Division 2.5, California Code of Regulations, Title 22, Division 9, Chapter 7.1 and comply with SCEMSA policies and procedures.
- 2. Obtain and continuously maintain a SCEMSA approved Joint Commission Cardiac Certification as defined in SCEMSA Policy # 2526 STEMI Receiving Center Designation.

- Meet and comply with all requirements and provide all services, equipment and personnel including maintenance of adequate staffing levels, equipment and facilities as required for a SRC according to Joint Commission Cardiac Certification as defined in SCEMSA Policy # 2526 – STEMI Receiving Center Designation.
- 4. Provide SCEMSA with a copy of the certificate issued by The Joint Commission (TJC) within thirty (30) days of receipt of the certificate; and provide SCEMSA with evidence of continuing TJC certification as a Joint Commission Cardiac Certification not fewer than thirty (30) days prior to the expiration of the current certificate. Failure to obtain and thereafter continuously maintain TJC certification as a Cardiac Center may be deemed a material breach of this agreement.
- 5. Maintain Intra-aortic balloon pump capability with necessary staffing available.
- 6. Maintain an effective method for communication between EMS personnel and CONTRACTOR regarding STEMI patients.
- 7. Provide cardiovascular surgery or maintain a plan for emergency transport to a facility with cardiovascular surgery available that describes steps for timely transfer [within one(1) hour].
- 8. Comply with STEMI Receiving Standards, including the SRC Standards described herein. CONTRACTOR shall monitor compliance with SRC Standards on a regular and ongoing basis. Documentation of such efforts shall be available to the SCEMSA upon request.
- 9. Comply with any SCEMSA plan of correction, regarding any identified failure to meet STEMI Standards, within the timeframes established by the SCEMSA.
- **B.** Hospital Personnel: Provide and maintain the organization, program oversight and staffing necessary to perform optimal care for STEMI patients including:
 - 1. SRC Program Medical Director who has the responsibilities specific to the needs of the STEMI Program Center, along with his or her current curriculum vitae or resume, and complies with SCEMSA policies/procedures.
 - a. Responsibilities include:
 - i. Accountable for defining, implementing, and directing the overall primary percutaneous coronary intervention (PCI) program, including responsibility for equipment, personnel, physician competency, privileges, physician availability, quality assurance, and case review conferences.
 - ii. Oversight of STEMI program patient care, coordination of staff and services, authority and accountability for quality and performance improvement, participation in protocol development, establishes and monitors quality control, including Mortality and Morbidity, and participation in County STEMI QI Committee.
 - 2. SRC Program Manager who possesses a valid California Registered Nurse (RN), Nurse Practitioner (NP) or Physician's Assistant (PA) license and has STEMI program experience or a multidiscipline committee structure with authority to manage the STEMI program.
 - a. Responsibilities include:
 - i. Support the SRC Medical Director.
 - ii. Function as the EMS STEMI program liaison (in conjunction with the EMS Coordinator).
 - iii. Assure EMS facility STEMI data sharing.
 - iv. Manage EMS facility STEMI QI activities.
 - v. Has authority and accountability for QI/QA.
 - 3. Personnel changes to the SRC Program Medical Director or SRC Program Manager shall be notified to COUNTY within five (5) business days of the effective change. During any vacancy, interim personnel shall be appointed and notified to COUNTY. Vacancies in these positions lasting longer than ninety (90) days shall be notified to SCEMSA, along with a plan for staffing.
 - 4. Physician Consultants: Hospital shall maintain a daily on-call list of:

- a. Cardiologist(s) with PCI privileges and evidence of training/experience in PCI including primary PCI.
- b. Cardiovascular surgeon(s), if cardiovascular surgery is a service provided by CONTRACTOR.
- 5. Additional personnel:
 - a. Intra-aortic balloon pump technician(s).
 - b. Cardiac catheterization lab manager/coordinator.
 - c. Appropriate cardiac catheterization nursing and support personnel.
- 6. Retain the following required documentation:
 - a. Patient care records with patient charts for patients brought to CONTRACTOR as part of the EMS system. Such records shall be retained for at least seven years, or if for a minor, one (1) year past the age of majority, whichever is greater.
 - b. Digital or written copies of STEMI alert prehospital communications for a minimum of one hundred (100) days.
 - c. All records related to suspected or pending litigation until completion and resolution of all issues arising there from and promptly notify COUNTY of any such suspected or pending lawsuits to allow retrieval and presentation of records by COUNTY.
- C. Performance Standards: Meet the following standards in caring for patients who present with identified STEMIs:
 - 1. Fibrinolysis within thirty (30) minutes of arrival into the emergency department, if administered.
 - 2. "Door-to-Device" time within ninety (90) minutes of patient's arrival into the emergency department of a SRC (PCI facility).
 - 3. "Door-to Device" time within one hundred and twenty (120) minutes for transfers to a SRC (PCI facilities) from a non-SRC (non-PCI facility) when thrombolytics are not given at non-SRC (non-PCI facility).

D. Policies and Procedures

- 1. Provide STEMI services in accordance with state law and SCEMSA policies, procedures, and protocols.
- 2. Attend and participate in COUNTY committees, including, but not limited to the STEMI Care Committee, or other meetings as requested by SCEMSA.
- 3. Comply with Quality Improvement Program (QIP) policies and procedures, data submission and reporting requirements.
- 4. Assist in SCEMSA policy development and review including providing written feedback within specified timeframes.

