

# Quality Management Training 2024 Calendar

**Trainings will be held virtually until further notice**

<u>MONTH</u>	<u>DATE</u>	<u>CODE</u>	<u>TRAINING</u>	<u>TIME</u>	<u>LOCATION</u>
<b><u>January</u></b>	<b>Jan. 03, 2024</b>	F1	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>Jan. 03, 2024</b>	E1	Introduction to Collaborative Documentation <b>*Pre-requisite required</b>	9:00 am – 12:30 pm	Virtually
	<b>Jan. 09, 2024</b>	A1	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Jan. 10, 2024</b>	B1	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Jan. 11, 2024</b>	I1	Site Certification	1:30 pm - 3:30 pm	Virtually
	<b>Jan. 16, 2024</b>	D1	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Jan. 17, 2024</b>	C1	Refresher Documentation Training *Pre-requisite required	9:00 am – 3:30 pm	Virtually
	<b>Jan. 25, 2024</b>	G1	Problem Resolution/Advance Medical Directives	9:00 am - 12:00 pm	Virtually
<b>Jan. 30, 2024</b>	N1	Therapeutic Behavioral Services Documentation Training	8:00 am – 1:00 pm	Virtually	
<b><u>February</u></b>	<b>Feb. 07, 2024</b>	F2	Compliance Training-Clinical / Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Feb. 09, 2024</b>	L1	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am - 12:30 pm	Virtually
	<b>Feb. 13, 2024</b>	A2	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Feb. 14, 2024</b>	B2	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Feb. 15, 2024</b>	J1	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
	<b>Feb. 15, 2024</b>	H1	Staff Registration/Credentialing	9:00 am - 12:00 pm	Virtually
	<b>Feb. 20, 2024</b>	D2	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
<b><u>March</u></b>	<b>Mar. 06, 2024</b>	F3	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>Mar. 08, 2024</b>	M1	Reducing Occupational Hazards (formerly Compassion Fatigue)	9:00 am - 3:30 pm	Virtually
	<b>Mar. 12, 2024</b>	A3	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Mar. 13, 2024</b>	B3	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Mar. 19, 2024</b>	D3	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Mar. 26, 2024</b>	N2	Therapeutic Behavioral Services Documentation Training	8:00 am – 1:00 pm	Virtually

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<b><u>April</u></b>	<b>Apr. 03, 2024</b>	F4	Compliance Training-Clinical / Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Apr. 03, 2024</b>	E2	Introduction to Collaborative Documentation *Pre-requisite required	9:00 am - 12:30 pm	Virtually
	<b>Apr. 09, 2024</b>	A4	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Apr. 10, 2024</b>	B4	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Apr. 11, 2024</b>	I2	Site Certification	1:30 pm - 3:30 pm	Virtually
	<b>Apr. 16, 2024</b>	D4	Crisis Continuum Documentation Training	8:30 am - 5:00 pm	Virtually
	<b>Apr. 17, 2024</b>	C2	Refresher Documentation Training *Pre-requisite required	9:00 am - 3:30 pm	Virtually
	<b>Apr. 25, 2024</b>	G2	Problem Resolution/Advance Medical Directives	9:00 am -12:00 pm	Virtually
<b><u>May</u></b>	<b>May 01, 2024</b>	F5	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>May 10, 2024</b>	L2	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	<b>May 14, 2024</b>	A5	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>May 15, 2024</b>	B5	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>May 16, 2024</b>	H2	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	<b>May 16, 2024</b>	J2	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
	<b>May 21, 2024</b>	D5	Crisis Continuum Documentation Training	8:30 am - 5:00 pm	Virtually
	<b>May 28, 2024</b>	N3	Therapeutic Behavioral Services Documentation Training	8:00 am - 1:00 pm	Virtually
<b><u>June</u></b>	<b>Jun. 05, 2024</b>	F6	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Jun. 11, 2024</b>	A6	Adult/Child Documentation Training Day 1	8:00 am -1:00 pm	Virtually
	<b>Jun. 12, 2024</b>	B6	Adult/Child Documentation Training Day 2	8:00 am -1:00 pm	Virtually
	<b>Jun. 14, 2024</b>	M2	Reducing Occupational Hazards (formerly Compassion Fatigue)	9:00 am - 3:30 pm	Virtually
	<b>Jun. 18, 2024</b>	D6	Crisis Continuum Documentation Training	8:30 am - 5:00 pm	Virtually

