## **EMERGENCY MEDICAL SERVICES AUTHORITY**

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 322-1441

May 14, 2021

Mr. Dave Magnino, EMS Administrator Sacramento County Emergency Medical Services Agency 9616 Micron Avenue, Suite 960 Sacramento, CA 95827

Dear Mr. Magnino:

This letter is in response to Sacramento County's 2019 emergency medical services (EMS) plan, and the St-Elevation Myocardial Infarction (STEMI), Stroke, Trauma, and Quality Improvement (QI) plan submissions to the EMS Authority on October 13, 2020.

The EMS Authority has reviewed the EMS plan, based on compliance with statutes, regulations, and case law. It has been determined the plan meets all EMS system components identified in Health and Safety Code (HSC) § 1797.103 and is <u>approved</u> for implementation pursuant to HSC § 1797.105(b). Based on transportation documentation provided, the EMS Authority has noted your Emergency Ambulance Zone as Non-Exclusive and has enclosed for reference.

The EMS Authority has also reviewed the STEMI, Stroke, Trauma, and QI plans, based on compliance with HSC §§ 1797.257 and 1797.258, and Chapters 7, 7.1, 7.2, 12, and 14 of California Code of Regulations, Title 22, Division 9, and has approved for implementation.

In accordance with HSC § 1797.254, please submit an annual EMS plan to the EMS Authority on or before May 14, 2022. Please also submit an annual STEMI, Stroke, Trauma, and QI plan concurrently as part of your EMS plan. If you have any questions regarding the EMS Plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Tom McGinnis, EMT-P

Chief, EMS Systems Division

Enclosure

tm:lg

Sacramento County 2019 EMS Plan Ground Exclusive Operating Areas	Hot	Exclusive (Excl		USI.	Children V.C.	J. J.	S ALLERO	Select Control of the	REGERAL STORY	inedercy Vr.	Andularce All Se	Artibulance Artibulance	Startito	Serice with
ZONE	EXCLUSIVITY			TYPE					LEVEL				NOTES	
Sacramento County	Χ													

**Department of Health Services** 

Peter Beilenson, MD, MPH, Director

**Divisions** 

Behavioral Health Services Primary Health Public Health Departmental Administration



County Executive Navdeep S. Gill

# **County of Sacramento**

October 13, 2020

Dave Duncan, MD, Director Emergency Medical Services Authority 10901 Gold Center Dr, Suite 400 Rancho Cordova, CA 95670

#### Dear Dr. Duncan:

Please see the attached annual updates to the Sacramento County 2019 Emergency Medical Services (EMS) Plan, the 2019 Trauma System Annual Update, the 2019 Annual Quality Improvement Program (QIP), 2019 STEMI Critical Care System Annual Update and the 2019 Stroke Critical Care System Annual Update. These are submitted in accordance with Health and Safety Code Sections 1797.103 and 1797.250 – 1797.258 and Title 22, Division 9, Chapter 7.1, STEMI Critical Care System, Chapter 7.2, Stroke Critical Care System and Chapter 12, EMS System Quality Improvement.

## EMS PLAN ANNUAL UPDATE

No significant changes were made to the EMS Plan during the past year. Key items are noted in each section.

#### FORM 1: EMS Plan System Assessment Summary

## A. System Organization and Management

1.03 – Employment of Medical Director:

• Medical Director's contract was increased from 0.3 to 0.5 position. This helps with oversight demands resulting from the addition of the STEMI and Stroke Critical Care Programs.

#### B. Manpower and Training

2.13 – Critical Care Paramedic Training and Accreditation:

- We are unable to implement this program at this time due to implementation of two other critical care programs in 2019.
- In 2019, a private provider requested this program but the EMS Agency does not have staff nor funding to oversee the program at this time.

## D. Response and Transportation

4.01 – Primary Response Area:

• The EMS Agency has executed Advanced Life Support (ALS) Provider Agreements with private providers.

• We are in the process of working with Public Fire Service providers to create and execute ALS Provider Agreements. We are waiting for a draft document.

## 4.05 – Response Time Standards:

• We are currently utilizing National Response Time Standards as benchmarks. Plans are in process to implement Sacramento County Response Time Standards by the end of calendar year 2021.

## 4.07 – Creation of Exclusive Operating Area and Approval:

• Sacramento County is a Non-Exclusive Operating Area.

#### E. Assessment of Hospitals and Critical Care Centers

#### 5.04 – Critical Care System:

• STEMI and Stroke Critical Care programs were added in 2019. Plan approval was received from the Emergency Medical Services Authority (EMSA) on December 17, 2019.

#### F. Data Collection and Evaluation

#### 6.04 – Electronic Patient Health Information Exchange:

• At this time, there are no plans to implement a patient health information exchange program.

#### <u>6.09 – Ambulance Patient Offload Times:</u>

• EMS stakeholders established the Ambulance Patient Offload Time (APOT) metric at 20 minutes. In 2019, the system wide 90<sup>th</sup> percentile APOT was thirty-nine (39) minutes.

## 6.10 – Data Collection from Specialty Care Centers:

- Trauma The three Sacramento County trauma centers submit data electronically; the Placer County trauma center submits data manually.
- STEMI and Stroke Designated STEMI and Stroke centers submit data manually on an as needed basis.

## H. Disaster Medical Response

#### 8.14 – Mutual Aid Requests in EOA Areas:

• Not applicable. Sacramento County is a non-exclusive operating area.

## **TABLE 2: Manpower and Training**

#### EMS Agency Certification:

• There was a slight increase in the number of personnel investigations in 2019 as compared to 2018. This increase occurred because staff continued to use and follow the *Recommended Guidelines for Disciplinary Orders and Conditions of Probation for EMT (Basic) and Advanced EMT.* A larger number of initial applicants with prior convictions led to more denials of applications.

#### Available Training:

• River Delta Fire District became a continuing education provider for their personnel.

#### **TABLE 4: Response and Transportation**

## System Standard Response Times (90th Percentile):

• With over one year of data submitted to California EMS Information System (CEMSIS) from all ALS providers, the EMS Agency provided system wide 90<sup>th</sup> percentile standard response times for the first time to all stakeholders during regular meeting updates.

#### Provider Resource:

• During the third quarter of 2019, Trauma Life Care (TLC) Medical Transport requested and was approved to terminate their ALS Provider Agreement due to a staffing shortage that resulted in their inability to maintain the required 24 hours / 7 days a week ALS coverage.

#### TRAUMA SYSTEM STATUS REPORT

The narrative includes improvement information provided to EMSA regarding the Sacramento County Trauma System. Key changes included:

#### Trauma System Goals and Objectives:

- Trauma Review Committee (TRC) provides unique educational opportunities to region wide physicians and administrators.
- The EMS Agency works closely with the trauma centers to ensure accurate data is submitted to the CA Trauma Registry and presented in the quarterly TRC meetings.
- Data includes Trauma Incidents comparison from 2017, 2018 and 2019 as requested by the TRC.

## System Performance Improvement:

- The EMS Agency worked with the TRC to update several prehospital trauma polices, including adding the use of Tranexamic Acid (TXA) by paramedics.
- Continued to work with trauma surgeons and managers to identify seven (7) relevant indicators to improve the trauma system.
- Worked with prehospital EMS providers to improve documentation practices to ensure prehospital Trauma Alerts are being conducted and reported.

## QUALITY IMPROVEMENT PROGRAM ANNUAL UPDATE

#### 2019 Highlights:

- Continued work to define consistent documentation standards and improve the quality and accuracy of data submission.
- Developed and implemented dashboards to report data on three (3) focused elements.
- Continued to improve tracking of ambulance patient off-load times (APOT). Provided comparisons between 2018 and 2019 APOT data to stakeholders on a quarterly basis.

#### Active Projects include the following:

- Continued focus on the "Documentation Initiative" to improve prehospital care. This includes:
  - o Cardiac Arrest, New Medications, and Spinal Motion Restriction policy
- Continue to monitor Law Enforcement Administration of Naloxone Program for the following:
  - o Properly trained officers in handling and administration
  - Data collection
  - Feedback provision

#### 2019 STEMI CRITICAL CARE SYSTEM ANNUAL UPDATE

- Started the application process with several hospitals for designation as Sacramento County approved STEMI Receiving Centers.
- Began the work with STEMI Advisory Committee to identify proposed data reporting platforms available.

## 2019 STROKE CRITICAL CARE SYSTEM ANNUAL UPDATE

- Started the application process with the hospitals for designation as Sacramento County approved Stroke Receiving Center or Comprehensive Stroke Center.
- Began the work with STEMI Advisory Committee to identify proposed data reporting platforms available.

Please do not hesitate to call me at (916) 875-9753 if you have questions.

Sincerely,

David M. Magnino EMS Administrator

Hernando Garzon, MD Medical Director

Attachments:

Trauma System Annual Update Quality Improvement Program Annual Update EMS Plan Annual Update STEMI Critical Care System Annual Update Stroke Critical Care System Annual Update

Cc: Sandy Damiano, PhD, Deputy Director, DHS, Primary Health



A. SYSTEM		n Standard	Objective
ORGANIZATION AND MANAGEMENT	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
1.01 Organizational Structure	1		
1.02 EMS Administration Budget	<b>√</b>		
1.03 Employment of Medical Director	<b>✓</b>		Established contract with Kaiser Permanente for an half-time medical director
1.04 Medical Control	<b>√</b>		
1.05 Expert Consultation	<b>√</b>		
1.06 Public Input on Plans, Policies, Procedures	<b>✓</b>		
1.07 Establishment of Policies, Procedures, Protocols	<b>✓</b>		
1.08 Availability of Policies, Procedures, Protocols	<b>✓</b>		
B. MANPOWER AND TRAINING	Minimum	Standard	Objective
TRAIMING	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
2.01 EMT & AEMT Certification in Central EMT Registry	<b>✓</b>		There is no AEMT certified in Sacramento County. There is no plan to implement an AEMT Program in the future.



ANPOWER AND	Minimum	Standard	Objective
RAINING (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
EMT & AEMT Discipline	<b>✓</b>		
EMT & AEMT Certification Status	<b>√</b>		
EMT & AEMT			
Reporting to National Practitioners	✓		
Database			
Paramedic Accreditation	<b>√</b>		
RN & MICN Standards	<b>→</b>		
EMT, AEMT,			There are no AEMT Training Program(s) in Sacramento County.
Paramedic Training Program Compliance	✓		
EMT Training Course Challenge	<b>✓</b>		
EMS Provider			
AEMT Actions or Omissions	<b>✓</b>		
Reporting of			
Paramedic Actions or Omissions	✓		
	EMT & AEMT Discipline  EMT & AEMT Certification Status  EMT & AEMT Certification Status  EMT & AEMT Certification Reporting to National Practitioners Database  Paramedic Accreditation  RN & MICN Standards  EMT, AEMT, Paramedic Training Program Compliance  EMT Training Course Challenge  EMS Provider Reporting of EMT & AEMT Actions or Omissions  Reporting of Paramedic Actions	EMT & AEMT Certification Status  EMT & AEMT Certification Status  EMT & AEMT Certification Reporting to National Practitioners Database  Paramedic Accreditation  RN & MICN Standards  FMT, AEMT, Paramedic Training Program Compliance  EMT Training Course Challenge  EMS Provider Reporting of EMT & AEMT Actions or Omissions  Reporting of Paramedic Actions	EMT & AEMT Certification Status  EMT & AEMT Certification Status  EMT & AEMT Certification Reporting to National Practitioners Database  Paramedic Accreditation  RN & MICN Standards  EMT, AEMT, Paramedic Training Program Compliance  EMT Training Course Challenge  EMS Provider Reporting of EMT & AEMT Actions or Omissions  Reporting of Paramedic Actions



	ANPOWER AND	Minimum	Standard	Objective
16	RAINING (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
2.11	Suspension of Paramedic License			Not Applicable
2.12	Prophylactic Medical Treatment for Public Safety Personnel,			
	Lifeguards, EMTs, AEMTs, & Paramedics	✓		
2.13	Critical Care Paramedic Training & Accreditation		<b>✓</b>	At this time there is no plan to implement Critical Care Paramedic Training
2.14	Training Standards for EMTs &			
	Paramedics Managing Complex Patients	✓		
2.15	Procedures for Management of Complex Patients	<b>√</b>		
C. CO	OMMUNICATIONS	Minimum Standard		Objective
		Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
3.01	Review and Approval of Medical Dispatch Centers	✓		
3.02	City and Fire District Dispatch	<b>✓</b>		
3.03	Medical Dispatch Center Protocols			
	2011.01 1 101.00010	<b>√</b>		



	OMMUNICATIONS	Minimum	Standard	Objective
(60	ont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
3.04	EMD Certification	<b>√</b>		
3.05	Medical Communication System Plan	<b>√</b>		
3.06	Emergency System for Inter-hospital Communication	1		
	SPONSE AND	Minimum	Standard	Objective
IK	ANSPORTATION	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
4.01	Primary Response Area		<b>✓</b>	There are no signed ALS Provider Agreements with the ALS Public Safety Providers at this time. We are working with providers to execute agreements.
4.02	Provider Selection	<b>√</b>		
4.03	Authorization of Advanced EMT & Paramedic Service Providers	<b>√</b>		
4.04	Advanced Life Support Provider Application	<b>✓</b>		
4.05	Response Time Standards		1	At this time, Sacramento County does not have Response Time standards established. We currently utilize the National Response Time Standards as bench marks. Plan to implement by end of calendar year 2021.
4.06	System Status Management	✓		
4.07	Creation of Exclusive Operating Area and Approval		<b>✓</b>	Sacramento County is an Non-Exclusive Operating Area. There is no plan to establish Exclusive Operating Areas in the future





	SSESSMENT OF	Minimum	Standard	Objective		
CF	OSPITALS AND RITICAL CARE ENTERS	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
5.01	Hospital and Health Facility Designation	✓				
5.02	Acute Care Facility Assessment and Specialty Care System Development	✓				
5.03	Patient Safety and Non-Permit Facility in Rural Area			Not applicable		
5.04	Critical Care System	<b>√</b>		STEMI and Stroke Critical Care System programs were added in late 2019 with plan approvals by EMSA in December 2019		
	ATA COLLECTION ND EVALUATION	Minimum	Standard	Objective		
Ar	ND EVALUATION	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
6.01	Data Management					
	System Compliancy with CEMSIS/NEMSIS	✓				
6.02	Electronic Health					
	Record Data	✓				
6.03	9					
	Management System using CEMSIS/NEMSIS	✓				
6.04	Electronic Patient Health Information Exchange		✓	No plan to implement program in near future.		