E. Data Collection and Reporting

- 1. Use an electronic medical records report platform with outcome data reporting capabilities that meets SCEMSA requirements.
- 2. Submit quarterly QI Committee Data Reports and annual performance reports in the format established by SCEMSA. Said reports shall be submitted within three (3) months of conclusion of calendar quarter or calendar year respectively.
- 3. Provide hospital out-come data to the Cardiac Arrest Registry for Enhanced Survival (CARES) and a mutually agreed upon STEMI registry, which is compatible with California EMS Authority STEMI database, and provide access to this data for the SCEMSA.
- 4. Actively participate in the QIP by making patient records available for program monitoring.
- 5. Provide quarterly STEMI registry data as specified by SCEMSA Policy #2527 STEMI System Data Elements, with respect to all patients transported to CONTRACTOR by ambulance with suspected STEMIs and patients treated for STEMI from the date of patient admission.

IV. COUNTY RESPONSIBILITIES:

COUNTY shall:

A. Administrative

- 1. Designate CONTRACTOR who meets and maintains State and SCEMSA STEMI Receiving Center provider criteria as an approved STEMI Receiving Center.
- 2. Monitor contract and ensure CONTRACTOR complies with scope of service as above.
- 3. Promptly notify CONTRACTOR of any such suspected or pending lawsuits to allow retrieval and presentation of records by COUNTY.
- 4. Maintain an updated list of approved STEMI Receiving Centers on its website: https://dhs.saccounty.gov/PUB/EMS/Pages/Provider-Info.aspx

B. Service Operations

- 1. Maintain an adequate number of staff in order to maintain responsibilities for ongoing performance evaluation and quality improvement of the STEMI System.
- 2. Perform annual inspections of CONTRACTOR's internal operations policies and personnel records to ensure compliance and state law and SCEMSA policy.
- 3. Assign staff to attend CONTRACTOR's annual / bi-annual Joint Commission certification review site visit.
- 4. Comply with all regulations under California Code of Regulations, Division 9, Chapter 7.1, regarding local EMS Agency operations.

C. Data Reporting

- 1. Provide CONTRACTOR data vendor information including point of contact for data submission.
- 2. Comply with all applicable state and federal laws relating to confidentiality and shall maintain the confidentiality of all records, tapes, and logs submitted in compliance with this subparagraph in accordance with the customary standards and practices of government.
- 3. Comply with California Code of Regulations, Division 9, Chapter 7.1, regarding data management requirements.

D. Feedback

- 1. Provide information about State or County changes, policies, protocols and/or performance to CONTRACTOR as indicated.
- 2. Convene SCEMSA meetings and provide follow-up as indicated.
- 3. Notify CONTRACTOR of staff changes within five (5) business days.

V. <u>PROGRAM REPRESENTATION:</u>

The program representatives during the term of this agreement are:

COUNTY	CONTRACTOR
EMS Administrator. Currently: David Magnino	Comprehensive Heart Attack Program Coordinator
Emergency Medical Services Agency	University of California, Davis Medical Center
DHS Public Health Division	Currently: Taufa Lee
Phone: 916-875-9708	Email: taulee@ucdavis.edu
Email: MagninodD@saccounty.gov	

VI. <u>POINTS OF CONTACT:</u>

AREA	COUNTY	CONTRACTOR
STEMI Hospital Liaison	EMS Coordinator	Comprehensive Heart Attack
	Currently: Sydney Freer	Program Coordinator
	Phone: 916-875-2512	Currently: Taufa Lee
	Email: FreerS@saccounty.gov	taulee@ucdavis.edu
Medical Direction	Medical Director	STEMI Medical Director
	Currently: Dr. Gregory Kann	Currently: Dr. Garrett Wong
	KannG@saccounty.gov gbwong@ucdavis.edu	
Data Reporting/QIP Liaison	EMS Specialist	Comprehensive Heart Attack
	Currently: Yvonne Newson	Program Coordinator
	Phone: 916-875-2502	Currently: Taufa Lee
	NewsonY@saccounty.gov	taulee@ucdavis.edu
Contract Coordinator	Administrative Services Officer II	Business Operations Manager
Invoicing	Currently: Holly Winberry	Currently: Lynette Mendoza
1000 (AUC)	Phone: 916-875-9766	Phone: 916-734-5055
	WinberryHo@saccounty.gov	lynmendoza@ucdavis.edu

Resolve issues at the lowest possible level starting with the Base Hospital Liaison, EMS Administrator (currently David Magnino), then Division Deputy Director (currently Olivia Kasirye, M.D.).

VII. <u>COMMUNICATION:</u>

- A. CONTRACTOR shall designate medical and nursing staff to participate in the STEMI Care Committee and ad hoc meetings as requested by either party. Members are required to regularly participate, provide information, and/or presentations as requested.
- B. CONTRACTOR shall notify the SCEMSA medical director, in writing, at least quarterly and no later than the ten (10) days following the end of every quarter of any failure to meet STEMI Receiving Center Standards, and take corrective action to correct the failure within a period of time specified and approved by the SCEMSA.
 - 1. CONTRACTOR should use the current version of exclusionary data elements used by their current data registry.
 - 2. CONTRACTOR shall report to SCEMSA on a quarterly basis, all incidents in which exclusionary data is used by CONTRACTOR.
- C. CONTRACTOR shall immediately notify the SCEMSA, via EMResource, of any circumstances that will prevent CONTRACTOR from providing STEMI Receiving Center services.
- D. CONTRACTOR or COUNTY will notify the other of staffing changes to personnel identified in this contact within five (5) business days of the effective change.

