

Consumer Protection Committee Meeting

Friday, September 18, 2026, 1:00 p.m. – 3:00 p.m.

Public Participation Options

In-Person:

County Primary Care Center, Community Room 2020
4600 Broadway
Sacramento, CA 95820

Join by Teams:

[Join the SCHA Consumer Protection Committee Meeting on Microsoft Teams](#)

Meeting ID: 264 428 199 822 96; Passcode: BD3Yj2sZ

Join by Phone:

+1 916-245-8966, 707098496#

Meeting ID: 707 098 496#

[Find a local number](#)

Email Your Comments: SCHA@saccounty.gov

Agenda

Please note: Times are listed with the agenda items to assist attendees joining the meeting virtually and by phone. These times are estimates and subject to change. The SCHA may act on any item listed in the agenda.

1. Welcome and Introductions (1:00 – 1:05 p.m.)

Presenter: Dr. Kirti Malhotra, Chair

2. Action: Approve Meeting Minutes (1:05 – 1:10 p.m.)

Presenter: Dr. Kirti Malhotra, Chair

- *July 17, 2026 Meeting Minutes*

3. Action: Approve 2027 CPC Meeting Schedule (1:10–1:15 p.m.)

Presenter: Dr. Kirti Malhotra, Chair

4. Presentation and Discussion: Sacramento County Medi-Cal Performance Standards and Call Center Data Update (1:15 – 2:50 p.m.)

Presenter: Sacramento County Department of Human Assistance (DHA)

5. Public Comment (2:50 – 2:55 p.m.)

One comment per person, limited to two minutes.

6. Adjourn (3:00 p.m.)

Meeting Notice, Public Comments, and Reasonable Accommodations

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact SCHA@saccounty.gov. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at 7001-A East Parkway, Sacramento, CA 95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at [Sacramento County Health Authority](http://SacramentoCountyHealthAuthority.com).

This meeting notice and agenda and supplemental meeting materials are posted on the [SCHA website](http://SCHAwebsite.com). All times indicated and the order of business are approximate and subject to change.

*The meeting will adjourn upon completion of the agenda. Interested members of the public may join virtually or use the teleconference line to listen to the meeting and/or provide public comment.