	ATA COLLECTION	Minimum	Standard	Objective		
	ND EVALUATION ont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
6.05	Prehospital EMS and Specialty Care					
	Data through CEMSIS/NEMSIS	✓				
6.06	EMS QA/QI Program	<b>√</b>				
6.07	EMS Service Provider QI Program	1				
6.08	EMS Quality Core Measures	1				
6.09	Ambulance Patient Offload Times		<b>√</b>	APOT metric set at 20min, in 2019 the 90th Percentile APOT time system wide was: 39min		
6.10	Data Collection from Specialty Care Centers		<b>√</b>	We currently receive data from the three trauma centers. We currently request data to be submitted manually on an as needed basis from STEMI / STROKE hospitals.		
	JBLIC	Minimum	Standard	Objective		
	DUCATION AND	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
7.01	Public Information Improvement	<b>√</b>				
7.02	Program for Public Awareness of EMS System	<b>√</b>				
7.03	Public Training on First Aid, Bleeding Control, CPR	<b>✓</b>				





G. PUBLIC INFORMATION AND		Minimum	Standard	Objective
	DUCATION (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
7.04	Public Education on			
	Injury and Illness Prevention	✓		
7.05	Public Training and			In partnership with County Public Health
	Education on Disaster Preparedness	<b>√</b>		
	SASTER MEDICAL	Minimum	Standard	Objective
RE	SPONSE	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
8.01	Multi-Casualty Response Plans Using ICS/SEMS	✓		
8.02	Medical Response Plans	✓		
8.03	Distribution of Disaster Casualties	✓		
8.04	MHOAC Coordinator	<b>√</b>		
8.05	Situation Status Reporting &			
	Communication of Emergency Requests	✓		
8.06	Identification of EMS			
	Resources	<b>√</b>		
8.07				
	Agreements	✓		





	SASTER MEDICAL	Minimum	n Standard	Objective
KE	ESPONSE (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
8.08	Disaster Medical Training of EMTs & Paramedics	✓		
8.9	Integration of			
0.5	Hospitals' Disaster Emergency Plan	✓		
8.10	Development of			
	Medical & Health Disaster Plan	✓		
8.11	Hospital Evacuation	<b>√</b>		
8.12	Increase in			
	Prehospital EMS Needs	✓		
8 13	Specialty Care			
0.10	Center Role in Disasters	✓		
Ω 1/1	Mutual Aid Requests			Not applicable - Sacramento County is a Non-Exclusive Area.
0.14	in EOA Areas			Not applicable - Sacramento County is a Non-Exclusive Area.

# FORM 3: AMBULANCE OPERATING ZONE SUMMARY FORM



Date: September 15, 2020	
Local EMS Agency or County Name: Sacrar	mento County EMS Agency
Area Description: (e.g., Zone 1, Zone A)	Sacramento County
Title:	Sacramento County
Geographic Description: (Also attach map)	Geographic boundaries of Sacramento County.
Current Provider Name: (include legal, fictition	ous, and dba)
	4. California Highway Patrol, Capitol Protection Division, 5. CALSTAR Air Ambulance, 6. Cosumnes CSD Fire Services, 10. NorCal Ambulance 11. REACH Air Ambulance, 12. Sacramento City Fire Department, rt 1 Ambulance, 16. Sacramento Valley Ambulance,
☐ Exclusive	Non - Exclusive
Type of Exclusivity (HSC § 1797.85): (Chec	ck all applicable boxes)
	ced Life
Scope of Operations: (Check one box)	
☐ 9-1-1 Emergency Ambulance	☐ 7-Digit Emergency Ambulance
☐ ALS Ambulance	All ALS Ambulance Services (9-1-1, 7-Digit, IFT)
All CCT/ALS Ambulance Services (CCT, 9-1-1, 7-Digit)	☐ BLS Non-Emergency Services (IFT)
☐ Critical Care Transport	<ul><li>Standby Service with Transport Authorization</li></ul>
All Emergency Services     (9-1-1, 7-Digit, IFT, CCT, Non-Emergency, Standby Transportation)	Other

# TABLE 1: SYSTEM ORGANIZATION AND MANAGEMENT



EMS Agency Overview	
Local EMS Agency:	SACRAMENTO COUNTY
Plan Year:	2019
EMS Director/Administrator:	DAVID MAGNINO
EMS Medical Director:	DR. HERNANDO GARZON
Physical Address:	9616 MICRON AVE. SUITE 960 SACRAMENTO, CA 95827
Type of Agency:	<ul> <li>■ County Health Services Agency</li> <li>□ Public Health Department</li> <li>□ Joint Powers Agency</li> <li>□ Non-Health County Department</li> <li>□ Private Non-Profit Entity</li> </ul>
Number of Counties in Local EMS Agency: Counties within Regional Agency:	1
Population of EMS system:	1,552,058
Local EMS Agency responsibility:	<ul><li>Hospital Preparedness Program</li><li>Public Health Emergency Preparedness Program</li><li>Other:</li></ul>
EMS Agency Organization	
Organizational Charts Attached:	☐ County Structure ■ EMS Agency
EMS Agency Budget	
Fiscal Year: 2019-20	

Expenses for EMS agency administration services only:

Expense Category	Total
Salaries and Benefits (not contracted staff)	\$952,599
Contract Services	\$319,065
Services and Supplies	\$2,159,241
Total Expenses*	\$3,430,905



# EMS Agency Budget (cont.)

Revenue received for EMS agency administration services only:

Revenue Category	Total
County General Fund (local tax funds, county health realignment funds, etc.)	\$317,898
County Health Realignment Funds	\$0
Maddy EMS Fund (LEMSA discretionary funds only)	\$316,451
Grant Revenue	\$48,496
Fees	\$883,048
Other:	\$1,865,012
Total Revenue*	\$3,430,905

Provide brief explanation if totals do not equal:	
·	

# **EMS Agency Fee Structure**

Effective Date of Fees: 07/01/2020

	Item	Fee	Comment
	First responder certification	\$	
	First responder re-certification	\$	
	EMS dispatcher certification	\$	
	EMS dispatcher re-certification	\$	
10	EMT certification	\$ 50.28	
ons	EMT recertification	\$ 50.28	
Certifications	EMT accreditation	\$	
tifi	EMT re-accreditation	\$	
Seri	AEMT certification	\$	
	AEMT recertification	\$	
	Paramedic accreditation	\$ 95.32	
	Paramedic re-accreditation	\$ 95.32	
	MICN/ARN certification	\$ 37.57	
	MICN/ARN recertification	\$ 37.57	
_	EMR training program approval	\$ 1,575.00	
NO.	EMT training program approval	\$ 1,547.88	
ppr	AEMT training program approval	\$	
Ψu	Continuing education provider	\$ 435.48	
Iran	Paramedic training program approval	\$ 8,425.55	
Program Approval	EMS dispatch program approval	\$	
4	MICN/ARN training program approval	\$ 903.31	

## TABLE 1: SYSTEM ORGANIZATION AND MANAGEMENT



# EMS Agency Fee Structure (cont.)

	ltem	Fee	Comment
	Base hospital application	\$	
	Base hospital designation	\$	
	Emergency receiving center designation	\$	
_	Pediatric facility approval	\$	
ţi	Pediatric facility designation	\$	
gna	STEMI/Cardiac center application	\$	
Designation	STEMI/Cardiac center designation	\$ 13,650/\$6,825	In County/Out of County
Δ	Stroke center application	\$	
	Stroke center designation	\$ 13,650/\$6,825	In County/Out of County. Stroke Comp=\$19,425
	Trauma center application	\$	
	Trauma center designation	\$ Varies	Level 1 - UC Davis = \$123,476.90. Level 2: Mercy San Juan= \$67.669.78.Kaiser South=\$67,364.44. Sutter Roseville=\$5,559.96
	Ambulance licensure	\$	
_	Ambulance vehicle permits	\$	
Other	Ambulance franchise fee	\$	
0	Paramedic course tuition	\$	
	Other:	\$	

# EMS Agency Staffing

Total full-time equivalent (FTE) staff dedicated to EMS administration: 7.5

Classification	Contract (Yes/No)	FTE	Annual Salary Range	Actual Annual Salary	Benefits (% of Salary)	Benefits (Cost)
EMS Administrator	No	1.0	\$127,034-\$140,03	\$ 184,617	38 %	\$52,971
			\$	\$	%	\$
Medical Director	Yes	0.5	\$ <sub>NA</sub>	\$ <sub>122,500</sub>	0 %	\$0
EMS Coordinator	No	1.0	\$90,744-\$110,309	\$ 162,457	32 %	\$52,148
EMS Specialist	No	3.0	\$68,716-\$83,520	\$111,878-\$128,206	35-38 %	\$43,162-44
			\$	\$	%	\$
			\$	\$	%	\$
			\$	\$	%	\$
			\$	\$	%	\$
Administrative Services Office	No	1.0	\$ 79,114-\$96,159	\$ <sub>126,338</sub>	24 %	\$30,179
Sr. Office Assistant	No	1.0	\$41,134-\$50,008	\$ 74,305	33 %	\$24,297
			\$	\$	%	\$
			\$	\$	%	\$
			\$	\$	%	\$
			\$	\$	%	\$
	EMS Administrator  Medical Director  EMS Coordinator  EMS Specialist  Administrative Services Office	EMS Administrator No  Medical Director Yes  EMS Coordinator No  EMS Specialist No  Administrative Services Office No	EMS Administrator No 1.0  Medical Director Yes 0.5  EMS Coordinator No 1.0  EMS Specialist No 3.0  Administrative Services Office No 1.0	Classification         (Yes/No)         FTE         Salary Range           EMS Administrator         No         1.0         \$ 127,034-\$140,03           Medical Director         Yes         0.5         \$ NA           EMS Coordinator         No         1.0         \$ 90,744-\$110,309           EMS Specialist         No         3.0         \$ 68,716-\$83,520           \$         \$         \$           Administrative Services Office         No         1.0         \$ 79,114-\$96,159           Sr. Office Assistant         No         1.0         \$ 41,134-\$50,008           \$         \$         \$           \$         \$         \$	Classification         (Yes/No)         FTE         Salary Range         Annual Salary           EMS Administrator         No         1.0         \$127,034-\$140,03         \$184,617           Medical Director         Yes         0.5         \$ NA         \$122,500           EMS Coordinator         No         1.0         \$90,744-\$110,309         \$162,457           EMS Specialist         No         3.0         \$68,716-\$83,520         \$111,878-\$128,206           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$         \$         \$         \$           \$ <td< td=""><td>Classification         (Yes/No)         FTE         Salary Range         Annual Salary         (% of Salary)           EMS Administrator         No         1.0         \$127,034-\$140,03         \$184,617         38         %           Medical Director         Yes         0.5         \$NA         \$122,500         0         %           EMS Coordinator         No         1.0         \$90,744-\$110,309         \$162,457         32         %           EMS Specialist         No         3.0         \$68,716-\$83,520         \$111,878-\$128,20635-38         %           \$         \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         \$           Administrative Services Office         No         1.0         \$41,134-\$50,008         \$74,305         33</td></td<>	Classification         (Yes/No)         FTE         Salary Range         Annual Salary         (% of Salary)           EMS Administrator         No         1.0         \$127,034-\$140,03         \$184,617         38         %           Medical Director         Yes         0.5         \$NA         \$122,500         0         %           EMS Coordinator         No         1.0         \$90,744-\$110,309         \$162,457         32         %           EMS Specialist         No         3.0         \$68,716-\$83,520         \$111,878-\$128,20635-38         %           \$         \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         %           \$         \$         \$         \$         \$           Administrative Services Office         No         1.0         \$41,134-\$50,008         \$74,305         33



County: Sacramento	Reporting Year:	2019
EMS Agency Training Program		
Do you have a process for approving EMS education programs and for monitoring and of the EMS education programs to ensure continued compliance with statute?	withdrawing appro	vals ■ Yes □ No
Do you have an EMR Training Program?		X7 Yes ☐ No

## **EMS Agency Certification**

	EMT - I	EMT - II	EMT - P	MICN	NON-EMT – I (Public Safety)
Total certified	853		829	97	
Number newly certified this year	362		148	22	
Number recertified this year	491		681	75	
Total accredited on July 1 of reporting year	458		477	44	
Number of certification reviews resulting i	n:				
Formal investigations	36				
Probation	4				
Suspensions	0				
Revocations	1				
Denials	6				
No action taken	13				
Number of personnel authorized/certified	in:	<u>'</u>	'	<b>'</b>	
Early defibrillation					



# Available Training

Continuing Educati	ion Number:	Expiration Date of Training Program: 7/26/21						
Student Eligibility:	Restricted  (Open to general public or restricted)	Program Level: Basic AEMT EMT-P EMT-P EMR Public Safety First Aid  Refresher						
Training Institution	AlphaOne Ambulance	Phone Number: (916) 216-5602						
Address:	10451 Old Placerville Road Suite 110 Sacramento, CA 95827	Contact Name: Matthew Burruel						

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	T-P	EN	<b>I</b> R	Pul Saf	olic ety	Fii A		Conti Ed	nuing uc.
Kelleshel – Kel.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	0	0	0	0	0	0	0	0	0	0	0	23	2	
Number of students completing training	0	0	0	0	0	0	0	0	0	0	0	78	276	



# Available Training

Continuing Education	34-3000 on Number:	Expiration Date of Training Program:						
Student Eligibility:	Open (Open to general public or restricted)	Program Level: ■ EMT-I □ AEMT □ EMT-P □ EMR □ Public Safety □ First Aid □ Continuing Education  Program Cost: Basic \$2,500-4,600 Refresher \$46/unit						
Training Institution:	American River College	Phone Number: (916) 484-8843						
Address:	4700 College Oak Drive Sacramento, CA 95841	Contact Name: Dr. Grant Goold						

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	T-P	EN	<b>I</b> R	Pul Saf	blic ety	Fi A		Conti Ed	nuing uc.
	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	8	1			1								5	
Number of students completing training	250	20			30								25	



# Available Training

Continuing Education	on Number:	Expiration Date of Training Program: 1/31/22						
Student Eligibility:	Open (Open to general public or restricted)	Program Level: EMT-I AEM EMR Pub Continuing Education Program Cost: Basic	lic Safety					
Training Institution:	California Fire & Rescue Training Authority	Phone Number: (916) 47	5-1660					
Address:	3121 Gold Canal Drive  Rancho Cordova, CA 95661	Contact Name:	gensen					