EXHIBIT A-4 to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

SCOPE OF SERVICES STROKE CENTER

I. <u>DESCRIPTION OF SERVICES:</u>

CONTRACTOR shall perform stroke center services in accordance per the certification level awarded by The Joint Commission (TJC) with the terms of this Agreement without interruption, twenty-four (24) hours a day, 7 days a week (24/7) at the following hospital facility (HOSPITAL) located at the address in Section I.

II. <u>DEFINITIONS:</u>

For the purpose of this Agreement:

<u>Acute Stroke Patient:</u> A person evaluated by prehospital, physician, nursing or other clinical personnel according to the policies and procedures established by SCEMSA, as may be amended from time to time, and been found to require Stroke Services.

Comprehensive Stroke Center (CSC): A licensed general acute care facility certified by TJC as a

Comprehensive Stroke Center, and designated by SCEMSA as a Comprehensive Stroke Center.

Director: The Director of the Health Services and/or his or her designee.

ED: Emergency Department.

EMS: Emergency Medical Services.

EMTALA: Emergency Medical Treatment and Active Labor Act (EMTALA) (42 U.S.C § 139Sdd).

<u>Primary Stroke Center (PSC)</u>: A licensed general acute care facility certified by TJC as a Primary Stroke Center, and designated by SCEMSA as a Primary Stroke Center.

SCEMSA: Sacramento County Emergency Medical Services Agency.

<u>Stroke Care Committee (SCC)</u>: The multi-disciplinary peer-review committee, which reviews the stroke care system, makes recommendations for system improvements, and functions in an advisory capacity on all stroke system issues. Committee members designated by SCEMSA may include, but are not limited to, stroke medical directors, radiologists, neurosurgeons, emergency medicine sub-specialists, stroke program managers, and representatives from ground and flight emergency services providers.

<u>Stroke Center Standards</u>: The standards applicable to stroke centers set forth in the SCEMSA stroke system plan, policies and procedures. All SCEMSA plans, policies, and procedures are reviewed and updated regularly to reflect current standards for care.

<u>Stroke Information System</u>: The computer information system maintained by each Stroke Center, which captures the presentation, diagnostic, treatment and outcome data sets required by TJC and the Stroke Center Standards.

<u>Stroke Services</u>: The customary and appropriate CONTRACTOR and physician services provided by a Stroke Center to acute stroke patients, which, at a minimum, meet Stroke Center Standards.

<u>Thrombectomy-Capable Stroke Center:</u> A licensed general acute care facility certified by TJC as a Thrombectomy-Capable Stroke Center and designated by SCEMSA as a Thrombectomy-Capable Stroke Center.

TJC: The Joint Commission on the Accreditation of Health Care Organizations.

III. CONTRACTOR RESPONSIBILITIES:

CONTRACTOR shall:

A. Administrative

- 1. Meet the requirements for designation as PSC, TSC or CSC as specified/defined in California Health and Safety Code, Division 2.5 and California Code of Regulations, Title 22, Division 9, Chapter 7.2 and comply with SCEMSA policies and procedures.
- 2. Obtain and continuously maintain TJC certification as a PSC, TSC or CSC.
- 3. Meet and comply with all requirements and provide all services, equipment and personnel including maintenance of adequate staffing levels, equipment and facilities as required for a PSC, TSC or CSC according to TJC as defined in SCEMSA Policy # 2529 Stroke Center Designation.
- 4. Provide SCEMSA with a copy of the certificate issued by TJC within thirty (30) days of receipt of the certificate; and provide SCEMSA with evidence of continuing TJC certification as a PSC, TSC or CSC not fewer than thirty (30) days prior to the expiration of the current certificate. Failure to obtain and thereafter continuously maintain TJC certification as a Stroke Center may be deemed a material breach of this agreement.
- 5. Transfer acute stroke patients(s) in accordance with EMTALA.
- 6. Meet and comply with all requirements and provide all services, equipment and personnel including maintenance of adequate staffing levels, equipment, and facilities as required for a PSC, TSC or CSC, according to TJC.
- 7. Maintain written agreements and protocols with Thrombectomy Capable or Comprehensive Stroke centers (TSCs, or CSCs), and SCEMSA for the expeditious transfer and management of appropriate stroke patients.
- 8. Comply with Stroke Center Standards, including the Stroke Center Standards described herein. CONTRACTOR shall monitor compliance with Stroke Center Standards on a regular and ongoing basis. Documentation of such efforts shall be available to the SCEMSA upon request.
- 9. Comply with any SCEMSA plan of correction, regarding any identified failure to meet Stroke Standards, within the timeframes established by the SCEMSA.

B. Hospital Personnel

- 1. Maintain an adequate number of physicians, surgeons, nurses, and other medical staff possessing that degree of learning and skill ordinarily possessed by medical personnel practicing in the same or similar circumstances, including:
 - a. Stroke Program Medical Director who has the responsibilities specific to the needs of the Stroke Program Center, along with his or her current curriculum vitae or resume, and complies with SCEMSA policies/procedures.
 - i. Responsibilities include:
 - Accountable for defining, implementing, and directing the overall stroke program, including responsibility for equipment, personnel, physician competency, privileges, physician availability, quality assurance, and case review conferences.
 - Oversight of Stroke program patient care, coordination of staff and services, authority and accountability for quality and performance improvement, participation in protocol development, establishes and monitors quality control, including Mortality and Morbidity, and participation in County Stroke Quality Improvement (QI) Committee.
 - b. Stroke Program Manager who possesses a valid California Registered Nurse (RN), Nurse Practitioner (NP), or Physician Assistant (PA) license and has Stroke program experience or a multi-discipline committee structure with authority to manage the Stroke program.

