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**County of Sacramento**

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June 2, 2015

Howard Backer, MD, Director  
Emergency Medical Services Authority (EMSA)  
109601 Gold Center Drive, Suite 400  
Rancho Cordova, CA 95670

Dear Dr. Backer:

In accordance with Title 22, Chapter 12, Article 4, Section 100404 CA Code of Regulation, *EMS System Quality Improvement; Local EMS Agency*, Sacramento County submits its Quality Improvement Program (QIP) Plan. The submission of this QIP Plan meets EMSA's request in response to the six month temporary approval of Sacramento County's 2013 EMS Plan Update. In EMSA's approval letter, dated December 11, 2014, EMSA temporary approved the 2013 EMS Plan Update contingent upon receipt of the QIP Plan on or before June 11, 2015.

This QIP Plan underwent a significant stakeholder review process, resulting in a better product. Sacramento County EMS Agency looks forward to implementing the many elements of the plan to improve the County's EMS System.

Please do not hesitate to contact me if you have any questions or concerns at (916) 875-9708 or [magninod@saccounty.net](mailto:magninod@saccounty.net).

Sincerely,

A handwritten signature in black ink, appearing to read "David M. Magnino".

David M. Magnino, B.S. / EMT-P  
EMS Administrator  
County of Sacramento

Attachment

**EMERGENCY MEDICAL SERVICES AUTHORITY**

10901 GOLD CENTER DRIVE, SUITE 400  
RANCHO CORDOVA, CA 95670  
(916) 322-4336 FAX (916) 324-2875



August 14, 2015

Dave Magnino, EMS Administrator  
Sacramento County EMS Agency  
9616 Micron Ave, Ste 960  
Sacramento, CA 95827

Dear Mr. Magnino:

After a review, the Emergency Medical Services Authority has determined that the *Sacramento County EMS Agency Quality Improvement Program* is in compliance with Title 22, Division 9, Chapter 12 *EMS System Quality Improvement* and EMSA #166 *Emergency Medical Services System Quality Improvement Program Model Guidelines*.

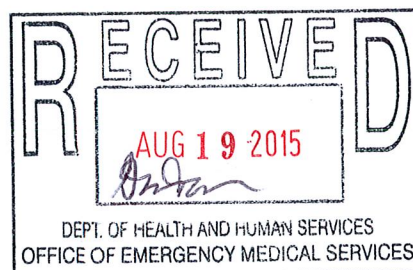
An update will be due 12 months from the date of this letter (August 14, 2015). If you have any questions regarding the plan review, please call Adam Davis, at (916) 322-4336, extension 409.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Tom McGinnis', enclosed in a blue oval.

Tom McGinnis, EMT-P  
EMS Systems Division Chief

TM:ad



## **SACRAMENTO COUNTY**

### **2015 QUALITY IMPROVEMENT PROGRAM ANNUAL UPDATE**

In accordance with established guidelines, please find the annual update to the Sacramento County Quality Improvement Program (QIP) Plan.

**Quality Improvement Program Summary** – Since the adoption and submission of the Sacramento County Quality Improvement Program (QIP) Plan in June 2015, the Emergency Medical Services (EMS) agency started the implementation of the plan. The Sacramento County QIP is a network of dedicated professionals in communications, transportation (public and private), and EMS training and hospital emergency medical care employing comprehensive evaluation of the pre-hospital patient care within Sacramento County. Several items within the QIP plan have occurred or changed since June 2015. The most significant is the establishment of the Technical Advisory Group (TAG) and the hiring of an EMS Specialist to coordinate the QIP. Additionally, minor changes to the plan involved the closure of Sutter Memorial Hospital as an Advanced Life Support (ALS) receiving hospital and the addition of California Ambulance as an ALS service provider.

**Description of Agency** – The June 2015 QIP Plan indicated the Sacramento County Emergency Medical Services Agency (SCEMSA) was comprised of an EMS Administrator, EMS Medical Director (part-time contracted), EMS Coordinator, two EMS Specialists, one Administrative Service Officer, and one Office Assistant.

Effective November 16, 2015, a third EMS Specialist was added to coordinate the QIP. Our current staffing is indicated in the revised organizational chart. (See attachment). Please replace the old organizational chart in the QIP Plan with this current revision.

**Quality Improvement Program (QIP) Goals and Objectives** – Most of the activities dealing with the QIP goals and objectives involve establishing the Technical Advisory Group and holding its first meeting prior to the end of 2015. Additionally, work began with all SCEMSA approved Advanced Life Support Providers (ALS) to submit EMS data that is National Emergency Medical Services Information System, Version 3 (NEMESIS v3) complaint prior to December 31, 2016

*Established the Technical Advisory Group (TAG) through selection of members by multidisciplinary EMS community groups and will hold its first meeting prior to December 31, 2015.*

Between July 31 and September 31, 2015, the EMS community groups selected the representative(s) and notified SCEMSA. TAG members attended the first meeting on November 17, 2015 at the SCEMSA office. This meeting was to start the development of its Mission Statement, Goals, and Objectives and 2016 meeting dates. The TAG will meet on the following dates in 2016; March 10, May 12, September 8 and November 10. Small sub-groups were established to draft the Mission Statement, Goals, and Objectives.

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*Work to improve integration and coordination of EMS data within the QIP by implementation of NEMSIS v3 data submission.*

On July 28, 2015, SCEMSA established a contract with Inland County's Emergency Medical Agency (ICEMA) as the new EMS data vendor. ICEMA will serve as SCEMSA's data repository, which is capable of accepting NEMSIS v3 data. This was the first step for SCEMSA in the implementation of NEMSIS v3 data submission for SCEMSA. On September 16, 2015, SCEMSA held an EMS Data Workshop for all ALS providers and trauma centers to discuss the new NEMSIS v3 data submission and ICEMA as SCEMSA's data vendor. ALS providers were advised to begin working with ICEMA's representative to establish the necessary contacts to start submitting their data to ICEMA. SCEMSA continues to work with the ALS providers in the full implementation of NEMSIS v3 data submission before the December 31, 2016 deadline.

**Changes to Implementation Schedule** – The current implementation schedule is still in the first stages. The TAG has been established and will hold its first meeting in 2015. In 2016, TAG will discuss the following items:

1. Implementation of electronic patient care reports (ePCR) by all Sacramento County approved Advanced Life Support (ALS) provider.
2. The submissions of NEMSIS compliant data-to-data vendor (ICEMA).
3. All ALS providers submitting NEMSIS v3 by December 31, 2016.