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
rterresiler = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	3	2											50	
Number of students completing training	48	0											700	



# Available Training

Continuing Educati	ion Number:	Expiration Date of Training Program:
Student Eligibility:	(Open to general public or restricted)	Program Level: ■ EMT-I □ AEMT □ EMT-P □ EMR □ Public Safety □ First Aid ■ Continuing Education  Program Cost: Basic □ Refresher □
Training Institution	California State University, Sacramento (CSUS)	Phone Number: (916) 278-4846
Address:	3000 State University Drive Sacramento, CA 95819	Contact Name: Kim Ramirez

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EMT-I		EMT-I		AEMT EI		EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety		rst id	Continui Educ.	
rtenesner = tten	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.				
Number of courses offered	9	1			3								1			
Number of students completing training	270	93			93								93			



# Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program:							
Student Eligibility:	(Open to general public or restricted)	Program Level:   EMT-I  EMR  Continuing  Program Cost: Basic   \$0	☐ Public Safety ☐ First Aid Beducation						
Training Institution	CALSTAR Air Medical LLC	Phone Number	(916) 921-4026 T:						
Address:	4933 Bailey Loop  McClellan, CA 95652	Contact Name:	Kim Duggins						

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
rterresiler = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.			
Number of courses offered													11		
Number of students completing training													3562		



# Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program:							
Student Eligibility:	Restricted  (Open to general public or restricted)	Program Level:   EMT-I AEMT EMT-P  EMR Public Safety First Aid  Continuing Education  Program Cost: Basic Refresher							
Training Institution	City of Folsom Fire Department	Phone Number: (916) 461-6300							
Address:	535 Glenn Drive Folsom CA 95630	Contact Name: Mark Piacentini							

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
remedici = ren	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.			
Number of courses offered													10		
Number of students completing training													140		



# Available Training

Continuing Education	on Number:	Expiration Date of Training Program: 3/31/22								
Student Eligibility:	(Open to general public or restricted)	Program Level:	☐ Public Safety ☐ First Aid g Education							
Training Institution:	Cosumnes Community Services District Fire Departm	Phone Numbe	(916) 405-7125							
Address:	10573 E. Stockton Blvd.	Contact Name	Juliet Carrington RN							
	Elk Grove, CA 95624									

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	AEMT		EMT-P		EMR		Public Safety		First Aid		nuing uc.
rterresner = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													15	
Number of students completing training													601	



# Available Training

Continuing Educati	34-4900 ion Number:	Expiration Date of Training Program:
Student Eligibility:	Open (Open to general public or restricted)	Program Level:   EMT-I AEMT EMT-P  EMR Public Safety First Aid  Continuing Education  Program Cost: Basic \$\frac{\$215}{215}\$ Refresher
Training Institution	Dignity Health Collaborative Learning Center:	Phone Number: (916) 733-6307
Address:	1700 Tribute Road Sacramento, CA 95815	Contact Name: Preet Kaur

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	AEMT		EMT-P		EMR		Public Safety		First Aid		nuing uc.
rterresiler = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													4	
Number of students completing training													3247	



# Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program:								
Student Eligibility:	Open (Open to general public or restricted)	Program Level:								
Training Institution	Disaster Management Assistance Team CA-11	Phone Number: (916) 606-5205								
Address:	10161 Croydon Way Ste. 2 Sacramento, CA 95827	Contact Name: Edward Miles RN								

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R		olic ety	Fi A	rst id	Continuing Educ.	
rterresner = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													15	
Number of students completing training													54	



# Available Training

Continuing Educati	34-4920 ion Number:	Expiration Date of Training Program:
Student Eligibility:	Open (Open to general public or restricted)	Program Level: ☐ EMT-I ☐ AEMT ☐ EMT-P ☐ EMR ☐ Public Safety ☐ First Aid ☐ Continuing Education  Program Cost: Basic \$2990 Refresher
Training Institution	International School of Tactical Medicine	Phone Number: (760) 880-4102
Address:	2409 Dean Street  McClellan CA 95652	Contact Name:  Dr. Lawrence Heiskell

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety		rst id	Conti Ed	nuing uc.
recirconor – reci.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													2	
Number of students completing training													50	



# Available Training

Continuing Educati	34-2090 ion Number:	Expiration Date of Training Program: 2/29/22
Student Eligibility:	Open (Open to general public or restricted)	Program Level:   EMT-I AEMT EMT-P  EMR Public Safety First Aid  Continuing Education  Program Cost: Basic Refresher
Training Institution	Kaiser Permanente Medical Center-North	Phone Number: (916) 200-8303
Address:	2525 Morse Ave Sacramento, CA 95825	Contact Name: Richard Meidinger

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	T-P	EN	/IR	Pul Saf	blic ety	Fii A		Conti Ed	nuing uc.
rterresiler = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	0	0	0	0	0	0	0	0	0	0	0		0	
Number of students completing training	0	0	0	0	0	0	0	0	0	0	0		0	



# Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program: 9/29/22							
Student Eligibility:	Restricted  (Open to general public or restricted)	☐ EMR ■ Continuing	□ Public Safety □ First Aid						
Training Institution	Kaiser Permanente South Sacramento	Phone Number:	(916) 201-4265						
Address:	6600 Bruceville Road Sacramento, CA 95682	Contact Name:	Wendin Gulbransen RN						

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fi A	rst id	Conti Ed	
remedici = ren	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													6	
Number of students completing training													111	



# Available Training

Continuing Educati	on Number:	Expiration Date of Training Program: 6/16/22							
Student Eligibility:	Open (Open to general public or restricted)	Program Level:	t Aid						
Training Institution	Mercy San Juan Medical Center-Dignity Health	Phone Number: (916) 962-8721							
Address:	1650 Coyle Ave  Carmichael, CA 95608	Contact Name: Paula Green, RN							

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fii A		Conti Ed	nuing uc.
recirconor – reci.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													3	
Number of students completing training													140	



# Available Training

Continuing Educat	34-4940 ion Number:	Expiration Date of Training Program: 5/31/20							
Student Eligibility:	Restricted  (Open to general public or restricted)	Program Level:							
Training Institution	NORCAL Ambulance	Phone Number: (916) 860-7900							
Address:	1815 Stockton Blvd Sacramento, CA 95827	Contact Name: Alexander Lee							

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fii A	rst id	Conti Ed	nuing uc.
rterresiler = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													0	
Number of students completing training													0	



# Available Training

Continuing Education	on Number:	Expiration Date of Training Program: 8/7/21							
Student Eligibility:	Open (Open to general public or restricted)		,						
Training Institution:	NORCAL Emergency Medical Training	Phone Number	(916) 787-1787 T:						
Address:	1512 Eureka Road Ste 105  Roseville, CA 95661	Contact Name: Dave Mullarky							

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	/IR	Pul Saf	olic ety	Fii A	rst id	Conti	nuing uc.
Refresher = Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													7	
Number of students completing training													5577	



# Available Training

Continuing Educati	ion Number:	Expiration Date of Training Program: 6/13/23								
Student Eligibility:	Open (Open to general public or restricted)	Program Level: ■ EMT-I □ AEMT □ EMT-P □ EMR □ Public Safety □ First Aid □ Continuing Education  Program Cost: Basic \$\frac{\$1600}{\$}\$ Refresher								
Training Institution	Project Heartbeat	Phone Number: (844) 859-5680								
Address:	2033 Howe Ave. Ste 150 Sacramento, CA 95825	Contact Name: Allan Bulda RN								

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	EMT-P EMR		Public Safety		First Aid		Continuing Educ.		
rton ochor = rton	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	1	10												
Number of students completing training	23	13												



# Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program: 9/19/21								
Student Eligibility:	(Open to general public or restricted)	Program Level:	Aid							
Training Institution	River Delta Fire District	Phone Number: (925) 658-0332								
Address:	16969 Jackson Slough Rd	Contact Name: Chief Paul Cutino								

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fii A	rst id	Conti Ed	
rterresner – rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													3	
Number of students completing training													3	



### Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program:						
Student Eligibility:	(Open to general public or restricted)	Program Level:						
Training Institution	Sacramento Fire Department	Phone Number: (916) 808-1300						
Address:	5770 Freeport Blvd Ste 200 Sacramento, CA 95822	Contact Name:  Brian Pedro						

## Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R		olic ety	Fi A	rst id	Conti Ed	nuing uc.
rterresner = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													35	
Number of students completing training													550	



### Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program:						
Student Eligibility:	(Open to general public or restricted)	Program Level:						
Training Institution	Sacramento County Airport Fire Department	Phone Number: (916) 874-0651						
Address:	7201 Earhart Drive Sacramento, CA 95837	Contact Name: Dale Carnes						

## Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	T-P	EN	/IR	Pul Saf	olic ety	Fii A	rst id	Conti Ed	nuing uc.
rterresner = rter.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													7	
Number of students completing training													35	



### Available Training

Continuing Educat	ion Number:	Expiration Date of Training Program: 7/31/22						
Student Eligibility:	Restricted  (Open to general public or restricted)	Program Level:   EMT-I AEMT EMT-P  EMR Public Safety First Aid  Continuing Education  Program Cost: Basic Refresher						
Training Institution	Sacramento Metropolitan Fire District	Phone Number: (916) 859-4121						
Address:	10545 Armstrong Ave Ste 200 Mather, CA 95655	Contact Name:  Brian Benton						

## Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fii A	rst id	Conti Ed	nuing uc.
remedier – ren	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													38	
Number of students completing training													615	



### Available Training

Continuing Educati	on Number:	Expiration Date of Training Program: 5/19/21							
Student Eligibility:	Restricted (Open to general public or restricted)	Program Level: EMT-I EMR Continuing Program Cost: Basic	☐ Public Safety ☐ First Aid Beducation						
Training Institution	Walnut Grove Fire District	Phone Number	(916) 257-2734 T:						
Address:	14160 Grove Street Walnut Grove, CA 95690	Contact Name: Mikaela Stirling							

# Training Program Statistics for Reporting Year

Initial = In. Refresher = Ref.	EN	IT-I	AE	MT	EM	Т-Р	EN	<b>I</b> R	Pul Saf	olic ety	Fi A	rst id	Conti Ed	nuing uc.
remedici = ren	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered													1	
Number of students completing training													10	



County:  Sacramento County	Reporting Year: 2019
EMS Agency Communications Structure	
Number of primary Public Service Answering Points	(PSAP): 13
Number of secondary PSAPs:	1
Number of dispatch centers directly dispatching amb	pulances:
Number of EMS dispatch agencies utilizing EMD gu	idelines:
Number of designated dispatch centers for EMS airc	oraft:
Who is your primary dispatch agency for day-to day  Sacramento Regional Fire / EMS Communication Center	emergencies?
Do you have an operational area disaster communication a) Identify the radio primary frequency:  800 MH:	cation system?
b) Identify other methods:	s and Landline
c) Can all medical response units communicate system?	e on the same disaster communication  Yes V
d) Do you participate in the Operational Area S	atellite Information System?
e) Do you have a plan to utilize the Radio Amate back-up communication system?	eur Civil Emergency Services as a ✓ Yes  \No
1) Within the operational area?	✓ Yes □ No
2) Between operational area and the reg	gion and/or state?



County:	SACRAMENTO		Reporting Year:	2020			
Dispatch Agency:	ALPHAONE AMBULANC	E MEDICAL SERVICES, INC.	Name of Primary Contact:	IVAN DIAZ			
Address:	10461 OLD PLACERVILI	LE ROAD, STE.110	_ Telephone Number	916 635-2011			
	SACRAMENTO, CA 9582	27	_				
Written	Medical Director:	Availability:	Number of Personne	I Providing Services:			
Contract:  Yes No	☑ Yes □ No	☑ Day-to-Day ☐ Disaster	0	MT-D $\frac{0}{}$ ALS $\frac{14}{}$ ALS $\frac{0}{}$ Other $\frac{0}{}$			
			Total Number of Disp	patchers: 14			
Ownership	: If Public:		If Public:				
□ Public	☐ Fire ☐ Law		,	ire District ederal			



Dispatch I	Resource							
County:	Sacramento		_ Reporting Year:	2019				
Dispatch Agency:	American Medical Respo	onse	Name of Primary Contact:	Timothy Reeser				
Address:	1041 Fee Dr		Telephone Number	209-420-4218				
	Sacramento, Ca 95815							
Written Contract:	Medical Director:	Availability:	Number of Personne	I Providing Services:				
✓ Yes ☐ No	☑ Yes ☐ No	☑ Day-to-Day ☑ Disaster	<u> </u>	MT-D ALS ALS Other				
			Total Number of Disp	patchers:				
Ownership	: If Public:		If Public:					
□ Public □ Private	☐ Fire☐ Law☐ Other		,	ire District ederal				
Designated	d to Coordinate the	e Use of Air Ambulan	ce or Air Rescue Aircraf	t: ☐ Yes ☑ No				



Dispatcii i	Resource								
County:	Sacramento		_ Reporting Year:	2020					
Dispatch Agency:	CHP Sacramento Comm	nunications Center	Name of Primary Contact:	Ron Wilson					
Address:	3165 Gold Center Drive		Telephone Number: 916-843-3303						
	Rancho Cordova, CA 95	742							
Written Contract:	Medical Director:	Availability:	Number of Personne	l Providing Services:					
✓ Yes ☐ No	✓ Yes ☐ No	☑ Day-to-Day ☐ Disaster	EMD Training EN BLS LA	MT-D ALS ALS <sup>3</sup> Other					
			Total Number of Disp	patchers:					
Ownership	: If Public:		If Public:						
■ Public □ Private	☐ Fire ☐ Law ☐ Other		,	ire District ederal					
Designated	I to Coordinate the	e Use of Air Ambulan	ce or Air Rescue Aircraf	t:					



Dispatch I	Resource			
County:	Sacramento		_ Reporting Year:	2019
Dispatch Agency:	County of Sacramento, Dep	ot of Airports	Name of Primary Contact:	Phillip Arnold
Address:	6900 Airport Blvd		Telephone Number:	916 874 0177
	Sacramento, CA 95837		_	
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:
☐ Yes ☐ No	☐ Yes ☑ No	☑ Day-to-Day ☐ Disaster	<u> </u>	/IT-D ALS LS Other
			Total Number of Disp	atchers: 18
Ownership	: If Public:		If Public:	
■ Public □ Private	☐ Fire ☐ Law ☐ Other		•	re District ederal
Designated	I to Coordinate the U	Jse of Air Ambulan	ice or Air Rescue Aircraft	t: ☐ Yes ☑ No