- i. Responsibilities include:
 - Support the Stroke Medical Director.
 - Function as the EMS Stroke program liaison (in conjunction with the EMS Coordinator).
 - Assure EMS facility Stroke data sharing.
 - Manage EMS facility Stroke QI activities.
 - Has authority and accountability for QI/Quality Assurance (QA).
- 2. Personnel changes to the Stroke Program Medical Director or Stroke Program Manager shall be notified to COUNTY within five (5) business days of the effective change. During any vacancy, interim personnel shall be appointed and notified to COUNTY. Vacancies in these positions lasting longer than ninety (90) days shall be notified to COUNTY, along with a plan for staffing.
- 3. Provide all persons, employees, supplies, equipment, and facilities needed to perform the services required under this agreement.
- 4. Provide neurosurgical services to acute stroke patients within two (2) hours of when the services are deemed necessary for a CSC.
- 5. Ensure staff receive continuing medical education as defined by TJC and State regulations appropriate for the stroke certification level for the facility.

C. Stroke Center Standards

- 1. Meet the minimum required criteria outlined in the California Code of Regulations, Title 22, Chapter 7.2 for PCS, TSC or CSC designation.
- 2. Staff an Acute Stroke Team that includes a physician with experience in diagnosing and treating cerebrovascular disease available 24 hours a day, 7 days a week (24/7) in order to evaluate within fifteen (15) minutes any patient who may have suffered a stroke.
- 3. Develop written procedures to streamline and accelerate the diagnosis and treatment of acute stroke patients treated with a thrombolytic therapy within sixty (60) minutes in fifty (50) percent or more of arrivals into the emergency department.
- 4. Maintain an effective method for communications between EMS personnel and CONTRACTOR during rapid transport of a patient experiencing a stroke.
- 5. Ensure the ED staff are trained in diagnosing and treating stroke patients and have effective lines of communications with both EMS and the acute stroke team.
- 6. Choose to develop a Stroke Unit for providing care beyond the initial life-threatening period where patients can receive specialized monitoring and care. CONTRACTOR may choose to stabilize patients and transfer them to another licensed and qualified facility.
- 7. Be capable of performing advanced neuroimaging required for TJC PSC, TSC or CSC Certification within twenty-five (25) minutes of a physician's order. A physician shall evaluate the image within twenty (20) minutes of completion.
- 8. Provide 24/7 laboratory services including performing and reporting blood counts, blood chemistries and coagulation studies.
- 9. Have a written call schedule for attending neuro-interventionist, neurologist, and/or neurosurgeon providing availability 24/7.
- 10. Plan and implement at least two (2) annual programs to educate the public about stroke prevention, diagnosis and availability for emergency treatment.

D. Policies and Procedures

- 1. Provide PSC, TSC or CSC services in accordance with state law and SCEMSA policies, procedures, and protocols.
- 2. Attend and participate in COUNTY committees, including, but not limited to the SCC, or other meetings as requested by SCEMSA.
- 3. Comply with Quality Improvement Program (QIP) policies and procedures, data submission and reporting requirements defined by SCEMSA policies.

4. Assist in SCEMSA policy development and review including providing written feedback within specified timeframes.

E. Data Collection and Reporting

- 1. Have a database or registry for tracking the number and type of stroke patients seen, their treatments, timeline for treatments and some measurement of patient outcome.
- 2. Provide quarterly stroke hospital out-come data to a mutually agreed upon Stroke registry, which is compatible with CA EMS Authority Stroke Database, and provide access to this data for the SCEMSA according to SCEMSA Policy # 2528 Stroke System Data Elements.
- 3. Submit quarterly QI Committee Data Reports and annual performance reports in the format established by SCEMSA. Reports shall be submitted within three (3) months of conclusion of calendar quarter or calendar year respectively.
- 4. Actively participate in the SCEMSA Quality Improvement Plan (QIP) by making records available for program monitoring.
- 5. Submit reports and materials on its services as requested by SCEMSA within ten (10) business days of written request from the SCEMSA.
- 6. Participate in evaluations or research designed to show the effectiveness of the stroke system's and CONTRACTOR's services to acute stroke victims.

IV. COUNTY RESPONSIBILITIES:

COUNTY shall:

A. Administrative

- 1. Designate CONTRACTOR who meets and maintains State and SCEMSA PSC, TSC or CSC provider criteria as an approved PSC, TSC or CSC.
- 2. Monitor contract and ensure CONTRACTOR complies with scope of service as above.
- 3. Promptly notify CONTRACTOR of any such suspected or pending lawsuits to allow retrieval and presentation of records by COUNTY.
 - 4. Maintain an updated a list of approved PSC, TSC and CSC Hospitals on its website: https://dhs.saccounty.gov/PUB/EMS/Pages/Provider-Info.aspx

B. Service Operations

- 1. Maintain an adequate number of staff in order to maintain responsibilities for ongoing performance evaluation and quality improvement of the Stroke System.
- 2. Perform annual inspections of CONTRACTOR's internal operations policies and personnel records to ensure compliance and state law and SCEMSA policy.
- 3. Assign staff to attend CONTRACTOR's annual / bi-annual Joint Commission certification review site visit.
- 4. Comply with all regulations under California Code of Regulations, Division 9, Chapter 7.2, regarding local EMS Agency operations.

