

	COUNTY OF SACRAMENTO EMERGENCY MEDICAL SERVICES AGENCY	Document #	4003.14
	PROGRAM DOCUMENT: Emergency Medical Services Liaison Officer	Initial Date:	01/03/94
		Last Approval Date:	09/14/23
		Effective Date:	05/01/26
		Next Review Date:	09/01/25

Signature on File

EMS Medical Director

Signature on File

EMS Administrator

Purpose:

- A. To describe the role of the Emergency Medical Services Liaison Officer (ELO).

Authority:

- A. California Health and Safety Code, Division 2.5
- B. California Code of Regulations, Title 22, Division 9

Policy:

- A. Every out-of-hospital provider agency shall have an ELO.
- B. The ELO shall be responsible for the dissemination of all policies, procedures, protocols, and other official communications from the Sacramento County Emergency Medical Services Agency (SCEMSA).
- C. The ELO shall serve as the official communication channel between base hospitals, receiving hospitals, other hospitals, SCEMSA, and the provider agency.
- D. The ELO shall review and channel all incident reports generated internally and externally to the appropriate agency, e.g., other providers, base hospitals, or SCEMSA.
- E. The ELO shall facilitate information gathering from other providers, base hospitals, and SCEMSA.
 - 1. Requests for information should always be in writing.
 - 2. If time is critical verbal communication is acceptable but should be followed up in writing.
- F. The ELO shall facilitate communication between Paramedics and other providers, base hospitals, and SCEMSA.
 - 1. Whenever possible, the communications shall be through the ELO and shall be in writing.
- G. It is recommended that, at a minimum, the ELO maintain a current Emergency Medical Technician certification. A Paramedic license is preferred.