County:	Sacramento		_ Reporting Year: 2	2019	
Dispatch Agency:	Medic Ambulance Servi	ce, Inc.	Name of Primary Contact:	Sandra Whaley	
Address:	506 Couch Street		Telephone Number:	916-564-9011	
	Vallejo, CA 94590				
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes ☐ No	☑ Yes □ No	☑ Day-to-Day ☑ Disaster	EMD Training 16 EM  BLS LAL	T-D ALS .S Other	
			Total Number of Dispa	tchers:	
Ownership	: If Public:		If Public:		
□ Public ■ Private	□ Fire □ Law □ Other		☐ City ☐ Fire ☐ County ☐ Fee	e District deral	



Dispatch I	Resource			
County: Sacramento			_ Reporting Year:	2020
Dispatch Agency:	NORCAL Ambulance		Name of Primary Contact:	Ramit Sahi
Address:	1815 Stockton Blvd.		Telephone Number:	916.380.8280
	Sacramento, CA, 95816			
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:
☑ Yes ☐ No	✓ Yes ☐ No	☐ Day-to-Day ☐ Disaster	EMD Training 12 EM BLS LAI	IT-D ALS LS Other
			Total Number of Dispa	atchers: 23
Ownership	: If Public:		If Public:	
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	re District deral
Designated	d to Coordinate the	e Use of Air Ambulan	ce or Air Rescue Aircraft	: ☐ Yes ☑ No



Sacramento Sacramento			_ Reporting Year: 2	2019		
Dispatch Agency:	Sacramento Valley Amb	ulance	Name of Primary Contact:	Michael Baker		
Address:	6220 Belleau Wood Lan	e #6	Telephone Number:	916-465-0657		
	Sacramento, Ca. 95822		_			
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:		
✓ Yes ☐ No	☑ Yes □ No	☑ Day-to-Day ☐ Disaster	EMD Training 9 EM  BLS 72 LAL	0		
			Total Number of Dispa	tchers: 9		
Ownership	: If Public:		If Public:			
□ Public ■ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire ☐ County ☐ Fee	e District deral		



Count	y: Sacramento Reporting Year: 2019		
EMS A	Agency Response		
	ne LEMSA have policies for emergency medical transport vehicles at appropriate levels that can be pre-scheduled negative medical impact?	✓Yes	□No
	emergency medical transport vehicles staffed and equipped according to current state and local EMS agency ions and appropriately equipped for the level of service provided?	✓ Yes	□No
	qualified EMS first responder agencies (including public safety agencies and industrial first aid teams) integrated system?	√Yes	□No
	e LEMSA identified the availability and staffing of all medical and rescue aircraft for emergency patient ortation within the EMS area?	✓Yes	□No
Does th	ne LEMSA have a process for categorizing medical and rescue aircraft and have policies and procedures regarding:	:	
a)	Authorization of aircraft; to be utilized in patient care?	✓Yes	I□No
b)	Requesting of EMS aircraft?	√Yes	□No
c)	Dispatching of EMS aircraft?	√Yes	□No
d)	Determination of EMS aircraft destination?	✓ Yes	□No
e)	Orientation of pilots and medical flight crews to the local EMS system?	✓ Yes	□No
f)	Addressing and resolving formal complaints regarding EMS aircraft?	✓ Yes	□No
Has the	e LEMSA identified availability/staffing of snow mobiles, and all-terrain and water rescue transportation vehicles?	Yes	✓No
	ne LEMSA have a mechanism (e.g. an ordinance and/or written provider agreements) to ensure that EMS ortation agencies comply with applicable policies and procedures regarding system operations and clinical care?	✓ Yes	□No



### EMS Agency Response (cont.)

SYSTEM STANDARD RESPONSE TIMES (90 <sup>th</sup> Percentile) Enter response times in appropriate boxes:	METROPOLITAN/ URBAN	SUBURBAN/RURAL	WILDERNESS	SYSTEMWIDE
BLS & CPR capable first responder				27.66
Limited Advanced Life Support responder				N/A
Advanced Life Support responder				14.58
Transport Ambulance				14.72
Trauma Centers Level I Level II Level III Level IV				13.63 Response time to scene of any patient with +TTC Steps 1/2/3 that were transported to a trauma hospital
Pediatric Hospitals Comprehensive Advanced General Basic				14.67 Response time to scene of Any patient 14 or under transported to a hospital
STEMI Care Center STEMI Receiving Center STEMI Referring Hospital				10.87 Response time to scene of Any patient with a STEMI Primary Impression transported to a PCI center
Stroke Care Center Comprehensive Thrombectomy-Capable Primary Acute Stroke Ready				11.08 Response time to scene of Any patient with a Stroke Primary Impression transported to a Stroke Center





Provider I	Resource								
County:	Sacramento		Provider:	Alpha One		Respor	nse Area: Sa	acramento County	
Address:	10461 Old Placervill	le Road Suite 100		Number of Ambulances, Air Rescue, or Air					
	Sacramento, CA 95	827		Ambula	nce Vehicles in fleet:		23		
Phone Number:	916-635-1111			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:				20	
Ambulance Participant	e Strike Team :	Yes <b>√</b> No		Transpo wheelch Number	of Non-Ambulance Me ort Litter Vans (gurney vair vans: of Helicopters based in s jurisdiction:	van) and/or	Unknown		
	ALS Agreement SA to Participate	Medical Director:	-	n Available Hours:		Level of	Service:		
	MS System:				■ Transport	■ ALS	9-1-1	■ Ground	
■ Y	′es □ No	☑Yes □No	√Ye	s 🗆 No	☐ Non-Transport	□ LALS ■ BLS	■ 7-Digit □ CCT ■ IFT	☐ Air	
					Other Specialty Service (water, snow, etc.):	ces			
					□ Non-Ambulance M Transport Services		itter/Gurney an	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	t.)				
CEMSIS Provider ID #: _sa	34-51717				
Name of ePCR Vendor: zc	oll / Image Trend				
C	Contract Dates: Zoll (1/1/2019 - 9/31/201	9) / Image Trend (10-1-2	2019 to 12/31/2019)		
Ground Non-Transpo	orting and/or Transporting Age	encies	Ground	d Transporting Agenc	<u>ies</u>
16551 Number of	nber of responses of emergency responses of non-emergency responses		20277 14156 6121	Total number of tra Number of emerge Number of non-em	ncy transports
		Air Transport	ing Services		
Number of	nber of responses of emergency responses of non-emergency responses			Total number of tra Number of emerge Number of non-em	ncy transports
Provider Staff Information	on				
Total number of certified EM	ITs in the field:	56			
Total number of certified Ad	vanced EMTs in the field:	0			
Total number of certified/acc	credited Paramedics in the field:	10			





Provider I	Resource								
County:	Sacramento		Provider:	American Me	edical Response	Respon	nse Area: Sa	acramento County	
Address:	1101 Fee Dr				of Ambulances, Air Re	escue, or Air			
	Sacramento, CA 95	815			nce Vehicles in fleet:		30		
Phone Number:	916-563-0600			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:				15	
Ambulance Participant	e Strike Team ::	ີ່Yes □No		Transpo wheelch Number	of Non-Ambulance Me ort Litter Vans (gurney vair vans: of Helicopters based in s jurisdiction:	van) and/or	0		
	ALS Agreement	Medical	,	Available		Level of	Service:		
in El	SA to Participate  MS System:  Yes □ No	Director:  ☑ Yes □No	<b>24 I</b> ✓Yes	<b>Hours:</b> s □No	<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	□ LALS ■ BLS	■ 9-1-1 ■ 7-Digit ■ CCT ■ IFT	■ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	ces			
					☐ Non-Ambulance M Transport Services		itter/Gurney an	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (cor	nt.)				
CEMSIS Provider ID #: _ S	34-50088				
Name of ePCR Vendor:	American Medical Response				
	Contract Dates: Year 2019 ongoing				
Ground Non-Transp	porting and/or Transporting Age	encies encies	Groun	nd Transporting Agenc	<u>ies</u>
5515 Number	mber of responses e emergency responses		12619 625	Total number of tra Number of emerge	ncy transports
12619 Number	of non-emergency responses		11994	Number of non-em	ergency transports
		Air Transport	ing Services		
Number	mber of responses of emergency responses of non-emergency responses			Total number of tra Number of emerge Number of non-em	ncy transports
Provider Staff Informati	ion				
Total number of certified EN	MTs in the field:	51			
Total number of certified Ac	dvanced EMTs in the field:	0			
Total number of certified/ac	credited Paramedics in the field:	26			





Provider I	Resource								
County:	Sacramento		Provider:	Bay Medic		Respor	nse Area: Sa	acramento County	
Address:	7917 Fruitridge Rd				of Ambulances, Air Re	escue, or Air			
	Sacramento, CA 95	820			nce Vehicles in fleet:		3		
Phone Number:	916-689-9000			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:			2	2	
Ambulance Participant	e Strike Team ::	]Yes ☑No		Transpo wheelch Number	of Non-Ambulance Me rt Litter Vans (gurney vair vans: of Helicopters based in s jurisdiction:	van) and/or	Unknown		
	ALS Agreement	Medical	-	n Available		Level of	Service:		
in El	SA to Participate  MS System:  Yes  No	Director:  ☑ Yes □No	<b>24</b> I <b>☑</b> Ye	<b>Hours:</b> s □No	■ Transport □ Non-Transport	■ ALS □ LALS ■ BLS	<ul><li>□ 9-1-1</li><li>□ 7-Digit</li><li>□ CCT</li><li>□ IFT</li></ul>	☐ Ground ☐ Air	
					Other Specialty Service (water, snow, etc.):	ces			
					☐ Non-Ambulance M Transport Services		itter/Gurney an	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	t.)				
CEMSIS Provider ID #: S3	4-50120				
Name of ePCR Vendor: Tra	aumasoft, LLC				
C	Contract Dates: 2019				
Ground Non-Transpo	orting and/or Transporting Age	<u>encies</u>	Ground	d Transporting Agenc	i <u>es</u>
4 Number of	nber of responses of emergency responses of non-emergency responses		905 4 901	Total number of tra Number of emerge Number of non-em	ncy transports
		Air Transport	ing Services		
Number of	aber of responses of emergency responses of non-emergency responses			Total number of tra Number of emerge Number of non-em	ncy transports
Provider Staff Information	on				
Total number of certified EM	Ts in the field:	30			
Total number of certified Adv	vanced EMTs in the field:	0			
Total number of certified/acc	credited Paramedics in the field:	6			





Provider I	Resource									
County:	Sacramento		Provider:	California Highv	vay Patrol	Respo	nse Area: <sup>Ca</sup>	apital Protection Services Divi		
Address:	1801 9th Street				of Ambulances, Air Re	escue, or Air				
	Sacramento, CA 95814				nce Vehicles in fleet:		0	0		
Phone Number:	916-843-3300			Rescue	number of Ambulance Vehicles/Air Ambulance m. (noon) on any given		0			
Ambulance Participant	e Strike Team ::	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans: Number of Helicopters based in this LEMSA's jurisdiction:			0			
	ALS Agreement	Medical	-	Available	e Level of Service:					
in El	SA to Participate  MS System:  Yes  No	Director:  ☑ Yes □No	<b>24 I</b> □Ye:	Hours: s ☑No	☐ Transport ☐ Non-Transport	■ ALS □ LALS ■ BLS	□ 9-1-1 □ 7-Digit □ CCT □ IFT	☐ Ground ☐ Air		
					Other Specialty Services (water, snow, etc.):					
		□ Non-Ambulance Medical □ Li		Litter/Gurney Van	☐ Wheelchair Van					



Ownership:	If Public:	If Public:		If Air:	Air Classification:
□ Public □ Private	☐ Fire ☐ Law ☐ Other	☐ City ■ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	t.)				
CEMSIS Provider ID #: S3	4-50181				
Name of ePCR Vendor: Image	age Trend, Inc				
C	Contract Dates: 2019				
Ground Non-Transpo	orting and/or Transporting Age	encies	Ground	Transporting Agence	<u>ies</u>
0 Number o	aber of responses of emergency responses of non-emergency responses		0 0	Total number of tra Number of emerge Number of non-em	ncy transports
		Air Transport	ing Services		
Number o	aber of responses of emergency responses of non-emergency responses			Total number of tra Number of emerge Number of non-em	ncy transports
Provider Staff Information	on				
Total number of certified EM	Ts in the field:	0			
Total number of certified Adv	vanced EMTs in the field:	0			
Total number of certified/acc	redited Paramedics in the field:	2			

**Provider Resource** 



County:	Sacramento		Provider:	ovider: California Highway Patrol Respon				alifornia Highway Patrol Headquarters
Address:	601 North 7th Stree Sacramento, CA 95			Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:				
Phone Number:	916-843-3300			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:			0	
Ambulance Participant	e Strike Team ::	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans: Number of Helicopters based in this LEMSA's jurisdiction:			0	
	ALS Agreement SA to Participate	Medical Director:	-	Available	Level of Service:			
in El	/SS System:	✓Yes □No	□Yes	_	☐ Transport ☐ Non-Transport	□ LALS ■ BLS	□ 9-1-1 □ 7-Digit □ CCT □ IFT	☐ Ground ☐ Air
				Other Specialty Services (water, snow, etc.):				
					□ Non-Ambulance Medical □ L Transport Services ∨			☐ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:	
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other	☐ City ■ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>	
Provider Resource (cont.)	)					
CEMSIS Provider ID #: 834-	50181					
Name of ePCR Vendor: Imag	e Trend, Inc					
Co	ntract Dates: 2019					
Ground Non-Transpor	ting and/or Transporting Age	encies	Ground	d Transporting Agend	<u>cies</u>	
0 Number of	er of responses emergency responses non-emergency responses		0 0	Total number of transports  Number of emergency transports  Number of non-emergency transports		
		Air Transport	ing Services			
Number of	er of responses emergency responses non-emergency responses			Total number of tra Number of emerge Number of non-em	ansports ency transports ergency transports	
Provider Staff Information	1					
Total number of certified EMT	s in the field:	0				
Total number of certified Adva	nced EMTs in the field:	0				
Total number of certified/accre	edited Paramedics in the field:	3				