C. Data Reporting

- 1. Provide CONTRACTOR data vendor information including point of contact for data submission.
- 2. Comply with all applicable state and federal laws relating to confidentiality and shall maintain the confidentiality of all records, tapes, and logs submitted in compliance with this subparagraph in accordance with the customary standards and practices of government.
- 3. Comply with California Code of Regulations, Division 9, Chapter 7.2, regarding data management requirements.

D. Feedback

1. Provide information about State or County changes, policies, protocols and/or performance to CONTRACTOR as indicated.

2. Convene SCEMSA meetings and provide follow-up as indicated from the EMS QIP process.

V. PROGRAM REPRESENTATION:

The program representatives during the term of this agreement are:

CONTRACTOR
Stroke Program Manager
University of California, Davis Medical Center
Currently: Dawn Warner
Phone: 916-703-2086
Email: djwarner@ucdavis.edu

VI. <u>POINTS OF CONTACT:</u>

AREA	COUNTY	CONTRACTOR	
Stroke Hospital Liaison	EMS Coordinator	Stroke Program Manager	
_	Currently: Sydney Freer	Currently: Dawn Warner	
	Phone: 916-875-2515	916-703-2086	
	Email: FreerS@saccounty.gov	djwarner@ucdavis.edu	
Medical Direction	Medical Director	Stroke Program Medical Director	
	Currently: Dr. Gregory Kann	Currently: Dr. Kwan Ng	
	KannG@saccounty.gov	klng@ucdavis.edu	
Data Reporting/QIP Liaison	EMS Specialist	Clinical Nurse Navigator	
· · ·	Currently: Yvonne Newson	Currently: Kimberly Brink	
	Phone: 916-875-2502	916-734-6985	
	NewsonY@saccounty.gov	kkbrink@ucdavis.edu	
Contract Coordinator	Administrative Services Officer II	Business Operations Manager	
Invoicing	Currently: Holly Winberry	Currently: Lynette Mendoza	
-	Phone: 916-875-9766	Phone: 916-734-5055	
	WinberryHo@saccounty.gov	lynmendoza@ucdavis.edu	

Resolve issues at the lowest possible level starting with the Base Hospital Liaison, EMS Administrator (currently David Magnino), then Division Deputy Director (currently Olivia Kasirye, M.D.).

VII. <u>COMMUNICATION:</u>

- A. CONTRACTOR shall designate medical and nursing staff to participate in SCC and ad hoc meetings as requested by either party. Members are required to regularly participate, provide information, and/or presentations as requested.
- B. CONTRACTOR shall notify the SCEMSA, in writing, at least quarterly and no later than the ten (10) days following the end of every quarter of any failure to meet PSC, TSC or CSC Standards, and take corrective action to correct the failure within a period of time specified and approved by the SCEMSA.
 - 1. CONTRACTOR should use the current version of exclusionary data elements used by their current data registry.
 - 2. CONTRACTOR shall report to SCEMSA on a quarterly basis, all incidents in which exclusionary data is used by CONTRACTOR.
- C. CONTRACTOR shall immediately notify the SCEMSA, via EMResource, of any circumstances that will prevent CONTRACTOR from providing CSC services.

D. CONTRACTOR and COUNTY will notify the other of staffing changes to personnel identified in this contact within five (5) business days of the effective change.

EXHIBIT B to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY," and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

INSURANCE OR SELF-INSURANCE REQUIREMENTS FOR CONTRACTORS

Each party, at its sole cost and expense, shall carry insurance -or self-insure- its activities in connection with this Agreement, and obtain, keep in force and maintain, insurance or equivalent programs of self-insurance, for general liability, workers compensation, property, professional liability, cyber liability, and business automobile liability adequate to cover its potential liabilities hereunder. Each party agrees to provide the other thirty (30) days' advance written notice of any cancellation, termination, or lapse of any of the insurance or self-insurance coverages. Failure to maintain insurance as required in this Agreement is a material breach of contract and is grounds for termination of the Agreement.

EXHIBIT C to Agreement between the COUNTY OF SACRAMENTO hereinafter referred to as "COUNTY," and THE REGENTS OF THE UNIVERISITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

BUDGET REQUIREMENTS

I. <u>BUDGET</u>

The budget for the first five years of this agreement is outlined as follows and includes the maximum possible 5% annual increase. Subsequent years fees include the maximum possible 5% annual increase over the prior year.

Fee Type	Exhibit	Fiscal Year 2024-25	Fiscal Year 2025-26	Fiscal Year 2026-27	Fiscal Year 2027-28	Fiscal Year 2028-29
ALS Receiving or						
ALS Base Hospital	A-1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
STEMI Receiving Center						
In County - \$13,000/year						
Out of County - \$6,500/year	A-2	16,591.66	17,421.24	18,292.31	19,206.92	20,167.27
Stroke Receiving Center						
In County - \$13,000/year						
Out of County - \$6,500/year	NA					
Stroke Comprehensive Center						
\$18,500/year	A-3	\$23,611.21	\$24,791.77	\$26,031.36	\$27,332.93	\$28,699.58
Trauma Center	A-4	150,086.95	157,591.29	165,470.86	173,744.40	182,431.62
TOTAL		\$190,289.82	\$199,804.30	\$209,794.53	\$220,284.25	\$231,298.47

II. INVOICING

Initial designation fee is due and payable to Sacramento County EMS upon return of signed contract.

