MH Avatar Telehealth Tip Sheet

Sacramento County Mental Health Providers are required to use the following billing requirements to claim their services to Department of Health Care Services for any Telehealth services. Providers should choose a location of "Telehealth" for any telehealth services. In addition providers should enter the Billing Edit Procedure Modifier GT and any necessary Duplicate Billing Edit Procedure Modifiers.

1. Most MH service codes have been set up by the Billing Team with the necessary modifiers on the backend. Telehealth services now require a Billing Edit Procedure Modifier of GT which will need to be manually entered by MH provider staff. The full list of service codes and available modifiers can be found at the link below:
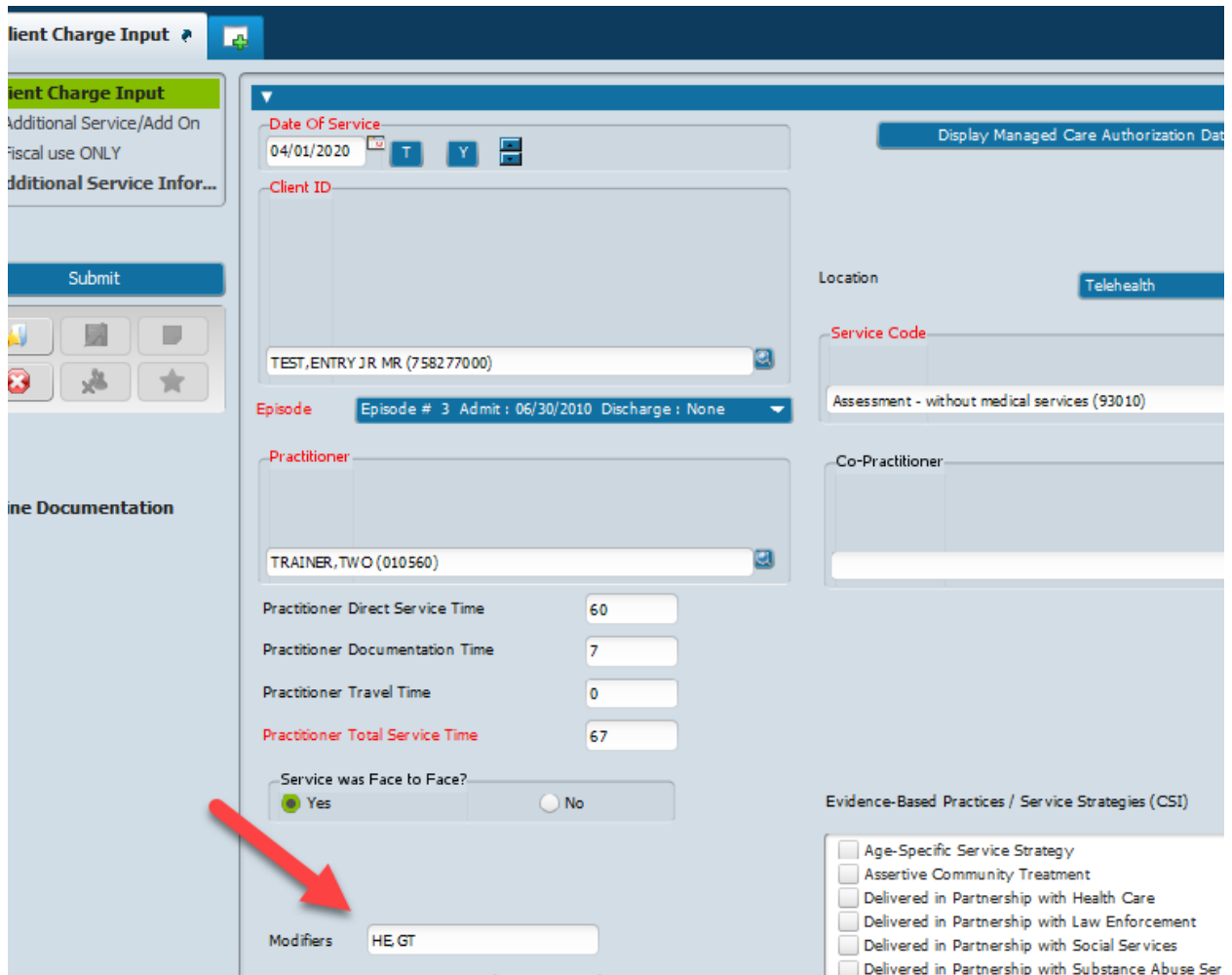
   https://dhs.saccounty.net/BHS/Avatar/Documents/FL_SDMC%20Phase%20II%20Code%20list_05092018-MI.pdf

Local Service Codes to SDMC Phase II Procedure Code (HCPC) Cross-Reference

Note: Service Codes are entered by AVATAR Users and the cross-referenced HCPC is what is sent on the claim file. This is not intended to provide an inclusive list of possible service codes available for use.