Provider I	Resource								
County:	Sacramento		Provider:	Cosumnes F	ire Department	1	Respon	Se Area: Elk Grove, Galt, Unincorportated areas of Sacramento County,	
Address:	10573 E. Stockton I	Blvd			of Ambulances, Air Re	escue, (	or Air		
	Elk Grove, CA 9562	24		Ambulance Vehicles in fleet:			14		
Phone Number:	916-747-7906			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:					
Ambulance Participant	e Strike Team t:	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans:  Number of Helicopters based in this LEMSA's jurisdiction:					
	ALS Agreement SA to Participate	Medical Director:		Available Hours:	Level of Service:				
in El	//S System:  /es ■ No	✓Yes □No	✓Yes		<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ AL □ LA □ BL	LS .S	■ 9-1-1 □ 7-Digit □ CCT □ IFT	■ Ground □ Air
					Other Specialty Services Water (water, snow, etc.):		Water		
	□ Non-Ambulance Medical □ I		☐ Lit	tter/Gurney an	☐ Wheelchair Van				



Ownership:	If Public:	If Public:		If Air:	Air Classification:				
■ Public □ Private	■ Fire □ Law □ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>				
Provider Resource (con	t.)								
CEMSIS Provider ID #: S	34-50309								
Name of ePCR Vendor: Im	ageTrend, Inc.								
C	Contract Dates: 2019								
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies									
Number o	nber of responses of emergency responses of non-emergency responses		12342 12342 0	Total number of tra Number of emerge Number of non-em	ncy transports				
	•	Air Transport	ing Services						
Total number of responses  Number of emergency responses  Number of non-emergency responses  Total number of transports  Number of emergency transports  Number of non-emergency transports									
Provider Staff Information	on								
Total number of certified EM	Ts in the field:	52							
Total number of certified Ad	vanced EMTs in the field:	0							
Total number of certified/acc	credited Paramedics in the field:	116							





Provider I	Resource							
County:	Sacramento		Provider:	Falck		nse Area: S	se Area: Sacramento County	
Address:	4604 Roseville Rd.				Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:			
	Sacramento, CA 95	660					20	
Phone Number:	707-732-1798			Rescue	number of Ambulance Vehicles/Air Ambulance m. (noon) on any given	12	12	
Ambulance Participant	e Strike Team :	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans: Number of Helicopters based in this LEMSA's jurisdiction:			Unknown	
	ALS Agreement SA to Participate	Medical Director:	,	Available		Level of	Service:	
	/IS System:	✓Yes □No	✓Ye:		<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ ALS □ LALS ■ BLS	☐ 9-1-1 ☐ 7-Digit ☐ CCT ☐ IFT	<b>☐</b> Ground <b>☐</b> Air
					Other Specialty Services (water, snow, etc.):			
							itter/Gurney an	☐ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:						
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>						
Provider Resource (cont	2.)										
CEMSIS Provider ID #: 83	4-50983										
Name of ePCR Vendor: zol	I										
Contract Dates: 2019											
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies											
32 Number o	ber of responses f emergency responses f non-emergency responses		11227 30 11197	Total number of tra Number of emerger Number of non-eme	ncy transports						
		Air Transport	ing Services								
Total number of responses  Number of emergency responses  Number of non-emergency responses  Total number of transports  Number of emergency transports  Number of non-emergency transports											
Provider Staff Information	on										
Total number of certified EM	Ts in the field:	Unknown									
Total number of certified Adv	vanced EMTs in the field:	0									
Total number of certified/accredited Paramedics in the field: Unknown											





Provider I	Resource								
County:	Sacramento		Provider:	Folsom Fire	Department	F	Respon	se Area: Fo	olsom
Address:	535 Glenn Dr.				Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:				
	Folsom, CA 95630							5	
Phone Number:	916-461-6300			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:					
Ambulance Participant	e Strike Team ::	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans:  Number of Helicopters based in this LEMSA's jurisdiction:  0					
	ALS Agreement	Medical Director:		Available	e Level of Service:				
in El	SA to Participate WS System:  Yes No	✓ Yes No	✓Ye:	_	<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ AL □ LA □ BL	LS (	■ 9-1-1 □ 7-Digit □ CCT □ IFT	■ Ground □ Air
					Other Specialty Services Water (water, snow, etc.):		Water		
							ter/Gurney an	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:	
■ Public □ Private	■ Fire □ Law □ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>Auxiliary Rescue</li><li>Air Ambulance</li><li>ALS Rescue</li><li>BLS Rescue</li></ul>	
Provider Resource (cont.)						
CEMSIS Provider ID #: S34-50	0402					
Name of ePCR Vendor: Zoll / Ir	mage Trend, Inc					
Con	ntract Dates: Zoll - 1.1.2019 to 9.30.2019	/ Image Trend, Inc 1-10	0-2019 to 12-31-2019			
Ground Non-Transporti	ing and/or Transporting Age	encies	Groun	d Transporting Agend	<u>cies</u>	
9443 Number of e	er of responses mergency responses on-emergency responses		5375 5375 0	Total number of transports  Number of emergency transports  Number of non-emergency transports		
		Air Transport	ing Services			
Number of e	er of responses mergency responses on-emergency responses			Total number of tra  Number of emerge Number of non-em		
Provider Staff Information						
Total number of certified EMTs	in the field:	5				
Total number of certified Advan	nced EMTs in the field:	0				
Total number of certified/accred	dited Paramedics in the field:	64				



**Provider Resource** 



County:	Sacramento		Provider:	er: Medic Ambulance Respor				se Area: Sacramento County		
Address:	8689 Folsom Blvd Sacramento, CA 95	601			of Ambulances, Air Re	escue, or Air	12	10		
Phone Number:	916-949-2432	091		Average Rescue	number of Ambulance	f Ambulances and/or Air ir Ambulances on duty at on any given day:				
Ambulanco Participant	e Strike Team ::	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans: Number of Helicopters based in this LEMSA's jurisdiction:			Unknown			
	ALS Agreement SA to Participate	Medical Director:	-	Available Hours:						
	MS System:	✓Yes No	✓Yes		<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ ALS □ LALS ■ BLS	☐ 9-1-1 ☐ 7-Digit ☐ CCT ☐ IFT	■ Ground □ Air		
					Other Specialty Services (water, snow, etc.):					
					□ Non-Ambulance Medical □ Litt Transport Services Val			<ul><li>Wheelchair Van</li></ul>		



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	nt.)				
CEMSIS Provider ID #:	334-50600				
Name of ePCR Vendor: v	V.A.T.E.R.				
	Contract Dates: 2019				
Ground Non-Transp	porting and/or Transporting Age	encies	Ground	d Transporting Agend	<u>cies</u>
1279 Number	mber of responses of emergency responses of non-emergency responses		4051 69 3982	Total number of tra Number of emerge Number of non-em	
		Air Transport	ing Services		
Number	mber of responses of emergency responses of non-emergency responses			Total number of tra  Number of emerge  Number of non-em	ncy transports
Provider Staff Informati	ion				
Total number of certified EN	MTs in the field:	56			
Total number of certified Ad	dvanced EMTs in the field:	0			
Total number of certified/ac	ccredited Paramedics in the field:	10			





Provider I	Resource									
County:	Sacramento		Provider:	NorCal Ambulance Re		Respo	esponse Area: Sacramento County			
Address:	1815 Stockton Blvd			Number of Ambulances, Air Rescue, or Air						
	Sacramento, CA				Ambulance Vehicles in fleet:			6		
Phone Number:				Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:			4			
Ambulance Participant	e Strike Team ::	]Yes ☑No		Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans:  Unknown  Unknown  LEMSA's jurisdiction:			Unknown			
		Medical Director:		Available	Level of Service:					
in EM	/IS System:	20000.1			■ Transport	■ ALS	□ 9-1-1	■ Ground		
	′es □ No	☑Yes □No	√Ye	s 🗆 No	☐ Non-Transport	□ LALS ■ BLS	<ul><li>■ 7-Digit</li><li>■ CCT</li><li>■ IFT</li></ul>	□ Air		
					Other Specialty Services (water, snow, etc.):					
					□ Non-Ambulance M Transport Services		itter/Gurney /an	☐ Wheelchair Van		



Ownership:	If Public:	If Public:		If Air:	Air Classification:				
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>				
Provider Resource (co	nt.)								
CEMSIS Provider ID #:	534-50672								
Name of ePCR Vendor: Forte Holdings Inc									
	Contract Dates: 2019								
Ground Non-Trans	nd Transporting Agenc	ie <u>s</u>							
330 Number	Number of emergency responses			Total number of transports  Number of emergency transports  Number of non-emergency transports					
Air Transporting Services									
Total nu Number			Number of emerger	Total number of transports  Number of emergency transports  Number of non-emergency transports					
Provider Staff Informat	ion								
Total number of certified E	125								
Total number of certified A	dvanced EMTs in the field:	0							
Total number of certified/ad	ccredited Paramedics in the field:	10							





Provider I	Resource							
County:	Sacramento Provider:		Pro Transport Respo		Respon	nse Area: Sacramento County		
Address:	191 Lathrop Way St			Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet: Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:			00	
Phone Number:	Sacramento, CA 95	815					18	
Ambulance Strike Team Participant: Yes No				Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or wheelchair vans:  Unknown  Unknown  LEMSA's jurisdiction:				
Written ALS Agreement Medical with LEMSA to Participate Director:				Available Hours:	Level of Service:			
	<b>/IS System:</b> ′es □ No	☑Yes □No	✓Ye	s 🗆 No	■ Transport □ Non-Transport	□ LALS ■ BLS	<ul><li>□ 9-1-1</li><li>□ 7-Digit</li><li>□ CCT</li><li>□ IFT</li></ul>	☐ Ground ☐ Air
					Other Specialty Services (water, snow, etc.):			
					☐ Non-Ambulance M Transport Services		itter/Gurney an	☐ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:					
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City☐ State☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>					
Provider Resource (co	nt.)									
CEMSIS Provider ID #:	S34-50771									
Name of ePCR Vendor:	ImageTrend, Inc.									
	Contract Dates: 2019									
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies										
18107 Total nu 106 Number 18001 Number		18082 127 17955	Total number of transports  Number of emergency transports  Number of non-emergency transports							
Air Transporting Services										
Number	imber of responses of emergency responses of non-emergency responses			Total number of transports  Number of emergency transports  Number of non-emergency transports						
Provider Staff Informa	tion									
Total number of certified E	MTs in the field:									
Total number of certified A	dvanced EMTs in the field:	0								
Total number of certified/accredited Paramedics in the field:										





Provider I	Resource							
County:	Sacramento		Provider:	Reach		Respo	nse Area: Sa	acramento
Address:	10034 Missle Way			Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:				
Phone Number:	Mather, CA 95655 916-921-4000			Average Rescue	nce venicies in fleet: number of Ambulance Vehicles/Air Ambulanc m. (noon) on any given	1 t <u>1</u>		
Ambulance Participant	e Strike Team ::	]Yes ☑No		Transpo wheelch Number	of Non-Ambulance Me rt Litter Vans (gurney vair vans: of Helicopters based in s jurisdiction:	van) and/or	1	
	ALS Agreement SA to Participate	Medical Director:	-	Available Hours:		Level of	Service:	
in EM	MS System: ′es □ No	☑Yes □No	√Ye	s No	<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ ALS □ LALS □ BLS	<ul><li>□ 9-1-1</li><li>□ 7-Digit</li><li>□ CCT</li><li>□ IFT</li></ul>	☐ Ground ☐ Air
					Other Specialty Services (water, snow, etc.):			
					☐ Non-Ambulance M Transport Services		itter/Gurney /an	☐ Wheelchair Van



#### **TABLE 4: RESPONSE AND TRANSPORTATION**

Ownership:	If Public:	If Public:		If Air:	Air Classification:
□ Public ■ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	■ Rotary □ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	nt.)				
CEMSIS Provider ID #:	S34-50779				
Name of ePCR Vendor:	mageTrend, Inc.				
	Contract Dates: 2019				
Total nu Number	mber of responses of emergency responses of non-emergency responses	encies	Ground	Total number of tra Number of emerge Number of non-em	ansports
		Air Transport	ing Services		
676 Number	mber of responses of emergency responses of non-emergency responses		348 348 0	Total number of tra Number of emerge Number of non-em	
Provider Staff Informat	tion				
Total number of certified El	MTs in the field:	0			
Total number of certified A	dvanced EMTs in the field:	0			
Total number of certified/ac	ccredited Paramedics in the field:	4			





Provider I	Resource								
County:	Sacramento		Provider:	Sacramento	Fire Department	ponse Area: Sa	se Area: Sacramento County		
Address:	3230 J. St.				of Ambulances, Air Re				
	Sacramento, CA				nce Vehicles in fleet:		25		
Phone Number:	916-808-1300			Rescue	number of Ambulance Vehicles/Air Ambulance m. (noon) on any giver		17		
Ambulance Participant	e Strike Team ::	]Yes ☑No		Transpo wheelch Number	of Non-Ambulance Me ort Litter Vans (gurney lair vans: of Helicopters based i s jurisdiction:	van) and/or			
	ALS Agreement	Medical		Available		Level	of Service:		
in El	SA to Participate  MS System:  Yes No	Director:  ☑Yes □No	<b>24 I</b> ✓Ye:	<b>Hours:</b> s □No	<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ ALS □ LALS □ BLS	■ 9-1-1 □ 7-Digit □ CCT □ IFT	■ Ground □ Air	
					Other Specialty Servi (water, snow, etc.):	ces Wat	ter		
					☐ Non-Ambulance M Transport Services		Litter/Gurney Van	☐ Wheelchair Van	



#### **TABLE 4: RESPONSE AND TRANSPORTATION**

Ownership:	If Public:	If Public:		If Air:	Air Classification:
■ Public □ Private	■ Fire □ Law □ Other	■ City □ State □ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (con	t.)				
CEMSIS Provider ID #: Str	yker				
Name of ePCR Vendor: 83	4-50810				
C	ontract Dates: 2019				
Ground Non-Transpo	orting and/or Transporting Age	encies encies	<u>Groun</u>	d Transporting Agend	<u>cies</u>
Number o	ber of responses f emergency responses f non-emergency responses		42651 42651 0	Total number of tra  Number of emerge  Number of non-em	
		Air Transport	ing Services		
Number o	ber of responses f emergency responses f non-emergency responses			Total number of tra  Number of emerge Number of non-em	
Provider Staff Information	on				
Total number of certified EM	Ts in the field:	456			
Total number of certified Adv	vanced EMTs in the field:	0			
Total number of certified/aco	redited Paramedics in the field:	112			