Following the initial payment, CONTRACTOR will be invoiced annually at the beginning of the COUNTY'S fiscal year (July – June).

Payment is due within 30 days. Failure to remit payment within specified timelines could affect the hospitals' designation.

EXHIBIT D to Agreement between the COUNTY OF SACRAMENTO, hereinafter referred to as "COUNTY", and THE REGENTS OF THE UNIVERSITY OF CALIFORNIA, hereinafter referred to as "CONTRACTOR"

ADDITIONAL PROVISIONS

I. LICENSING, CERTIFICATION AND PERMITS

- A. CONTRACTOR agrees to furnish professional personnel in accordance with the regulations, including all amendments thereto, issued by the State of California or COUNTY. CONTRACTOR shall operate continuously throughout the term of this Agreement with at least the minimum of staff required by law for provision of services hereunder; such personnel shall be qualified in accordance with all applicable laws and regulations.
- B. CONTRACTOR shall make available to COUNTY, on request of DIRECTOR, a list of the persons who will provide services under this Agreement. The list shall state the name, title, professional degree, and work experience of such persons.

II. OPERATION AND ADMINISTRATION

- A. If applicable, CONTRACTOR agrees to furnish at no additional expense to COUNTY beyond the amounts identified as MAXIMUM PAYMENT TO CONTRACTOR in Exhibit C, all space, facilities, equipment, and supplies necessary for its proper operation and maintenance.
- B. CONTRACTOR, if incorporated, shall be in good standing and operate according to the provisions of its Articles of Incorporation and By-Laws. Said documents and any amendments thereto shall be maintained and retained by CONTRACTOR and made available for review or inspection by DIRECTOR at reasonable times during normal business hours.
- C. Upon request, CONTRACTOR shall forward to DIRECTOR all copies of its notices of meetings, minutes and public information, which are material to the performance of this Agreement.

III. <u>CONFIDENTIALITY</u>

- A. CONTRACTOR is subject to, and agrees to comply and require his or her employees to comply with the provisions of Sections 827, 5328, 5330, 5610 and 10850 of the Welfare and Institutions Code, Division 19-000 of the State of California Department of Social Services Manual of Policies and Procedures, Code of Federal Regulations Title 45, Section 205.50, and all other applicable laws and regulations to assure that:
 - 1. All applications and records concerning an individual made or kept by CONTRACTOR, COUNTY, or any public officer or agency in connection with the Welfare and Institutions Code relating to any form of public social services or health services provided under this Agreement shall be confidential and shall not be open to examination for any purpose not directly connected with the administration of such public social or health services, or for research purposes provided that the research does not result in the disclosure of the identities of applicants or recipients of services, except as allowed or required by law.
 - 2. No person will unlawfully publish or disclose, or use or cause to be published, disclosed, or used, any confidential information pertaining to an applicant or recipient of services. Applicant and recipient records and information shall not be disclosed by CONTRACTOR to third parties without COUNTY's consent or the consent of the applicant/recipient, except as allowed or required by law.
- B. CONTRACTOR agrees to inform all of his/her employees, agents, subcontractors and partners of the above provision and that knowing and intentional violation of the provisions of said State law is a misdemeanor.

IV. CLINICAL REVIEW AND PROGRAM EVALUATION

A. CONTRACTOR shall permit, at any reasonable time, personnel designated by DIRECTOR to come on CONTRACTOR's premises for the purpose of making periodic inspections. CONTRACTOR shall furnish DIRECTOR with such information as may be required to evaluate fiscal and clinical effectiveness of the services being rendered.

B. DIRECTOR or his designee shall represent COUNTY in all matters pertaining to services rendered pursuant to this Agreement, including authorization for admission, care, and discharge of all clients for whom reimbursement is required under this Agreement.

V. <u>REPORTS</u>

- A. CONTRACTOR shall on a monthly basis, provide to COUNTY reports on the units of service performed.
- B. CONTRACTOR shall, without additional compensation therefore, make further fiscal, program evaluation and progress reports as may be reasonably required by DIRECTOR or by the State Department of Mental Health concerning CONTRACTOR's activities as they affect the contract duties and purposes herein. COUNTY shall explain procedures for reporting the required information.

VI. <u>RECORDS</u>

- A. <u>Patient Records</u>: CONTRACTOR shall maintain adequate patient records on each individual patient, which shall include diagnostic studies, records of patient interviews, treatment plans, progress notes, and records of services provided by various professional and paraprofessional personnel, in sufficient detail to permit an evaluation of services. Such records shall comply with all applicable Federal, State and COUNTY record maintenance requirements.
- B. <u>Service and Financial Records</u>: CONTRACTOR shall maintain complete service and financial records, which clearly reflect the actual cost and related fees received for each type of service for which payment is claimed. The patient eligibility determination and the fees charged to and collected from patients shall also be reflected therein. Any apportionment of costs shall be made in accordance with generally accepted accounting principles.
- C. <u>Review, Inspection, and Retention of Records</u>: At reasonable times during normal business hours, the State Department of Mental Health, COUNTY or DIRECTOR, the appropriate audit agency of any of them, and the designee of any of them shall have the right to inspect or otherwise evaluate the cost, quality, appropriateness and timeliness of services performed and to audit and inspect any books and records of CONTRACTOR which pertain to services performed and determination of amount payable under this Agreement. Upon expiration or termination of this Agreement all patient records shall be kept for a minimum of seven (7) years from the date of discharge and in the case of minors, for at least one (1) year after the minor patient's eighteenth (18th) birthday, but in no case less than seven (7) years from the date of discharge. Service and financial records shall be retained by CONTRACTOR for a minimum period of four (4) years after the termination of this Agreement, or until audit findings are resolved, whichever is later.

