

HOUSING ASSISTANCE RESOURCES

Sacramento and California Statewide Resources

Use this guide to connect residents with help for: eviction notices and court cases, rent or deposit issues, unsafe housing conditions, discrimination, rental assistance, housing searches, and landlord-tenant disputes.

Important: If a tenant receives an eviction notice or court papers, act quickly. Eviction cases move on short timelines. Contact legal assistance as soon as possible and do not ignore court documents.

Quick starting points

Eviction notice / court papers	Sacramento Superior Court Advisory Clinic: 916-875-7846; Legal Services of Northern California: 916-551-2150
Need rent, deposit, utility, or shelter help	Dial 2-1-1 or visit 211sacramento.org
Unsafe or unhealthy rental conditions	Contact the owner/manager in writing first when possible; if unresolved, call 3-1-1 for local code enforcement
Housing discrimination / accommodation issue	California Civil Rights Department: 1-800-884-1684

LOCAL RESOURCES - SACRAMENTO CITY AND COUNTY

211 SACRAMENTO

Free, confidential information and referral service. Use the housing resource guide to locate eviction-prevention programs, rent and deposit assistance, utility help, emergency shelter, affordable housing, supportive housing, and other community services.

Phone: 2-1-1, press 8 or toll free 1-844-546-1464. Call 7-1-1 if you are hearing impaired and ask to be connected to 2-1-1 | **Email:** info@211sacramento.org

Website: www.211sacramento.org/211/housing-resources

Availability and eligibility for financial assistance vary by program and funding.

CITY OF SACRAMENTO - RENTAL HOUSING INSPECTION / 311

For rental housing health and safety concerns within Sacramento city limits. The City recommends notifying the owner or property manager first; unresolved habitability or dangerous-building concerns may be reported through 311.

Phone: 311 or 916-808-5011 | **Email:** 311@cityofsacramento.org

Website: www.cityofsacramento.gov/community-development/code-compliance/rental-info-hub/rental-housing

CITY OF SACRAMENTO TENANT PROTECTION PROGRAM (TPP)

Find out if your unit is within the Sacramento city limits by searching the unit's address here: <https://www.cityofsacramento.gov/mayor-council/Find-Your-District>. For eligible rental units within Sacramento city limits, the program administers local rent-increase limits and just-cause eviction protections. Tenants can ask questions or submit complaints about covered rent increases or eviction issues.

Phone: 916-808-8121 | **Email:** tpp@cityofsacramento.org

Website: www.cityofsacramento.gov/community-development/code-compliance/rental-info-hub/tenant-protection-program

Local rules depend on the property and tenancy; contact the program to confirm coverage.

COMMUNITY HEALTHWORKS (COHEWO)

CoHeWo (formerly Sacramento Covered) helps individuals and families connect to health, housing, and social services. Through its housing supports (deposit assistance, housing tenancy and sustainability services, and housing navigation services), and care coordination services, CoHeWo can provide direct assistance with securing temporary or permanent housing, coordinate housing services for people experiencing homelessness, connect individuals to housing-related legal and community resources, and help with transportation to housing appointments. CoHeWo utilizes your Medi-Cal membership (through California Advancing and Innovating Medi-Cal or CalAIM) to assist families and individuals with housing instability.

Phone: 916-414-8333 | **Email:** info@cohewo.org

Websites: <https://cohewo.org/services/> and https://cohewo.org/contact/#cohewo_locations

Walk-ins accepted. Self-referrals accepted. Currently a CalAIM Community Supports provider for Anthem and HealthNet members.

HOPE COOPERATIVE

Hope Cooperative (formerly known as TLCS) provides behavioral health, crisis care, and housing services, utilizing Medi-Cal Community Supports and Enhanced Care Management to address social drivers of health. Hope's CalAIM Community Supports includes housing navigation, housing tenancy sustaining services, and housing deposit support. Also, this organization's continuum of care spans 5 service areas: Crisis/Outreach, Support Services, Independent Living, Supportive Housing, and Sober Living.

Phone: 916-441-0123 (Admin Office) or 916-893-3804 | **Email:** info@hopecoop.org

Websites: <https://hopecoop.org/services/>

650 Howe Ave Bldg. 300, Sacramento, CA 95825. This organization has various locations depending on the services and programs. Currently provides CalAIM Community Support services for eligible Anthem, HealthNet, and Partnership Health Plan members.

LEGAL SERVICES OF NORTHERN CALIFORNIA (LSNC) - SACRAMENTO

Provides free civil legal services to eligible low-income Sacramento County residents, including housing and landlord-tenant matters such as unlawful detainer (eviction).

Phone: 916-551-2150

Websites: <https://lsnc.net/office/sacramento> and <https://lsnc.net/self-help>

515 12th Street, Sacramento, CA 95814. Intake can fill quickly; calling at 8:00 a.m. when intake opens is recommended.