Provider I	Resource									
County:	Sacramento		Provider:	Sacramento	Metropolitan Fire District	Respoi	nse Area: Sa	se Area: Sacramento County		
Address:	10545 Armstrong A	ve #200			of Ambulances, Air Re					
	Mather, CA 95655		Ambulance Vehicles in fleet:				42			
Phone Number:	916-859-4300			Rescue	number of Ambulance Vehicles/Air Ambulance m. (noon) on any given	28				
Ambulance Participant	e Strike Team ::	]Yes ☑No		Transpo wheelch Number	of Non-Ambulance Me rt Litter Vans (gurney vair vans: of Helicopters based in s jurisdiction:	van) and/or	1			
	ALS Agreement SA to Participate	Medical Director:		Available		Level of	Service:			
in El	//S System:	✓ Yes □No	✓Ye		<ul><li>■ Transport</li><li>□ Non-Transport</li></ul>	■ ALS □ LALS □ BLS	■ 9-1-1 □ 7-Digit □ CCT □ IFT	■ Ground ■ Air		
					Other Specialty Service (water, snow, etc.):	ces Water				
					☐ Non-Ambulance M Transport Services		itter/Gurney /an	☐ Wheelchair Van		



#### **TABLE 4: RESPONSE AND TRANSPORTATION**

Ownership:	If Public:	If Public:		If Air:	Air Classification:
■ Public □ Private	■ Fire □ Law □ Other	☐ City ☐ State ☐ Federal	☐ County ■ Fire District	■ Rotary □ Fixed Wing	<ul><li>☐ Auxiliary Rescue</li><li>☐ Air Ambulance</li><li>☐ ALS Rescue</li><li>☐ BLS Rescue</li></ul>
Provider Resource (co	ont.)				
CEMSIS Provider ID #:	ImageTrend, Inc.				
Name of ePCR Vendor:	S34-50811				
	Contract Dates: 2019				
Ground Non-Trans	sporting and/or Transporting Age	encies	<u>Ground</u>	Transporting Agenc	ie <u>s</u>
	umber of responses		46954	Total number of tra	
	er of emergency responses er of non-emergency responses		46954 0	Number of emerge Number of non-em	
					ge,p
		Air Transport	ing Services		
187 Total n	umber of responses		3	Total number of tra	
	er of emergency responses er of non-emergency responses		3	Number of emerge Number of non-em	
Numbe	i or non-emergency responses		<u> </u>	Number of non-em	ergency transports
Provider Staff Informa	ntion				
Total number of certified I	EMTs in the field:	85			
Total number of certified	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:	470			





County: Sacramento	Reporting Year: 2019					
EMS Agency Facility Details						
Are there established guidelines, developed in pa administrators, physicians, and nurses, that identi considered for transfer to facilities of higher capab	fy patients who should be	□Yes ☑No				
•	Is there collaboration with acute care hospital administrators, physicians, and nurses to establish transfer agreements for patients who should be considered for transfer to facilities of higher capability?					
Is there a process to ensure that all base hospital direction to prehospital personnel are knowledged procedures and have training in radio communical	ble about LEMSA policies and	✓Yes □No				
Is there a process to ensure that all alternative ba medical direction to prehospital personnel are known Agency's policies and procedures?	□Yes □No					
a) Do the base station personnel have training	g in radio communications?	√Yes □No				
EMS Agency Facility Statistics						
Emergency Departments						
Total number of emergency departments:		9				
Total number of comprehensive emergency services	5:	9				
Total number of basic emergency services:						
Total number of standby emergency services:						
Hospitals with Written Agreements						
Total number of receiving hospitals:		9				
Total number of base hospitals:		4				
Alternative Receiving Facilities						
Do you have designated alternative receiving facilities	es?	□Yes ☑No				
Number of alternate receiving facilities:						
Psychiatric: Sobering Centers:	Rural Area					
Specialty Care System						
Do you have a trauma system?		✓Yes □No				
Do you have a ST-Elevation Myocardial Infarction (S	STEMI) system?	✓Yes □No (09/2019)				





EMS Agency Facility Statistics (cont.)	
Do you have a stroke system?	✓Yes □No
Do you have an EMS for children system?	□Yes ☑No
EMS Agency Specialty Care System Capabilities	
Number of <i>trauma</i> centers:	
Level I Level II Level III Level IV	
Number of pediatric trauma centers:	
Level I Level II	
Number of EMS patients meeting trauma triage criteria:	2108
a) Transported to a trauma center by ambulance:	2099
b) Not transported to a trauma center:	9
Number of trauma patients transferred to a trauma center for a higher level of care:	
a) From a non-trauma facility:	128
b) From a lower level trauma center:	11
Number of STEMI centers/hospitals designated by EMS Agency:	
Receiving: 5 Referring:	
Number of stroke centers/hospitals (third party accreditation only):	
Comprehensive: Thrombectomy Capable:	
Primary: Acute Stroke Ready:	
Number of <i>pediatric</i> receiving centers:	
Comprehensive: General: Advanced: Basic:	

#### TABLE 6: PUBLIC INFORMATION AND EDUCATION



County: Sacramento		Reporting Year	. 2019
Public Info	ormation, Education, and Awarene	SS	
Number of	programs EMS Agency provided to t	he public:	
3	_ EMS Awareness	1	Bleeding Control
1	First Aid	3	CPR
5	_ Prevention Activities	3	Disaster Preparedness
Injury & III	ness Prevention		
Number of	programs EMS Agency provided to the	ne public:	
	_ Alcohol & Substance Abuse	13	General Injury
	_ Asthma Control	2	Home Safety
1	_ Bicycle Safety		Infant Safe Sleep Practices
2	_ Burn Prevention	1	Mental Health
1	_ Child Passenger Safety		Obesity
	_ Childhood Immunizations	1	Pedestrian Safety
	_ Diabetes	1	POLST/End of Life Care
1	_ Distracted Driving		Poison Control & Prevention
	_ Dog Bite Prevention		Product Safety & Recalls
	_ Elderly Falls	1	Suicide Prevention
	_ Firearm Safety	1	Water Safety
3	General Health	1	Youth Violence Prevention

#### TABLE 7: DISASTER MEDICAL RESPONSE



County	/: Sacramento	R	eporting Y	ear: 2019		
EMS A	gency Structure					
Are you	ı part of a multicounty EMS system for disas	ter respor	nse?		□Yes	✓No
Are you	a separate department or agency?				∐Yes	✓No
a)	To whom do you report? Department of Health Se	rvices				
-	agency is not within the health department, o and environmental health issues with the hea	•	•	coordinate public	✓Yes	□No
	ealthcare coalitions are you participating in?					
a)	How often do you meet with your healthcare	coalitions	s? Monthly			
Do you jurisdict	have connection with your local Disaster Hetion?	ealthcare \	/olunteer Ad	dministrators in your	√Yes	□No
	neighboring counties which you have written aid/assistance agreements with:	·	· ·			
EMS A	gency Plans, Policies, Programs, and	l Teams				
Do you	have the following:					
a)	Disaster Plan?	✓Yes	URL Link:	https://dhs.saccounty.net/PRI/	EMS/Docu	□No
b) .	Active Shooter Policy?	□Yes	URL Link:			✓No
c)	Hazardous Material (Hazmat) Plan?	∐Yes	URL Link:			✓No
d)	Disaster Medical Cache?	Yes	URL Link:			✓No
e)	Disaster Medical Support Group?	Yes	URL Link:			√Vo
f)	Medical Assets?	Yes	URL Link:			✓No
g)	Incident Command Organization Chart?	Yes	URL Link:			✓No
h)	Communications Plan?	Yes	URL Link:			✓No
i) .	Ambulance Strike Team Leader Program?				□Yes	✓No
j)	EMS Authority Affiliated Strike Teams (inclu	des a Disa	aster Medica	al Support Unit)?	∐Yes	✓No
	Identify the provider:					

#### TABLE 7: DISASTER MEDICAL RESPONSE



#### EMS Agency System Operations and Resources

Do you have designated field treatment sites?	□Yes ✓No
a) Identify the locations:	
b) How are they staffed?	
c) Is there a supply system for supporting them for 72 hours?	☐Yes ✓No
Is there a mental/behavioral health program available for responders within your jurisdiction?	✓ Yes  No
a) Identify the program:   EMS Providers Employee Assistance Program	
Is there a team medical response capability?	☐ Yes ✓ No
a) For each team, are they incorporated into the local response plan?	☐ Yes ✓ No
b) Are they available for statewide response?	☐ Yes ✓ No
c) Are they part of a formal out-of-state response system?	☐ Yes ✓ No
Are there HazMat trained medical response teams?	✓ Yes No
a) At what HazMat level are they trained? FRO- Haz Tech	
b) Is there capability to do decontamination in an emergency room?	✓ Yes □ No
c) Is there capability to do decontamination in the field?	✓ Yes   ☐No
Identify who the Medical Health Operational Area Coordinator is:	
☐ Health Officer ☐ EMS Agency ☐ Jointly Appointed	
Do you have specific training for mass casualty incident policies?	✓ Yes No
Are you using the Standardized Emergency Management System (SEMS)?	✓ Yes ☐ No
a) Does it incorporate a form of Incident Command System (ICS) structure?	✓ Yes  No
Are you integrated in the Medical/Health Branch of the Operation Section in each operational area Emergency Operations Center within your jurisdiction?	✓ Yes □ No
Have you tested your multicasualty incident plan this year?	✓ Yes □ No
a) Was it a real event?	
b) Was it an exercise? Tabletop Exercise	
Do you have formal agreements with the following in your operational area to participate in disaster planning and response:	
a) Hospitals?	✓ Yes  ☐ No
b) Community Clinics?	☐ Yes

#### SACRAMENTO COUNTY 2019 TRAUMA SYSTEM ANNUAL UPDATES October 15, 2020

In accordance with established guidelines, submitted is the annual update to the Sacramento County Trauma Care System Plan.

#### **Trauma System Summary**

The Sacramento County Trauma Care System is a network of three in county and one out-of-county trauma centers. Sacramento County Emergency Medical Services Agency (SCEMSA) designates trauma centers to provide emergency medical care to any patient evaluated by prehospital emergency medical service personnel and requiring transportation to a trauma center.

The system undergoes review on a continuous basis. Reviews include quarterly meetings of the Trauma Review Committee (TRC). Trauma surgeons and other professionals within Sacramento County and nearby counties conduct the meetings.

#### **Changes in Trauma System**

SCEMSA amended the Hemorrhage in Trauma Policy to include the use of Tranexamic Acid (TXA) in non-compressible torso hemorrhage. The change became effective March 1, 2019. SCEMSA removed the use of vehicle speed greater than 40 MPH as a Trauma Triage Criteria guideline. Flail chest practice to use a hand or pillow to stabilize the area or make patient more comfortable was removed from pediatric Trauma Policy #9017 and from Trauma Policy #8015.

#### **Number and Designation Level of Trauma Centers**

No potential problems or pending changes in designation currently exist for any of the trauma centers listed below.

#### In County:

University of California Davis
Medical Center
2315 Stockton Boulevard
Sacramento, CA 95817
(916) 734-2011
Level I Trauma Center (Adult and Pediatric)

<u>Kaiser Permanente Medical Center - South Sacramento</u>
6600 Bruceville Road
Sacramento, CA 95823
(916) 688-2000
Level II Trauma Center

Mercy San Juan Medical Center 6501 Coyle Avenue Carmichael, CA 95608 (916) 537-5000 Level II Trauma Center Out-of-County:
Sutter Roseville Medical Center
One Medical Plaza
Roseville, CA 95661
(916) 781-1200
Level II Trauma Center

#### **Trauma System Goals and Objectives**

The Trauma System is a network of dedicated professionals in the prehospital and hospital settings tasked with maintaining or expanding our region-wide Trauma Review Committee (TRC) forum through ongoing communication and teamwork. The focus is to enable detailed review and analysis of filtered, unexpected surgical outcomes and comprehensive data collaboration.

1. Improve mechanisms to ensure continuing compliance with trauma care system standards through continuous quality improvement (CQI) activities and data collection from both designated trauma centers and non-trauma centers.

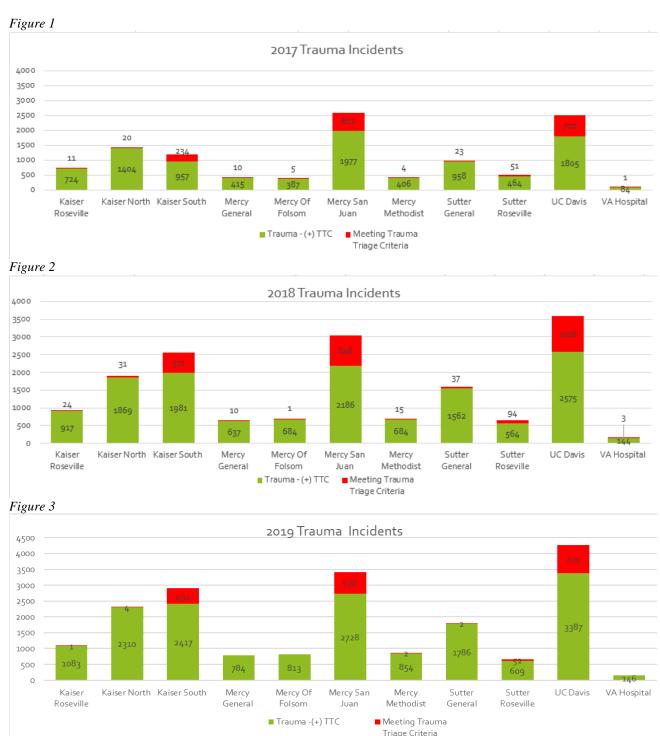
The TRC reviews local trauma protocols and policies, making suggestions for ongoing trauma care improvement in the prehospital setting. The TRC provides unique educational opportunities to physicians and administrators throughout the region and has been in place for nearly two decades. Contributing participants include trauma managers and surgeons from Sacramento, El Dorado, Placer, San Joaquin, and Yolo counties, as well as regional forensic pathologists.

2. Improve integration and coordination of trauma services within the emergency medical services system through continued data collection, analysis and trauma system policy development through advisory committees.

Inland Counties Emergency Medical Agency (ICEMA) functions as the repository of the Sacramento County trauma and EMS data. Under this system, trauma centers and EMS providers submit data directly to ICEMA, which hosts the California Emergency Medical Services Information System (CEMSIS). This allows SCEMSA to review data as it is submitted, decreasing the time between submission, analysis, and review at advisory meetings.

