




<p>CAHAN Alert Levels</p> <p>Emergency Alert: Action Required This is a <u>high level alert</u> and <u>requires confirmation and/or other action</u> from the recipient.</p> <p>Health Notification This is an important update or guidance document. <u>No confirmation</u> is needed.</p> <p>Informational Bulletin This is an “FYI.” <u>No confirmation</u> is needed.</p>	<p>Sample CAHAN email alert</p>  <p>Click the link to confirm.</p>	 <p>California Department of Public Health</p>	 <p>Pocket Guide</p>
<p>Confirming an alert: Always read or listen to the complete message to obtain instructions.</p> <p>By email: Click on the “click here to confirm receipt” link or other relevant link in the body of the email.</p> <p>By Phone: Listen to the complete message and follow the instructions (i.e. “Press 1 to confirm” etc.)</p> <p>By text: Text 1 to confirm or select another of the provided numeric options.</p>	<p>For other issues, please contact your local HAN Coordinator or the CAHAN Team.</p> <p>The CAHAN Team: CAHANinfo@cdph.ca.gov</p>	<p>For lost login or forgotten password issues, please contact:</p> <p>Everbridge Technical Support: +1 818-230-9798 OR: (866) 436-4911 Email: support@everbridge.com</p>	<p>To log in to or update your CAHAN profile:</p> <p>Log on to: https://support.everbridge.com/</p> <p>Enter your username:</p> <hr/> <p>Enter your password:</p> <hr/> <p>Or contact your county's local HAN Coordinator for instructions.</p>

