DBHS
AVATAR Business Process Diagram

SACRAMENTO COUNTY

Avatar PM

SDMC Claiming Scenario: Original Approved or Denied, Replacement

Service Provider	DBHS Fiscal	State of California (DMH, ADP)

Service Provider

- Start
- Identify service claimed in Error
- Enter new service with Correct Information
- Complete and Submit "Claims Correction" spreadsheet
- Review Client Account Ledger (835)

DBHS Fiscal

- Adjust liability for service claimed in error
- Close Charges for newly entered correct service
- Attach "Unbilled Service" to claim
- Generate 837
- Compile 835 (Post Approvals Only)
- Approved?
- NO
- Yes
- Delete Service Claimed in Error

State of California (DMH, ADP)

- Adjudication of 837

837

835

- End
- Review Client Account Ledger (835)