SCEMSA works closely with the three Sacramento County trauma centers to identify and correct any software issues associated with the direct submission of data to CEMSIS. Staff works to develop reports incorporating the data fields requested from the TRC.

Figures 1, 2 & 3 illustrate incidents for EMS originating patients per hospital. Red indicates number of patients that met Trauma Triage Criteria transported to each hospital. In the majority of cases involving patients taken to non-trauma hospitals, paramedics identified and documented paramedic judgement or high-speed motorized vehicle accidents.



- 3. Improve coordination of local trauma activities with trauma services, in adjacent counties, through involvement in CQI activities with out-of-county trauma centers and trauma systems.
  - SCEMSA supports and participates in the North Regional Trauma Coordinating Committee (RTCC), resulting in improved communication among the North RTCC, out-of-county trauma centers, and the EMS Agency. The SCEMSA Administrator chairs the prehospital subcommittee at the request of North RTCC Chairman, Dr. David Shatz, and University of California (UC) Davis Medical Center.
- 4. Improve accountability and objective evaluation of the trauma care system through data collection and analysis, utilizing a trauma registry and an audit and review process.

In addition to ongoing local and regional trauma data review and analysis, each Sacramento County designated trauma center data registry undergoes inspection every three (3) years. An independent, nationally recognized team of trauma surgeon experts from American College of Surgeons, Committee on Trauma (ACSCOT) conducts the inspections. Members of the inspection team review a sampling of patient charts. Data records undergo review for appropriateness and inform improvement to practice when indicated.

Inspections by American College of Surgeons for calendar year 2019 included the following:

• <u>Kaiser Permanente Medical Center - South Sacramento</u> – Inspected in January 2019 and re-verified as a Level 2 Trauma Center. Verification valid for a period of three (3) years.

#### **Changes to Implementation Schedule**

No changes in the current implementation schedule.

#### **System Performance Improvement**

1. Objectives, goals and RTCC meetings (January, May and September) enable improvement achievements. The trauma system review process is evolving as a tool to provide system wide improvement by:

#### Policy updates:

- 8065- **Hemorrhage in Trauma** In 2018 SCEMSA submitted a request for optional use of Tranexamic Acid (TXA) in non-compressible torso hemorrhage. EMSA approved the request on April 4, 2019. The policy change was effective July 15, 2019.
- 5053- **Trauma Triage Criteria** On November 21, 2019, the TRC discussed and decided to remove the use of vehicle speed greater than 40 MPH as a Trauma Triage Criteria guideline. Change effective June 1, 2020.
- 8015- **Trauma** On August 15, 2019, the TRC recommended removing the Flail Chest section from treatment options. Change effective June 1, 2020.

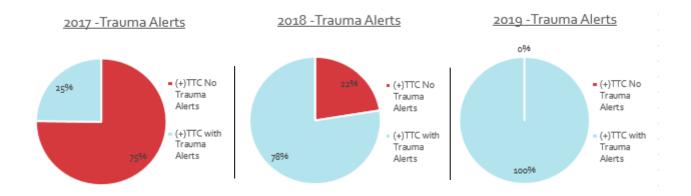
<u>Data submission and presentation</u>: EMS Specialist oversees the CQI Program and conducts data collection and presentation. The specialist works with trauma hospitals and surgeons to identify relevant indicators to improve the trauma system. Indicators include:

- Mechanism of injury
- Mode of Arrival
- Inter Facility Transports Data
- Patient Age

- Injury Severity Score Range
- Emergency Department Disposition
- Hospital Discharge Disposition

#### Prehospital Documentation

SCEMSA worked closely with the EMS providers to improve documentation practices and ensure EMS completes prehospital Trauma Alerts on patients with positive Trauma Triage Criteria. Marked improvement occurred in each year after 2017, as shown below:



In 2017, prehospital providers documented 1,681 EMS incidents as positive trauma triage criteria. Of these, only 417 received a Trauma Alert notification. In 2018, prehospital providers documented 2,648 incidents as trauma triage criteria. Of these, 2,053 incidents received a Trauma Alert notification, representing a 393 percent increase in pre-alert notifications for trauma. In 2019, every patient meeting trauma triage criteria had a documented trauma alert.

<u>TRC Recommendations</u>: The TRC made a recommendation to remove from the Trauma Policy the treatment option listed as the Flail Chest. Change effective June 1, 2020.

2. Consider adding outcome measures so that some benchmarking can be done not only within the county and its Trauma Centers but also through your multicounty PI process.

San Joaquin General Hospital's trauma program has a continuous invitation to attend quarterly TRC and North RTCC meetings.

Trauma System participants regularly review outcome data to improve system performance. Data elements include:

- Prehospital scene times
- Wait time for inpatient rehabilitation beds for traumatic brain injury and spinal cord injury patients
- Secondary transfers of pediatric traumas
- Under-triage for trauma patients

SCEMSA participates in the State's Re-Triage study to assist in data collection. The focus for this study is to improve time to definitive care in the trauma center. SCEMSA will continue its participation.

In accordance with State of California Title 22 – Division 9, Chapter 12, EMS System Quality Improvement.

#### Quality Improvement Program (Quality Improvement Plan or QIP)

The QIP provides comprehensive evaluations of prehospital patient care. Participants include representatives in communications, public and private transportation, Emergency Medical Services (EMS) training, and hospital emergency medical care. The QIP identifies areas needing improvement, takes steps to correct deficiencies, and recognizes excellence in performance and delivery of care.

#### **Description of Agency**

Sacramento County Emergency Medical Services Agency (SCEMSA) is located at 9616 Micron Ave, Suite 960, Sacramento, CA and oversees the hospitals and emergency medical providers servicing the Sacramento County area. Sacramento does not hold any Exclusive Operating Area (EOA) agreements. We are an equal opportunity county and strive for equality and transparency within the Agency.

#### Providers within the Sacramento County EMS System include:

- Twenty-one (21) approved prehospital EMS Providers
- Nine (9) hospitals including three (3) trauma centers
- Forty-seven (47) Training Programs consisting of Emergency Medical Technician, Paramedic, Mobile Intensive Care Nurse, Continuing Education and Title 22, Division 9, Chapter 1.5 Optional Scope program that includes naloxone administration by Law Enforcement First Responders.

#### 2019 Overview

SCEMSA continues to work diligently to define consistent documentation standards and improve the quality and accuracy of data reporting capabilities to meet or exceed the State of California standards. With ten (10) different ePCR platforms in use, every provider is submitting data to the CA EMS Information System (CEMSIS) using the latest Schematron on each ePCR platform. As an extension to the data initiative established in 2017, SCEMSA has implemented the Cause of Injury / Symptoms / and Location Lists released by EMS Authority (EMSA). We continue to monitor documentation compliance and trend improvements via QI Audits and documentation dashboards in system monitoring.

#### **2019 Update**

<u>The Technical Advisory Group (TAG)</u> is the multi-stakeholder group that advises the Quality Improvement Program (QIP). During 2019, the TAG continued to focus on optimizing data collection and documentation practices to provide the highest quality data for quality improvement.

#### TAG Developments / Focus 2018:

- Medications / Procedures / Hospital Codes
- Sepsis Dashboard
- STEMI Dashboards
- Stroke Dashboard

#### TAG Developments / Focus 2019:

- Cardiac Dashboard
- Focus on faxing ECGs to receiving PCI facilities
- Monitoring new medications and changes in policy to measure their efficacy

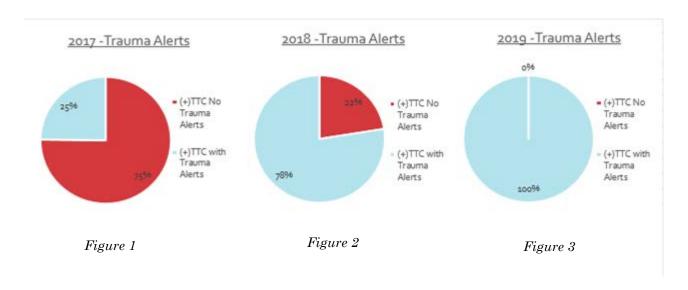
#### Medical and Operational Advisory Committee (MAC/OAC)

The MAC/OAC includes all system wide stakeholders and provides input on education, training, quality improvement, and data collection. Accomplishments in 2019 include:

- Addressing system challenges
- Policy reviews and updates
- Optional Scope Policy Reviews
- Implementation of policies
- Education and training for new equipment

#### Trauma Alerts

Progress includes Prehospital Trauma Alert notifications in patients with positive Trauma Triage Criteria. Marked documentation progress is shown below:



During 2017 there were 1,681 EMS incidents documented as positive trauma triage criteria, of which only 417 received a Trauma Alert notification. In 2018 there were 2,648 incidents documented as trauma triage criteria, of which 2,053 incidents (78%) received a Trauma Alert notification. In 2019 there were 2,108 incidents meeting critical trauma triage criteria with 100% documented trauma alert.

#### Cardiac Arrest Dashboards

The Cardiac Arrest dashboard (Figure 4) monitors incidents of cardiac arrest and treatment. The table shows improvement throughout the year in Pre-Arrival Alert notifications. There was also marked improvement in the documentation of airway management and a decrease in items not recorded.

