

**Department of Health Services**  
Timothy W. Lutz  
Director



**Divisions**  
Administration  
Behavioral Health  
Primary Health  
Public Health

## County of Sacramento

**Date:** July 1, 2025

**To:** All Sacramento County Emergency Medical Services Agency (SCEMSA) Stakeholders

**From:** Dr. Gregory Kann, SCEMSA Medical Director

**Subject:** ***Ambulance Patient Offload Time (APOT) Data Collection and Reporting (#2521.08)***

The Sacramento County Emergency Medical Services Agency (SCEMSA) has come to a determination on the revised ambulance patient offload time (APOT) standard – policy 2521 [Ambulance Patient Offload Time (APOT) Data Collection and Reporting]. This decision was informed by a series of stakeholder meetings in the fall of 2024, medical advisory committee / operational advisory committee (MAC/OAC) meeting on December 12, 2024 and stakeholder meeting on January 13, 2025.

Starting July 1, 2025, the APOT offload standard for Sacramento County shall be twenty-five (25) minutes. This standard shall be in place until July 1, 2026, when it will be adjusted to twenty-three (23) minutes. Further adjustments will be made over the following twelve (12) month period with a final offload standard returning to twenty (20) minutes on January 1, 2027. The plan for a gradual reduction in the offload standard back to twenty (20) minutes is to accommodate the introduction of new county programs designed to decrease ambulance patient offload delays in local Emergency Departments. We acknowledge the effort and contributions of all stakeholders in the effort to combat ambulance patient offload delays.

If you have any questions or concerns, please contact Jenna Alexander, EMS Specialist, at [alexanderjen@saccounty.gov](mailto:alexanderjen@saccounty.gov).

A handwritten signature in black ink, appearing to read "Gregory Kann", is written over a horizontal line.

Gregory Kann, MD FACEP  
Medical Director  
Sacramento County EMS Agency

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### Division of Public Health

Olivia Kasirye, MD, MS  
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SACRAMENTO COUNTY



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