

	COUNTY OF SACRAMENTO EMERGENCY MEDICAL SERVICES AGENCY	Document #	8068.04
	PROGRAM DOCUMENT: General Medical Complaint	Initial Date:	01/24/19
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Signature on File

Signature on File

EMS Medical Director

EMS Administrator

Purpose:

- A. To establish a treatment standard for adult patients who have a general medical complaint not covered by any other treatment policy.

Authority:

- A. California Health and Safety Code, Division 2.5
- B. California Code of Regulations, Title 22, Division 9

Protocol:

<ol style="list-style-type: none"> 1. ABC's/Routine Care-Supplemental O₂ as necessary to maintain SPO₂ ≥ 94%. Use the lowest concentration and flow rate of O₂ possible. 2. Identify any potential illness or injury and treat per appropriate policy. 3. If the patient has ALOC, consider possible causes using AEIOU-TIPS: <ul style="list-style-type: none"> • A – Alcohol, abuse of substances • E – Electrolytes • I – Infection • O – Oxygen (hypoxia), overdose • U – Uremia • T – Trauma, tumor, child maltreatment, toxic substance (or adverse reactions to medications) • I – Insulin (hypoglycemia) • P – Poisoning, Psych • S – Seizures, Sepsis, Stroke, Subarachnoid Hemorrhage 4. Consider ALS assessment as appropriate per county policies <p>NOTE: This policy is intended for medical complaints that do not fit in any other treatment category after careful assessment of general or non-specific medical complaints for specific causes. EMS personnel should be able to articulate the need for treatment. Any ALS intervention must be directed by another treatment policy. Transport as appropriate.</p>

Cross Reference: PD# 8002 – Diabetic Emergency (Hypoglycemia/Hyperglycemia)
 PD# 8003 – Seizures
 PD# 8004 – Suspected Narcotic Overdose
 PD# 8015 – Trauma
 PD# 8018 – Overdose and/or Poison Ingestion

PD# 8020 – Respiratory Distress: Airway Management
PD# 8026 – Respiratory Distress
PD# 8038 – Shock
PD# 8060 – Stroke