Total # of field CPA, by Primary Impression of CPA Average response time for ALL CPAs (unit dispatched to EMS at patient side) TOTAL # resuscitated (eArrest.03)  EMS resusc efforts NOT documented in eArrest.03- Not Recorded % of CPAs resuscitated by EMS TOTAL # of resuscitated patients who were transported (by eDisposition.02) Ave Scene time for Transported patients (at patient side to unit left scene) Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.01)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - PUseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)	\$\frac{119}{6.92} \\ \tag{85} \\ \tag{7} \\ \tag{71.43\%} \\ \tag{62} \\ \tag{13.92} \\ \tag{9.09} \\ \tag{55} \\ \tag{59} \\ \tag{5} \\ \tag{75} \\ \tag{19}	SYSTEM TOTAL  142 6.88 101 15 71% 79 12.47 8.67	SYSTEM TOTAL 131 6.56 99 75.57% 69 12.78 8.51	SYSTEM TOTAL 133 6.59 93 2 69.92% 64	SYSTEM TOTAL 141 7.14 132 8 93.62%	7.17 266 42	SYSTEM TOTAL 108 8.63 100	SYSTEM TOTAL 113 6.5 102	-
Total # of field CPA, by Primary Impression of CPA  Average response time for ALL CPAs (unit dispatched to EMS at patient side)  TOTAL # resuscitated (eArrest.03)  EMS resusc efforts NOT documented in eArrest.03- Not Recorded  % of CPAs resuscitated by EMS  TOTAL # of resuscitated patients who were transported (by eDisposition.02)  Ave Scene time for Transported patients (at patient side to unit left scene)  Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Any ROSC on Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	119 6.92 85 77 71.43% 62 13.92 9.09 55 59	142 6.88 101 15 71% 79 12.47 8.67	131 6.56 99 9 75.57% 69 12.78	133 6.59 93 2 69.92% 64	141 7.14 132 8 93.62%	350 7.17 266 42	108 8.63	113 6.5	
Average response time for ALL CPAs (unit dispatched to EMS at patient side) TOTAL # resuscitated (eArrest.03)  EMS resusc efforts NOT documented in eArrest.03- Not Recorded % of CPAs resuscitated patients who were transported (by eDisposition.02) Ave Scene time for Transported patients (at patient side to unit left scene) Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-arrival CPR carrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Unken AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  NosC on Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	6.92 85 7 71.43% 62 13.92 9.09 55 59 5	6.88 101 15 71% 79 12.47 8.67	6.56 99 9 75.57% 69 12.78	6.59 93 2 69.92% 64	7.14 132 8 93.62%	7.17 266 42	8.63	6.5	-
TOTAL # resuscitated (eArrest.03)  EMS resusc efforts NOT documented in eArrest.03- Not Recorded  % of CPAs resuscitated by EMS  TOTAL # of resuscitated patients who were transported (by eDisposition.02)  Ave Scene time for Transported patients (at patient side to unit left scene)  Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - VES (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	85 7 71.43% 62 13.92 9.09 55 59 5	101 15 71% 79 12.47 8.67	99 9 75.57% 69 12.78	93 2 69.92% 64	132 8 93.62%	266 42			
EMS resusc efforts NOT documented in eArrest.03- Not Recorded  % of CPAs resuscitated by EMS  TOTAL # of resuscitated patients who were transported (by eDisposition.02)  Ave Scene time for Transported patients (at patient side to unit left scene)  Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - VES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - PLS (eArrest.11)  Presenting Rhythm on resuscitated patients - PLS (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Not On Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	71.43% 62 13.92 9.09 55 59	15 71% 79 12.47 8.67	9 75.57% 69 12.78	69.92% 64	93.62%	42	100	102	
% of CPAs resuscitated by EMS TOTAL # of resuscitated patients who were transported (by eDisposition.02) Ave Scene time for Transported patients (at patient side to unit left scene) Ave Transport time for Transported patients (left scene to arrived at destination) Pre-Arrival CPR (eArrest.05) Pre-arrival CPR on resuscitated patients - VES (eArrest.05) Pre-arrival CPR on resuscitated patients - NO (eArrest.05) Pre-arrival CPR on resuscitated patients - No trecorded (eArrest.05) Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05) Presenting Rhythm on resuscitated patients - Asystole (eArrest.11) Presenting Rhythm on resuscitated patients - PEA (eArrest.11) Presenting Rhythm on resuscitated patients - VF (eArrest.11) Presenting Rhythm on resuscitated patients - VF (eArrest.11) Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11) Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11) Not Applicable - Not Attempted - Considered Futile Not Applicable - Not Attempted - Considered Futile Not On Resuscitated Patients - Not Recorded (eArrest.12) Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	62 13.92 9.09 55 59 5	71% 79 12.47 8.67	69 12.78	64			າ	102	
TOTAL # of resuscitated patients who were transported (by eDisposition.02)  Ave Scene time for Transported patients (at patient side to unit left scene)  Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Nos Con Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	62 13.92 9.09 55 59 5	79 12.47 8.67	69 12.78	64				0	0
Ave Scene time for Transported patients (at patient side to unit left scene)  Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	13.92 9.09 55 59 5	12.47 8.67	12.78			76%	92.59%	90.27%	
Ave Transport time for Transported patients (left scene to arrived at destination)  Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Not recorded (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - PUsleless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients - Not Recorded (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	9.09 55 59 5	8.67 65			77		69	72	
Pre-Arrival CPR (eArrest.05)  Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Presenting Rhythm on resuscitated patients - Not recorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PAE (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VI (eArrest.11)  Presenting Rhythm on resuscitated patients - Unkn AED Non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	55 59 <b>5</b>	65	8.51	15.57	11.96	13.49	13.73	13.36	
Pre-arrival CPR on resuscitated patients - YES (eArrest.05)  Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - No trecorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	59 5 75			9.33	9.17	8.71	9.34	8.38	0
Pre-arrival CPR on resuscitated patients - NO (eArrest.05)  Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.05)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	59 5 75								
Pre-arrival CPR on resuscitated patients - Not recorded (eArrest.15)  Presenting Rhythm on resuscitated patients (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Unken AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  No Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	5 75	72	78	68	63	179	61	52	
Presenting Rhythm on resuscitated patients (eArrest.11)  Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Ny  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)			50	64	77	161	47	61	-
Presenting Rhythm on resuscitated patients - Asystole (eArrest.11)  Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not Attempted - Considered Futile  Not Applicable - Not On Resuscitated Patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)		4	3	1	2	10	0	0	0
Presenting Rhythm on resuscitated patients - PEA (eArrest.11)  Presenting Rhythm on resuscitated patients - VF (eArrest.11)  Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Ny  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)									
Presenting Rhythm on resuscitated patients - VF (eArrest.11) Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11) Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11) Not Applicable - Not Attempted - Considered Futile N, Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12) Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	19	89	84	79	81	193	70	63	
Presenting Rhythm on resuscitated patients - Pulseless VT (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  Ny  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)		18	15	20	18	46	16	21	<u> </u>
Presenting Rhythm on resuscitated patients - unkn AED non-shockable (eArrest.11)  Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  N,  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	11	10	12	11	18		12	15	
Presenting Rhythm on resuscitated patients - unkn AED shockable (eArrest.11)  Not Applicable - Not Attempted - Considered Futile  N,  Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.12)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	1	1	1	0	2	5	1	2	
Not Applicable - Not Attempted - Considered Futile  Ny Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)		1			0	0	2		
Presenting Rhythm on resuscitated patients - Not Recorded (eArrest.11)  ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	0	2	0	1	0	1	2	0	
ROSC on Resuscitated Patients (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12)  Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	N/A	N/A	N/A	N/A	N/A	19			
Any ROSC on Resuscitated Patients - Yes, at ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	8	21	19	22	22	46	5	8	0
Any ROSC on Resuscitated Patients - Yes, prior to ED arrival (eArrest.12) Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)									
Any ROSC on Resuscitated Patients - Yes, sustained for 20 min (eArrest.12)	7	3	5	6	9	11	2	4	
	6	14	18	19	20	42	23	15	
Total Patients with ROSC	4	1	2	4	4	14	4	1	
	17	18	25	29	33	67	14	20	
% of ROSC	14.29%	12.68%	19.08%	21.80%	23.40%	19.14%	12.96%	17.70%	
Any ROSC on Resuscitated Patients - No (eArrest.12)	97	99	101	101	105	270	79	56	
Any ROSC on Resuscitated Patients - Not Recorded (eArrest.12)	5	5	5	3	3	13	0	37	0
Cardiac Arrest patient Outcome at End of EMS Event (eArrest.18)									
Cardiac Arrest patient Outcome at End of EMS Event - Expired in ED	14	20	14	10	19	59	15	17	·
Cardiac Arrest patient Outcome at End of EMS Event - Expired in the Field	43	45	55	57	48	116	34	38	
Cardiac Arrest patient Outcome at End of EMS Event - Ongoing Resusitation in ED	35	41	37	37	41	105	45	38	;
Cardiac Arrest patient Outcome at End of EMS Event - ROSC in the Field	8	9	10	11	9	19	5	5	
Cardiac Arrest patient Outcome at End of EMS Event - ROSC in the ED	2	4	6	6	6	9	4	6	
Cardiac Arrest patient Outcome at End of EMS Event - Ongoing Resusitation by other EMS	0	2	0	0	0	0	0	0	
Effort Ceased due to DNR (Not in NEMSIS)	2	0	0	2	3	6	2	3	,
Cardiac Arrest patient Outcome at End of EMS Event - Not Recorded	7	17	9	10	15	36	3	6	0
Pre Alert Notification (eDisposition.24)									
# of transported CPAs where pre-alert notification was done (eDisposition.24)	43	43	54	52	57	159	51	60	ı
% of transported CPAs where pre-alert notification was done (eDisposition.24)	69.35%	54.43%	78.26%	81.25%	74.03%	81.54%	73.91%	83.33%	>95%
Airway management documentation (eAirway.03 or eArrest.09)									
Airway Device Being Confirmed - Cricothyrotomy Tube (eAirway.03)	0	0	0	0	0	0	0	0	
Airway Device Being Confirmed - Endotracheal Tube (eAirway.03)	40	51	45	44	42	102	35	34	
Airway Device Being Confirmed - Other-Invasive Airway (eAirway.03)	0	0	0	0	1	3	0	0	
Airway Device Being Confirmed - SAD-Combitube (eAirway.03)	0	0	0	0	0	0	0	0	
Airway Device Being Confirmed - SAD-King (eAirway.03)	17	26	20	17	16	42	11	13	
Airway Device Being Confirmed - SAD-LMA (eAirway.03)	0	0	0	1	0	0	0	1	
Airway Device Being Confirmed - SAD-Other (eAirway.03)	0	0	0	0	5	20	11	15	
Airway Device Being Confirmed - Tracheostomy Tube (eAirway.03)	0	0						0	
BLS airway documentation (eArrest.09) if no ALS airway documented (eAirway.03)			0	0	0	0	0		
Total (BLS+ALS) airway documentation (sum of Rows 42-50)	28		0 22	0 28	0 33		0 43	36	
% of resuscitated CPA with documented airway management (row 51/5)	28 85	77		0 28 90		79	0 43 100		-

#### **New Medications**

Sacramento County Emergency Medical Services Agency (SCEMSA) amended the Hemorrhage in Trauma Policy to include the use of Tranexamic Acid (TXA) in non-compressible torso hemorrhage. The change became effective March 1, 2019. The use of TXA since implementation in 2019 is shown in Figure 5.

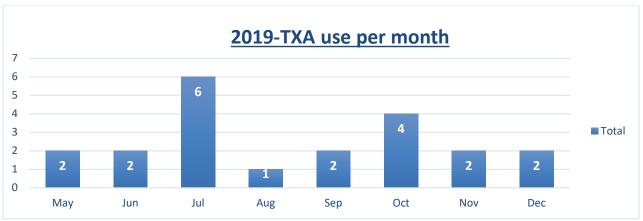


Figure 5

#### Spinal Motion Restriction Policy Implementation Monitoring

Spinal Motion Restriction (SMR) policy was implemented in June 2019 to replace the previous spinal immobilization practice. Following implementation, the use of SMR for blunt trauma decreased by 82%. SMR for penetrating trauma decreased by 90%.

An SMR training video was created by Doctors Dave Shatz and Kevin Mackey and our Medical Director Hernando Garzon. The video has over 2,400 viewings since its posting on the SCEMSA web site, with over 500 people taking the continuing education quiz. The return on the education investment clearly shows with the following SMR comparison numbers:

Documented SMR 's Mode of Injury					
<b>Mode of Injury</b>	Jan-Mar 2019	Jul-Sep 2019	Jan-Mar 2020		
Blunt	3878	840	691		
Blunt,Burn	7	2	1		
Blunt,Other	360	86	57		
Blunt,Other,Penetrating	43	9	10		
Blunt, Penetrating	257	58	39		
Burn	9	2	1		
Other	1295	291	197		
Other, Penetrating	71	15	14		
Penetrating	263	60	25		
(blank)	1050	212	164		
Grand Total	7233	1575	1199		

Figure 6

#### Law Enforcement Administration of Naloxone

SCEMSA continues to monitor the administration of naloxone. Monitoring includes:

- Ensure law enforcement agencies have trained all officers in proper handling of naloxone
- Collect documentation and reports of incidents requiring naloxone administration
- Follow up with patient care report information to ensure proper documentation from EMS provider
- Provide feedback and continuous support to law enforcement

Figure 7 illustrates the incidents in which law enforcement administered naloxone and the patient outcome in each documented incident.

Citrus Heights Police	Folsom Police Department	Galt Police Department	Sacramento Police Department	Sacramento Sheriff Department
Department				
2/26/19 –	3/17/19 –	6/22/19 –	3/1/19 –	6/25/19 –
Patient Improved	Patient Improved	Patient Improved	Patient Improved	Patient Unchanged
	3/26/19 –	8/18/19 –	5/15/19 –	9/3/19 –
	Patient Improved	Patient Improved	Patient Improved	Patient Unchanged
	8/2/19 –	10/23/19 –	6/18/19 –	9/10/19 -
	Patient Unchanged	Patient Improved	Patient Unchanged	Patient Improved
	9/20/19 –		7/8/19 –	
	Patient Improved		Patient Unchanged	
	11/28/19 –		8/5/19 –	
	Patient Improved		Patient Improved	
			9/20/19 –	
			Patient Unchanged	
			10/9/19 –	
			Patient Improved	
			12/26/19 –	
			Patient Improved	

Figure 7

#### Ambulance Patient Off-load Times (APOT)

APOT times continued to be a challenge in 2019 when compared to the previous year as illustrated in *Figures 8 and 9*. The APOT-1 numbers include public and private agencies. Sacramento County EMS is actively working with the hospitals and EMS providers to address this and find a solution.

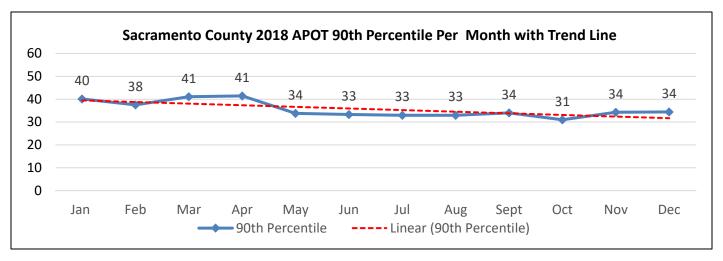


Figure 8

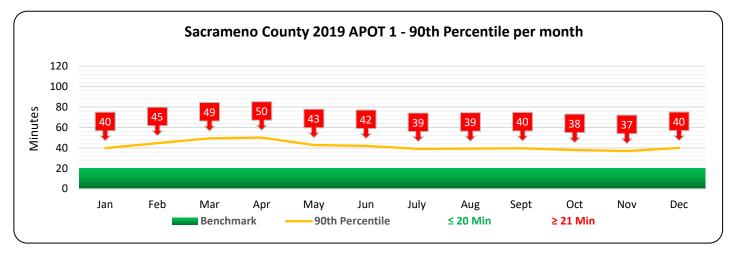


Figure 9

#### **2020 Plans**

We continue to work on improving reporting capabilities and provider accountability to meet or exceed the State of California standards while continuing to build relationships with EMS providers and hospitals throughout the region. Areas of focus include education, training, proper documentation, monitoring of Core Measures performance indicators and feedback to stakeholders. SCEMSA continues to collaborate with stakeholders to identify and address system needs.



# STEMI

### **Critical Care System Plan**

Prepared By:

Sacramento County Department of Health Services
Emergency Medical Services Agency
2019 Annual Update

#### SACRAMENTO COUNTY 2019 STEMI CRITICAL CARE SYSTEM PLAN ANNUAL UPDATE October 15, 2020

In accordance with State of California Title 22 – Division 9, Chapter 7.1, STEMI Critical Care System Plan Updates.

#### **STEMI Critical Care System Plan**

The STEMI Care Committee provides comprehensive evaluations of patients that suffered a life-threatening acute heart attack. Participants include representatives in public and private transportation, nurses, physicians and other disciplines. The STEMI Care Committee identifies areas needing improvement, takes steps to correct deficiencies, and recognizes excellence in performance and delivery of care.

#### 2019 Overview

Sacramento County Emergency Medical Services Agency (SCEMSA) continues to improve the quality and accuracy of data reporting in order to improve Sacramento County's STEMI care. We continue to monitor documentation compliance and trend improvements via Quality Improvement audits and documentation dashboards in system monitoring.

#### **2019 Update**

<u>The STEMI Care Committee</u> is the multi-stakeholder group which advises the SCEMSA Medical Director and Medical/Operational Advisory Committees to improve communication, review performance data, identify areas in need of improvement and provide both positive and potential quality improvement initiatives within our STEMI system.

In November 2019, the STEMI Care Committee helped revise policy document (PD) 2525-EMS Radio Report Format to Prehospital Notification by adding definitions to the prehospital alerts, emphasizing the need for STEMI alerts and radio report formatting.

SCEMSA established a STEMI application process and began to send out and receive applications for STEMI receiving center designation.



# Stroke

### **Critical Care System Plan**

Prepared By:

Sacramento County Department of Health Services
Emergency Medical Services Agency
2019 Annual Update

#### SACRAMENTO COUNTY 2019 STROKE CRITICAL CARE SYSTEM PLAN ANNUAL UPDATE October 15, 2020

In accordance with State of California Title 22 – Division 9, Chapter 7.2, Stroke Critical Care System Plan Updates.

#### Stroke Critical Care System Plan

The Stroke Care Committee provides comprehensive evaluations of patients that suffered an acute stroke. Participants include representatives in public and private transportation, nurses, physicians and other disciplines. The Stroke Care Committee identifies areas needing improvement, takes steps to correct deficiencies, and recognizes excellence in performance and delivery of care.

#### 2019 Overview

Sacramento County Emergency Medical Service Agency (SCEMSA) continues to improve the quality and accuracy of data reporting in order to improve Sacramento County's Stroke care. We continue to monitor documentation compliance and trend improvements via Quality Improvement audits and documentation dashboards in system monitoring.

#### **2019 Update**

<u>The Stroke Care Committee</u> is the multi-stakeholder group which advises the SCEMSA Medical Director and Medical/Operational Advisory Committees to improve communication, review performance data, identify areas in need of improvement and provide both positive and potential quality improvement initiatives within our Stroke system.

In November 2019, the Stroke Care Committee helped revise policy document (PD) 2525-EMS Radio Report Format to Prehospital Notification by adding definitions to the prehospital alerts, emphasizing the need for Stroke alerts and radio report formatting.

SCEMSA established a Stroke application process and began to send out and receive applications for both primary and comprehensive Stroke receiving center designation.