LIFT UP LOVE ALWAYS (LULA)

Provides innovative pathways of opportunities for communities overlooked and underserved in the Greater Sacramento region in the areas of housing, restorative justice, and health making communities a safe place to live, work, and raise families.

Phone: 916-347-0371 | **Email:** rsidqe@lulagivenback.com

Website: <https://www.lulagivenback.com/>

Contact the organization directly for current services and eligibility.

LUTHERAN SOCIAL SERVICES OF NORTHERN CALIFORNIA (LSS)

Provides supportive housing and services to help individuals and families experiencing or at risk of homelessness achieve and maintain stable housing. In Sacramento, LSS offers housing navigation, tenancy and housing-sustaining services, case management, and connections to health and community resources, including certain Medi-Cal Community Supports for eligible members. The LSS Medi-Cal Transformation program offers Enhanced Care Management and Community Supports to people who are experiencing homelessness or housing instability. LSS case managers provide general support to families at Saybrook Apartments. Also, LSS serves Transition-Age Youth ages 18-24 in supportive housing programs.

Phone: 916-453-2900 Ext #212 | **Email:** calaim@lssnorcal.org

Website: https://www.lssnorcal.org/what_we_do/mct.html

This organization recommends first calling 2-1-1 for assistance. Currently a CalAIM Community Supports provider for Anthem and HealthNet members. Complete the required form that can be found at the website link above.

MISI COMMUNITY SOLUTIONS

MISI (aka MY Insurance Services Inc.) helps eligible Medi-Cal members access services that support health and housing stability. Its housing assistance services help individuals find and

maintain safe, stable housing through Medi-Cal Community Supports benefits such as housing navigation, deposit assistance, and housing tenancy support services. MISI serves individuals experiencing or at risk of homelessness.

Phone: 916-659-0003 | **Email:** office@myisi.net

Website: <https://myisi.net/>

2033 Howe Ave Unit 165, Sacramento, CA 95825. Contact the program directly for current services, eligibility, and availability. Currently a CalAIM Community Supports provider for Anthem, HealthNet, and Molina members.

PROJECT SENTINEL

Provides information about renter and landlord rights, dispute resolution, fair housing services, and referrals for Sacramento-area residents. Also provides homeowners with reverse mortgage counseling, foreclosure prevention, and first-time homebuyer education.

Phone: 1-800-339-6043 | **Email:** contactsacps@housing.org

Website: <https://www.housing.org/>

SACRAMENTO COUNTY BEHAVIORAL HEALTH SERVICES (BHS)

BHS and its contracted service providers can assist eligible members experiencing housing instability with housing navigation, housing stabilization services, and connections to community resources. Depending on eligibility and individual need, providers may also help members access rental assistance and other housing-related financial supports intended to prevent homelessness or support housing stability.

Phone: 916-875-1055

Website: <https://dhs.saccounty.gov/us/en/behavioral-health/behavioral-health-services/entry-point/bhs-sac.html>

SACRAMENTO COUNTY - RENTAL HOUSING INSPECTION / CODE ENFORCEMENT

This resource is for rental properties in unincorporated Sacramento County. Search here to find out your County Supervisorial District: <https://www.bos.saccounty.gov/us/en/supervisor-lookup.html>. Tenants may report unresolved health, safety, and habitability concerns after giving the owner or manager an opportunity to address the issue.

Phone: 3-1-1; Rental Housing: 916-876-9020 | **Email:** RHIP@saccounty.gov

Website: <https://development.saccounty.gov/us/en/code-enforcement/rhip-tenants-faq.html>

SACRAMENTO MEDIATION CENTER

Offers mediation for landlord-tenant and other disputes. Mediation can help parties discuss possible agreements outside of litigation.

Phone: 916-441-7979 | **Email:** sacramento@calawyersforthearts.org

Website: www.calawyersforthearts.org/sacramento-mediation-center

Contact the program directly for current services, eligibility, and any costs.

SACRAMENTO RENTERS HELPLINE

Provides information about renter and landlord rights, dispute resolution, fair housing services, and referrals for Sacramento-area residents.

Phone: 916-389-7877

Website: www.rentershelpline.org

Office hours listed by the program: Monday-Friday, 8:30 a.m.-5:00 p.m.

SACRAMENTO SUPERIOR COURT - UNLAWFUL DETAINER ADVISORY CLINIC

Free court-based legal information and guidance for self-represented landlords and tenants in eviction cases. Attorneys can discuss notices, responses, forms, court procedure, and other unlawful detainer questions.

Phone: 916-875-7846 | **Email:** scudadvisors@saccourt.ca.gov

Website: www.saccourt.ca.gov/self-help/advisory-clinic-for-small-claims-and-unlawful-detainer

Walk-in clinic: Carol Miller Justice Center, 301 Bicentennial Circle, Room 300, Sacramento.