VII. <u>PATIENT FEES</u>

- A. The Uniform Method of Determining Ability to Pay prescribed by the State Director of Mental Health shall be applied when services to patients are involved.
- B. Charges for services to either patients or persons responsible shall approximate estimated actual cost.
- C. CONTRACTOR shall use the Uniform Billing and Collection Guidelines prescribed by the State Director of Mental Health (non-billing providers excluded).

VIII. <u>AUDIT/REVIEW REQUIREMENTS</u>

- A. <u>Federal OMB Audit Requirements (also known as Omni Circular or Super Circular) for Other Than For-Profit Contractors</u> 2 CFR 200.501 requires that non-Federal entities that expend \$1,000,000 or more (from all Federal sources) in a year in Federal Awards must have an annual single or program specific Audit in accordance with the OMB requirements. 2 CFR 200.512 sets forth the requirements for filing the Audit with the Federal Audit Clearinghouse (FAC).
- B. <u>COUNTY Requirements for Non-Profit, For-Profit, Governmental and School District Contractors</u> In addition to the OMB requirements of paragraph A of this section, COUNTY requires CONTRACTOR to provide an annual Audited or Reviewed financial statement as follows:
 - 1. Annual Audited financial statements and accompanying Auditor's report and notes is required from CONTRACTOR when DHS has awarded contracts totaling \$250,000 or more for any twelve month period. The Audited financial statement shall be prepared in accordance with Generally Accepted Accounting Principles (GAAP) and the Audit shall be performed by an independent Certified Public Accountant in accordance with Generally Accepted Auditing Standards (GAAS).

- 2. Annual Reviewed financial statements are required from CONTRACTOR when DHS has awarded contracts totaling less than \$250,000, but more than \$100,000 for any twelve month period. The Reviewed financial statement shall be prepared by an independent Certified Public Accountant in accordance with Statements on Standards for Accounting and Review Services issued by the AICPA. Audited financial statements may be substituted for Reviewed financial statements.
- 3. Should any audit findings be noted in the Audit or Review CONTRACTOR must submit a Corrective Action Plan with the Audit or Review detailing how the audit findings will be addressed.
- 4. If management letters are issued by a Certified Public Accountant separate from the audit CONTRACTOR is required to provide copies to COUNTY, and submit corrective action plans to address findings or recommendations noted in the management letters.
- 5. The annual Audited or Reviewed financial statement shall include a Summary of Auditor's Results.

C. Term of the Audit or Review

The Audit(s) or Review(s) shall cover the entire term of the contract(s). If CONTRACTOR'S fiscal year is different than the contract term, multiple Audits or Reviews shall be required, in order to cover the entire term of the contract.

D. <u>Termination</u>

If the Agreement is terminated for any reason during the contract period, the Audit or Review shall cover the entire period of the Agreement for which services were provided.

E. <u>Submittal and Due Dates for Audits or Reviews</u> CONTRACTOR shall provide to COUNTY 1 copy of the Audit or Review, as required in this section, due six months following the end of CONTRACTOR'S fiscal year. Audit or Review shall be sent to:

> Contracts Manager County of Sacramento Department of Health Services 7001 –A East Parkway, Suite 1000C Sacramento, CA 95823

F. <u>Request for Extension of Due Date</u>

CONTRACTOR may request an extension of the due date for the Audit or Review in writing. Such request shall include the reason for the delay, a specific date for the extension and be sent to:

Contracts Manager County of Sacramento Department of Health Services 7001 –A East Parkway, Suite 1000C Sacramento, CA 95823

G. Past Due Audit/Review

COUNTY may withhold payments due to CONTRACTOR from all past, current and future DHS contracts when past, current or future audits/reviews are not provided to COUNTY by due date or approved extended due date.

H. Overpayments

Should any overpayment of funds be noted in the Audit or Review, CONTRACTOR shall reimburse COUNTY the amount of the overpayment within 30 days of the date of the completion of the Audit or Review.

IX. EQUIPMENT OWNERSHIP

COUNTY shall have and retain ownership and title to all equipment purchased by CONTRACTOR under this Agreement. CONTRACTOR shall furnish, and amend as necessary, a list of all equipment purchased under this Agreement together with the bills of sale and any other documents as may be necessary to show clear title and reasonableness of the purchase price. The equipment list shall specify the quantity, name, description, purchase price, and date of purchase of all equipment. CONTRACTOR shall make all equipment available to COUNTY during normal business hours for tagging or inventory. CONTRACTOR shall deliver all equipment to COUNTY upon termination of this Agreement.

