

## **Yog koj xav tau kev pab sau daim ntauv foos no kom tiav:**

- Koj tuaj yeem thov ib tug neeg ntawm Qhov Npaj pab txog kev nyuaj siab pab koj sau.
- Koj tuaj yeem hu rau Member Services (Lub Chaw Pab Cuam Tswv cuab).  
(916) 875-6069

Tus Xov Tooj Hu Dawb # 1-888-881881  
TDD 711

- Koj tuaj yeem hu rau Patient Rights Advocate.  
(916) 333-3800

### **Sacramento County Board of Supervisors**

Phil Serna, Ib Cheeb Tsam Nroog Thib 1  
Patrick Kennedy, Ib Cheeb Tsam Nroog Thib 2  
Rich Desmond, Ib Cheeb Tsam Nroog Thib 3  
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### **Acting County Executive**

Ann Edwards

### **Department of Health Services**

Chevon Kothari, Tus Thawj Coj

### **Division of Behavioral Health**

Ryan Quist, Ph.D., Tus Thawj Coj

Sacramento County MHP yuav tsum ua raws li Tsoom fwv cov cai lij choj ntawm pej xeem thiab tsis muaj kev ntxub ntxaug rau ib tug neeg vim yog ib haiv neeg twg, cev nqaij daim tawv txawv tsos xim, neeg keeb kwm hauv lub teb chaws, hnuv nyooq laus hluas, neeg xiam oob qhab, los sis txiv neej los yog poj niam.

Luam tawm los ntawm:  
The County of Sacramento  
Division of Behavioral Health  
5/10/2021

Sacramento County Mental Health Plan  
Quality Management, Member Services  
7001A East Parkway, Suite 300M  
Sacramento, CA 95823

Sacramento County Mental Health Plan  
Quality Management – Member Services  
7001-A East Parkway, Suite 300M  
Sacramento, CA 95823



**Sacramento County (Lub Nroog Sacramento) Mental Health Plan (Npaj Pab Kev Nyuaj Siab)**

**Daim Ntawv Foos Foob Hais Qhov Tsis Txaus Siab**

Grievance Form – Hmong

Yuav  
Tsum  
Ntau Lub  
Cim Rau

# Keu hais qhov tsis txaus siab

**Nco tseg:** Keu foob hais qhov tsis txaus siab yuav tsum tsis cuam tshuam txog kev saib xyuas mob nkeeg ntawm koj nrog rau ntawm Sacramento County Mental Health Plan. Yuav hu xov tooj rau tus tswv cuab los ntawm Member Services (Lub Chaw Pab Cuam Tswv cuab) thiab yuav tau txais ib daim ntawv teb rau hauv lub sij hawm 90 hnuv. Thov sau daim ntawv no kom tiav, muab nws tais thiab ntim zoo, ntaus lub cim rau thiab muab xa mus.

## Thov luam tawm los sis sau kom nyeem tau zoo.

Hnuv: \_\_\_\_\_ Thaj Chaw Muab \_\_\_\_\_  
Kev Saib Xyuas: \_\_\_\_\_

Tus Neeg Qhua Lub Npe: \_\_\_\_\_ Hnuv Yug: \_\_\_\_\_

Yog tus neeg qhua yog ib tug men yuam yaus, ntaus lub npe ntawm tus neeg saib xyuas raug cai uas tam rau ntawm tus me nyuam yaus no: \_\_\_\_\_

Chaw Nyob (Nroog/Xeev/Zip): \_\_\_\_\_

Tus Xov Tooj (thov qhia lub sij hawm uas hu rau koj tau zoo tshaj): \_\_\_\_\_

## Thov piav qhia txog lub laj thawj thov hais qhov tsis txaus siab.

Thov sau cov npe, cov hnuv, thiab lub sijhawm rau.

Cov hnuv tshwm sim qhov tsis txaus siab: \_\_\_\_\_

1. Piav qhia txog qhov tsis txaus siab los sis keeb kwm ntawm qhov tsis txaus siab. Yog tsi txaus sau ntxiv rau lwm daim ntawv muab tso ua ke nrog:

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2. Koj puas sim daws qhov teeb meem no ua ntej thov hais qhov tsis txaus siab?

**Tau** Thov piav qhia txog yam koj tau sim daws qhov teeb meem thiab qhia seb nws zoo li cas:

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**Tsis Tau**, Kuv tsis tau daws qhov tsis txaus siab no li.

3. Yam koj xav pom kom daws qhov tsis txaus siab no yog dab tsi?

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**Kuv nkag siab tias yuav muaj neeg hu tuaj qhia rau kuv txog daim ntawv thov no rau hauv lub sij hawm 30 hnuv**

Kos npe ntawm tus neeg sau daim ntawv hais qhov tsis txaus siab no: \_\_\_\_\_

Hnuv no yog \_\_\_\_\_  
hnuv: \_\_\_\_\_