Phone consultations are also available.

SACRAMENTO SUPERIOR COURT - UNLAWFUL DETAINER DIVISION

Court information for County eviction cases, including case information, e-filing, forms, mediation, and tenant self-help resources.

Phone: 916-875-7746

Website: www.saccourt.ca.gov/divisions/unlawful-detainer-landlord-tenant

SACRAMENTO VALLEY TENANTS UNION (SVTU)

SVTU is a volunteer-run tenants' union that supports tenants throughout Sacramento through tenant organizing, peer support, resource sharing, and collective problem-solving around housing issues. The organization holds neighborhood meetings where residents can discuss housing challenges, learn about resources and tenant rights, and work together to address problems with their housing.

Phone: 916-572-4223 | **Email:** sacvalleytenants@gmail.com

Website: <https://sacvalleytenants.org/>

Contact the organization directly for current services and how to get involved.

ST. VINCENT DE PAUL (SVDP) - SACRAMENTO

SVdP is a nonprofit organization that provides direct assistance to residents struggling to make ends meet. Person-to-Person assistance with rent, utilities, clothing, household goods, food, housing, transportation, furniture, and community referrals.

Phone: 916-572-7553 | **Email:** svdpsachelp@gmail.com

Website: <https://www.svdp-sacramento.org/get-help>

Messages are checked Monday through Friday. Your call will be referred to the nearest local conference volunteer who can respond to your request. Responses usually occur within 24 to 48 hours.

THE SALVATION ARMY

This organization provides emergency financial assistance to individuals and families experiencing financial hardship to help prevent housing instability and homelessness. Depending on local program availability and eligibility, assistance may include help with past-due rent, mortgage payments, utilities, and other urgent housing-related costs, as well as connections to additional community resources. This organization partners with healthcare networks like Anthem to provide Medi-Cal Community Supports like housing deposits and housing navigation services. If you are looking for these benefits, health care providers can submit a referral using the [Anthem Community Supports Member Referral Form](#).

Website: <https://www.salvationarmyusa.org/usa-western-territory/utility-rent-assistance/>

Please use the location finder on the website link above to determine what office, hours of availability, and types of assistance are nearest to you.

UNITED WAY CALIFORNIA CAPITAL REGION

United Way's Housing Navigation program utilizes your Medi-Cal membership (through California Advancing and Innovating Medi-Cal or CalAIM) to assist families and individuals with housing instability, deposit assistance, and sustainability services. Complete the online short form using the website link below to determine what housing service is best suited for your situation.

Phone: 916-368-3001 | **Email:** calaim@uwccr.org

Website: <https://www.yourlocalunitedway.org/our-work/healthy-community/housing-navigation/>

Currently a CalAIM Community Supports provider for Anthem, HealthNet, Kaiser Permanente, and Molina.

WORLD RELIEF SACRAMENTO

This organization's core services include low-cost legal representation for immigrants and refugees in partnership with the U.S. Department of Justice and resettlement and support like emergency support and housing assistance, language tutoring alongside local church and community volunteer teams. World Relief also participates in the CalAIM initiative as a Enhanced Care Management and Community Supports provider for Anthem and Kaiser

members. World Relief's Medi-Cal Community Supports includes housing navigation, housing tenancy sustaining services, and housing deposit support for eligible members.

Phone: 916-978-2650

Website: <https://worldrelief.org/sacramento/>

2233 Watt Ave Suite 360, Sacramento, CA 95825. Contact the organization directly for current services, programs, and availability.

STATEWIDE CALIFORNIA RESOURCES

CALIFORNIA COURTS SELF-HELP - EVICTIONS

Step-by-step information for residential eviction cases, including what tenants can do after receiving a notice or court papers, court forms, deadlines, and the unlawful detainer process.

Website: <https://selfhelp.courts.ca.gov/eviction>

CALIFORNIA DEPARTMENT OF JUSTICE - LANDLORD-TENANT RESOURCES

Statewide information about tenant rights, rent increases, just-cause eviction protections, housing conditions, security deposits, retaliation, lockouts, reasonable accommodations, and discrimination. Multilingual Know Your Rights guides are available.

Website: <https://oag.ca.gov/tenants>

CALIFORNIA DEPARTMENT OF REAL ESTATE - CALIFORNIA TENANTS GUIDE

The official 2026 guide to residential tenants' and landlords' rights and responsibilities. Covers rental agreements, deposits, repairs, rent increases, termination, eviction, and other common issues. Available in English and Spanish.

Phone: 1-877-373-4542

Website: www.dre.ca.gov/publications/ResourceGuidebook

CALIFORNIA CIVIL RIGHTS DEPARTMENT (CRD)

Enforces California civil rights laws, including protections against housing discrimination and harassment. Tenants can seek information or file a discrimination complaint; assistance with disability accommodations and language access is available.

