

	<b>COUNTY OF SACRAMENTO</b> EMERGENCY MEDICAL SERVICES AGENCY	Document #	8068.04
	PROGRAM DOCUMENT: <b>General Medical Complaint</b>	Initial Date:	01/24/19
		Last Approval Date:	06/22/23
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EMS Medical Director

EMS Administrator

**Purpose:**

- A. To establish a treatment standard for adult patients who have a general medical complaint not covered by any other treatment policy.

**Authority:**

- A. California Health and Safety Code, Division 2.5
- B. California Code of Regulations, Title 22, Division 9

**Protocol:**

<ol style="list-style-type: none"> <li>1. ABC's/Routine Care-Supplemental O<sub>2</sub> as necessary to maintain SPO<sub>2</sub> ≥ 94%. Use the lowest concentration and flow rate of O<sub>2</sub> possible.</li> <li>2. Identify any potential illness or injury and treat per appropriate policy.</li> <li>3. If the patient has ALOC, consider possible causes using AEIOU-TIPS:           <ul style="list-style-type: none"> <li>• A – Alcohol, abuse of substances</li> <li>• E – Electrolytes</li> <li>• I – Infection</li> <li>• O – Oxygen (hypoxia), overdose</li> <li>• U – Uremia</li> <li>• T – Trauma, tumor, child maltreatment, toxic substance (or adverse reactions to medications)</li> <li>• I – Insulin (hypoglycemia)</li> <li>• P – Poisoning, Psych</li> <li>• S – Seizures, Sepsis, Stroke, Subarachnoid Hemorrhage</li> </ul> </li> <li>4. Consider ALS assessment as appropriate per county policies</li> </ol> <p><b>NOTE:</b> This policy is intended for medical complaints that do not fit in any other treatment category after careful assessment of general or non-specific medical complaints for specific causes. EMS personnel should be able to articulate the need for treatment. Any ALS intervention must be directed by another treatment policy. Transport as appropriate.</p>
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**Cross Reference:** PD# 8002 – Diabetic Emergency (Hypoglycemia/Hyperglycemia)  
 PD# 8003 – Seizures  
 PD# 8004 – Suspected Narcotic Overdose  
 PD# 8015 – Trauma  
 PD# 8018 – Overdose and/or Poison Ingestion

PD# 8020 – Respiratory Distress: Airway Management  
PD# 8026 – Respiratory Distress  
PD# 8038 – Shock  
PD# 8060 – Stroke