Department of Health Services
Timothy W. Lutz
Director

Divisions
Administration
Behavioral Health
Primary Health
Public Health

County of Sacramento

Date: June 18, 2024

To: Sacramento County Emergency Medical Services Stakeholders

From: David M. Magnino, SCEMSA Administrator

Subject: Sacramento County Emergency Medical Services Agency (SCEMSA)
ONLINE APPLICATION SYSTEM OUTAGE

The current online EMT, Paramedic, MICN and EMR application system will shut down June 28, 2024, at 4:00 PM to allow SCEMSA to transition to the ImageTrend Application Management system.

Please advise your EMS personnel of the following:

- Applicants must submit all new and renewal applications, and upload all required documents before **4:00 PM on June 28, 2024** in order to have their applications processed before the end of June.

- On July 1-2, 2024, applications in "submitted" or "incomplete" statuses in the system will be processed, if possible (i.e. applications that are complete and error free). Personnel with applications in these statuses may be contacted via email requesting corrective or additional documents be emailed to SCEMSAINFO@saccounty.gov.

- Online application processing will begin again on July 17, 2024 in the new ImageTrend System. Login and user instructions will be available on the SCEMSA Website at that time.

Thank you for your patience during this process; we are excited by the enhanced capabilities and user-friendly processes ImageTrend can bring to our EMS providers and personnel.

Division of Public Health
Olivia Kasirye, MD, MS
Public Health Officer

SACRAMENTO COUNTY
PUBLIC HEALTH
Promote • Prevent • Protect

Sacramento County Emergency Medical Services Agency
9616 Micron Ave Suite 940
Sacramento, CA 95827
phone (916) 875-9753
www.dhs.saccounty.gov/pub/ems