X. <u>PATIENTS RIGHTS/GRIEVANCES</u>

- A. CONTRACTOR shall give to all patients written notice of their rights pursuant to and in compliance with California Welfare and Institutions Code Section 5325 et seq.; California Code of Regulations Title 9, Section 860 et seq.; Title XIX of the Social Security Act; and Title 42, Code of Federal Regulations. In addition, in all facilities providing the services described herein, CONTRACTOR shall have prominently posted in the predominant language of the community a list of the patient's rights.
- B. As a condition of reimbursement, CONTRACTOR shall provide the same level of treatment to beneficiaries served under this Agreement as provided to all other patients served.
- C. CONTRACTOR shall not discriminate against any beneficiary of services provided under this Agreement in any manner.
- D. CONTRACTOR agrees to provide a system through which recipients of service shall have the opportunity to express and have considered their views, grievances, and complaints regarding the delivery of services, including affording recipients notice of adverse determination and a hearing thereon to the extent required by law.

XI. ADMISSION POLICIES

CONTRACTOR's admission policies (if applicable) shall be in writing and available to the public and shall include a provision that patients are accepted for care without discrimination as described in this Agreement.

XII. HEALTH AND SAFETY

- A. CONTRACTOR shall maintain a safe facility.
- B. CONTRACTOR shall store and dispense medication in compliance with all applicable State, Federal and County laws and regulations.

XIII. <u>AMENDMENTS</u>

- A. DIRECTOR may execute an amendment to this Agreement provided that:
- B. An increase in the maximum contract amount resulting from the amendment does not exceed the Director's delegated authority under Sacramento County Code Section 2.61.100 (c) or any amount specified by Board of Supervisor's resolution for amending this Agreement, whichever is greater; and
- C. Funding for the increased contract obligation is available within the Department's allocated budget for the fiscal year.
- D. The budget attached to this Agreement as Exhibit C is subject to revision by COUNTY upon written notice by COUNTY to CONTRACTOR as provided in this Agreement. Upon notice, CONTRACTOR shall adjust services accordingly and shall within thirty (30) days submit to DIRECTOR a revised budget. Said budget revision shall be in the form and manner prescribed by DIRECTOR and, when approved in writing, shall constitute an amendment to this Agreement.
- E. The budget attached to this Agreement as Exhibit C may be modified by CONTRACTOR making written request to DIRECTOR and written approval of such request by DIRECTOR. Approval of modifications requested by CONTRACTOR is discretionary with DIRECTOR. Said budget modification shall be in the form and manner prescribed by DIRECTOR and, when approved, shall constitute an amendment to this Agreement.

XIV. BASIS FOR ADVANCE PAYMENT

- A. Pursuant to Government Code § 11019(c) this Agreement allows for advance payment once per fiscal year when CONTRACTOR submits a request in writing, and request is approved in writing by DIRECTOR or DIRECTOR's designee.
- B. If DIRECTOR finds both that CONTRACTOR requires advance payment in order to perform the services required by this Agreement and that the advance payment will not create an undue risk that payment will be made for services which are not rendered, DIRECTOR, or DIRECTOR'S designee, may authorize, in her/his sole discretion, an advance in the amount not to exceed ten percent (10%) of the "Net Budget/Maximum Payment to CONTRACTOR" as indicated in Exhibit C.

- C. In the case of Agreements with multiple-year terms, DIRECTOR or DIRECTOR'S designee may authorize annual advances of not more than ten percent (10%) of the "Net Budget/Maximum Payment to CONTRACTOR" for each fiscal year as indicated in the Exhibit C.
- D. CONTRACTOR'S written request for advance shall include a detailed written report substantiating the need for such advance payment, and such other information as DIRECTOR or DIRECTOR'S designee may require.
- E. All advanced funds shall be offset against reimbursement submitted during the fiscal year.
- F. The COUNTY reserves the right to withhold the total advance amount from any invoice.
- G. These provisions apply unless specified otherwise in Exhibit C of this Agreement.

XV. RUSSIAN ECONOMIC SANCTIONS

Pursuant to California State Executive Order N-6-22 (Order) imposing economic sanctions against Russia and declaring support of Ukraine, County shall terminate any contract with any individual or entity that is in violation of the Order or that is subject to economic sanctions therein, and shall not enter a contract with any such individual or entity while the Order is in effect.

If the total amount of this Agreement is \$5,000,000 or more, CONTRACTOR shall provide a written report to COUNTY within 60 days of the effective date of the contract or 60 days upon request regarding compliance with economic sanctions and steps taken in response to Russia's action in Ukraine, including but not limited to, desisting from making new investments in, or engaging in financial transactions with Russia or Russian entities, and directly providing support to Ukraine, while the Order is in effect. The COUNTY shall keep the report on file as evidence of compliance with the Order.

DocuSian

Certificate Of Completion

Envelope Id: BD561B9299364DF0B60C5D1C24A01A17 Subject: Complete with Docusign: (K) The Regents 7207600-25-115RC Source Envelope: Document Pages: 41 Signatures: 2 Certificate Pages: 5 Initials: 1 AutoNav: Enabled Envelopeld Stamping: Enabled Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Record Tracking

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Angelina Bryant bryantang@saccounty.gov Security Level: Email, Account Authentication (None)

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Annie Reyes-Salgado

annreves@ucdavis.edu

Director, Supply Chain & Contracting Services

UC Davis Health

Security Level: Email, Account Authentication (None)

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Olivia Kasirye

KasiryeO@saccounty.gov

Health Officer

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