Local Service Code	Local Description	Notes as applicable	HCPC	Modifiers	DMH/ADP
CFT	ICC-CFT (Child Family Team)		T1017	HK	DMH
KTA1	Intensive Care Coordination (ICC)		T1017	HK	DMH
KTA2	Intensive Home Based Services (IHBS)		H2015	HK	DMH
35030	24 hour PHF Day Acute		H2013	HE	DMH
36000	Crisis Residential Treatment Service		H0018	HE,HB	DMH
37130	Crisis Stabilization		S9484	HE,TG	DMH
90785	Add On - Interactive Complexity	New code effective 7/1/15	T1017	HE	DMH
9083X	Add On - Psychotherapy	New code effective 7/1/15	H2015	HE	DMH
90840	Add On - Crisis Duration	New code effective 7/1/15	H2011	HE,76	DMH
90899	Nursing Medication Support	New code effective 7/1/15	H2010	HE	DMH
90899A	Nursing Medication Support - In Community	New code effective 7/1/15	H2010	HE	DMH
90899B	Nursing Medication Support - In Phone	New code effective 7/1/15	H2010	HE	DMH
90899C	Med Consult	New code effective 7/1/15	H2010	HE	DMH
93010	Assessment - without medical services	Updated code description effective 7/1/15	H2015	HE	DMH
93011	Assessment - with medical service	New code effective 7/1/15	H2010	HE	DMH
93020	Assessment- w/o med svc - In Community	Updated code description effective 7/1/15	H2015	HE,HQ	DMH
93030	Assessment- Telephone		H2015	HE,SC	DMH
94000	Rehabilitation		H2017	HE	DMH
94030	TBS Direct Services		H2019	HE	DMH
94040	TBS Collateral		H2019	HE	DMH
94050	TBS Plan Development		H2019	HE	DMH
94510	Case Management/Brokerage		T1017	HE	DMH

**Please be aware that services entered into Avatar should reflect the services authorized in your provider contract with Sacramento County.

2. Modifiers are case sensitive and must be entered in the following format in order to avoid service denial.

   a. Do not use lower-case letters or add spaces. A comma is needed between each modifier. **Ex. HE,GT**

3. Enter, and/or edit a service to include a modifier anytime modifiers set up by the Billing Team are not enough to identify the service.

   a. Remember when adding additional modifiers by editing the services you must include the original modifier that was set up by the Billing Team.

4. When entering a service, the original modifiers will not auto-populate on the Client Charge Input screen or the Edit Service Information screen.

   a. For example, in the Client Charge Input screen below for an Assessment (93010), the Billing Team has already entered a modifier of HE, however, it will not populate at this point. When the service has been saved, and the "_____" report has been run, it will then show the HE,GT modifiers that were manually entered.

5. MH providers must run the report listed below for each month of service being submitted to complete quality assurance of their service modifiers and location.

   a. **Telehealth Services Modifier Report**

      i. Services shown on this report either have the modifier of GT entered or have a location of "Telehealth." All services provided via telehealth should have both of these items entered.

    b. This report and other beneficial reports can be found in a monthly billing reminder email sent out by Avatar-Fiscal@saccounty.net.

Example: The below report shows services where the location selected was "Telehealth" however the modifiers don't include GT. The user would need to go into the Edit Service Information form and update the modifiers to HE,GT.

Sacramento County DBHS

Telehealth Service Modifier Report

TLCS-New Direction-Howe for Services Between 3/1/2020 and 4/1/2020
With a location of "Telehealth" OR entered modifiers containing "GT"

Client Name ~ ID (Episode)	Date	Service	Provider	Duration	Location	Orig Mod	Entered Modifiers
	3/20/20	E+M Established Pt		45	Telehealth	HE	
	3/31/20	Plan Development		37	Telehealth	HE	