

Quality Improvement/Quality Assurance Committee Meeting

Thursday, August 27, 2026, 3:00 p.m. – 5:00 p.m.

Public Participation Options

In-Person:

Department of Health Services
7001 East A Parkway, Conference Room 1001
Sacramento, CA 95823

Join by Teams:

[Join the meeting on Microsoft Teams](#)

Meeting ID: 232 146 262 044 77; Passcode: mG9Gg6HK

Join by Phone:

+1 916-245-8966, 265188375#

Meeting ID: 265 188 375#

[Find a local number](#)

Email Your Comments: SCHA@saccounty.gov

Agenda

Please note: Times are listed with the agenda items to assist attendees joining the meeting virtually and by phone. These times are estimates and subject to change. The SCHA may act on any item listed in the agenda.

1. Welcome, Introductions and Updates (3:00 – 3:10 p.m.)

Presenter: Michelle Monroe, Acting QIQA Chair

2. Presentation and Discussion: NORC Updates on Specialty Care Access Analysis (3:10 – 4:45 p.m.)

Presenter: Lisa Shugarman, NORC consultant, will present updates on qualitative and quantitative data analysis.

3. Public Comment (4:45 – 4:55 p.m.)

One comment per person, limited to two minutes.

4. *Adjourn 5:00 p.m.

Meeting Notice, Public Comments, and Reasonable Accommodations

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact SCHA@saccounty.gov. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at

7001-A East Parkway, Sacramento, CA 95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at [Sacramento County Health Authority](#).

This meeting notice and agenda and supplemental meeting materials are posted on the [SCHA website](#). All times indicated and the order of business are approximate and subject to change.

*The meeting will adjourn upon completion of the agenda. Interested members of the public may join virtually or use the teleconference line to listen to the meeting and/or provide public comment.