Phone: 1-800-884-1684 (voice) or 711 (California Relay Service) | **Email:** contact.center@calcivilrights.ca.gov

Website: <https://calcivilrights.ca.gov/housing/>

CALIFORNIA TAX CREDIT ALLOCATION COMMITTEE (CTCAC)

The CTCAC assists tenants living in properties funded by federal and state Low-Income Housing Tax Credits (LIHTC). If you live in a tax-credit property and have concerns about the following: compliance with program rules, deferred maintenance and/or habitability issues, rent-setting or rent increase questions, tenant relocation questions, lease non-renewal or termination

notices, violations of tenant rules in CTCAC regulations, explanation of tax credit program rules, etc.

Phone: 916-654-6340 | **Email:** CTCACResidentConcerns@treasurer.ca.gov

Website: <https://www.treasurer.ca.gov/ctcac/tenants>

DISABILITY RIGHTS CALIFORNIA (DRC)

This statewide organization has the Equal Access and Housing Practice Group (EAH PG), a small team of advocates and attorneys that provides free limited, short-term legal services on disability-related housing issues to callers throughout California. Staff help tenants understand their housing rights and how to enforce them. EAH PG also hosts regular Know Your Rights workshops.

Phone: 1-800-776-5746 (voice) or TTY call: 1-800-719-5798

Website: <https://www.disabilityrightsca.org/what-we-do/programs/Equal-Access-and-Housing-Practice-Group>

Available Monday/Tuesday/Thursday/Friday from 9:00 a.m.-3:00 p.m. Intake line is closed on Wednesdays.

LAWHELPCA

Statewide directory that helps people find free or low-cost legal aid and reliable self-help information. Search by county and legal issue, including landlord-tenant and housing matters.

Website: www.lawhelpca.org/issues/housing/landlord-and-tenant-issues

LEGAL LINK

Legal Link helps individuals and community-based service providers and its staff (i.e., case managers and outreach workers) navigate legal issues through free Legal First Aid resources, online legal information, and referrals to legal service organizations. Its tools can help tenants and residents identify appropriate legal resources and better understand where to seek assistance with housing and other civil legal issues.

Phone: 415-851-1755 | **Email:** support@legallink.org

Website: <https://legallink.org/> and more housing resources and tools can be found here: <https://resources.legallink.org/information-and-tools/>

TENANT POWER TOOLKIT - EVICTIONS

This is a self-help tool for tenants. This toolkit allows tenants facing an eviction case (who have been served with a Summons and Complaint-Unlawful Detainer) to respond to their eviction by filing what's called an "Answer." If tenants receive a Summons and Complaint-Unlawful Detainer but don't file a legal response in time, they can be evicted within weeks. This tool is designed to keep people in their homes long enough to properly defend themselves. The tool asks tenants questions about their housing situation so that the tenant's relevant defenses can

be raised in the Answer. This tool also assists tenants with starting a rent dispute process with collections agencies and responding to a document called “Requests for Admission.”

Website: <https://tenantpowertoolkit.org/>

TENANTS TOGETHER

This statewide organization is dedicated to protecting and advancing the rights of California renters. This organization provides tenants-rights education, know-your-rights resources, sample letters for renters, a statewide tenant helpline, and information about local tenant protections. Tenants can use these resources to better understand issues such as eviction protections, rent increases, housing conditions and repairs, and their rights when dealing with landlords.

Phone: 1-888-495-8020 or text the word “Helpline” to 1-650-600-7821 | **Email:** info@tenantstogether.org

Website: <https://tenantstogether.org/> and <https://tenantstogether.org/resources-for-tenants/know-your-rights/>

This organization does not have a physical office and works on a statewide level with limited volunteer capacity, it may take more than a month to receive a response and not all calls can be returned. Use the phone number above for urgent tenant issues.

BEFORE CONTACTING A RESOURCE

Having documents ready can make it easier for a tenant advocate, attorney, court clinic, or agency to understand the situation. When available, gather:

- Lease or rental agreement and any addenda
- Eviction, termination, rent increase, or other notices from the landlord
- Court papers and the date they were received or served
- Rent ledger, receipts, bank records, or proof of payments
- Emails, letters, text messages, and repair requests
- Photos or videos of housing conditions or damage
- Inspection reports or code-enforcement notices
- Documents related to a reasonable accommodation or discrimination concern
- A short timeline of important dates and events

Resource guide notice: This document provides general resource information and is not legal advice. Programs, eligibility requirements, contact information, and funding availability can change. Tenants should contact the listed organization directly to confirm current services. For legal questions about a specific case, consult a qualified attorney or legal aid provider.