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<u>MONTH</u>	<u>DATE</u>	<u>CODE</u>	<u>TRAINING</u>	<u>TIME</u>	<u>LOCATION</u>
<b><u>July</u></b>	<b>Jul. 03, 2024</b>	F7	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>Jul. 03, 2024</b>	E3	Introduction to Collaborative Documentation *Pre-requisite required	9:00 am - 12:30 pm	Virtually
	<b>Jul. 09, 2024</b>	A7	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Jul. 10, 2024</b>	B7	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Jul. 11, 2024</b>	I3	Site Certification	1:30 pm - 3:30 pm	Virtually
	<b>Jul. 16, 2024</b>	D7	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Jul. 17, 2024</b>	C3	Refresher Documentation Training *Pre-requisite required	9:00 am – 3:30 pm	Virtually
	<b>July 30, 2024</b>	N4	Therapeutic Behavioral Services Documentation Training	8:00 am – 1:00 pm	Virtually
<b><u>August</u></b>	<b>Aug. 07, 2024</b>	F8	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Aug. 08, 2024</b>	G3	Problem Resolution/Advance Medical Directives	9:00 am - 12:00 pm	Virtually
	<b>Aug. 09, 2024</b>	L3	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am - 12:30 pm	Virtually
	<b>Aug. 13, 2024</b>	A8	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Aug. 14, 2024</b>	B8	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Aug. 15, 2024</b>	H3	Staff Registration/Credentialing	9:00 am - 12:00 pm	Virtually
	<b>Aug. 15, 2024</b>	J3	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
	<b>Aug. 20, 2024</b>	D8	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
<b><u>September</u></b>	<b>Sept. 04, 2024</b>	F9	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>Sept. 10, 2024</b>	A9	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Sept. 11, 2024</b>	B9	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Sept. 13, 2024</b>	M3	Reducing Occupational Hazards (formerly Compassion Fatigue)	9:00 am - 3:30 pm	Virtually
	<b>Sept. 17, 2024</b>	D9	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Sept. 24, 2024</b>	N5	Therapeutic Behavioral Services Documentation Training	8:00 am – 1:00 pm	Virtually

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<u>MONTH</u>	<u>DATE</u>	<u>CODE</u>	<u>TRAINING</u>	<u>TIME</u>	<u>LOCATION</u>
<b><u>October</u></b>	<b>Oct. 02, 2024</b>	F10	Compliance Training – Clinical/Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Oct. 02, 2024</b>	E1	Introduction to Collaborative Documentation *Pre-requisite required	9:00 am – 12:30 pm	Virtually
	<b>Oct. 08, 2024</b>	A10	Adult/Child Documentation Training Day 1	8:00 am - 1:00 pm	Virtually
	<b>Oct. 09, 2024</b>	B10	Adult/Child Documentation Training Day 2	8:00 am - 1:00 pm	Virtually
	<b>Oct. 10, 2024</b>	I4	Site Certification	1:30 pm - 3:30 pm	Virtually
	<b>Oct. 15, 2024</b>	D10	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Oct. 16, 2024</b>	C4	Refresher Documentation Training *Pre-requisite required	9:00 am – 3:30 pm	Virtually
	<b>Oct. 24, 2024</b>	G4	Problem Resolution/Advance Medical Directives	9:00 am - 12:00 pm	Virtually
<b><u>November</u></b>	<b>Nov. 06, 2024</b>	F11	Compliance Training- Support Staff	1:30 pm - 3:30 pm	Virtually
	<b>Nov. 08, 2024</b>	L11	Universal Trauma-Informed Care: A Practical Guide for Helpers Training	9:00 am -12:30 pm	Virtually
	<b>Nov. 12, 2024</b>	A11	Adult/Child Documentation Training Day 1	8:00 am -1:00 pm	Virtually
	<b>Nov. 13, 2024</b>	B11	Adult/Child Documentation Training Day 2	8:00 am -1:00 pm	Virtually
	<b>Nov. 19, 2024</b>	D11	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually
	<b>Nov. 21, 2024</b>	H4	Staff Registration/Credentialing	9:00 am -12:00 pm	Virtually
	<b>Nov. 21, 2024</b>	J4	Uniform Method of Determining Ability to Pay (U.M.D.A.P.)	2:30 pm - 3:30 pm	Virtually
	<b>Nov. 26, 2024</b>	N6	Therapeutic Behavioral Services Documentation Training	8:00 am – 1:00 pm	Virtually
<b><u>December</u></b>	<b>Dec. 04, 2024</b>	F12	Compliance Training- Clinical / Mgmt.	1:30 pm - 3:30 pm	Virtually
	<b>Dec. 10, 2024</b>	A12	Adult/Child Documentation Training Day 1	8:00 am -1:00 pm	Virtually
	<b>Dec. 11, 2024</b>	B12	Adult/Child Documentation Training Day 2	8:00 am -1:00 pm	Virtually
	<b>Dec. 13, 2024</b>	M4	Reducing Occupational Hazards (formerly Compassion Fatigue)	9:00 am - 3:30 pm	Virtually
	<b>Dec. 17, 2024</b>	D12	Crisis Continuum Documentation Training	8:30 am – 5:00 pm	Virtually

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**Trainings will be held virtually until further notice**

<i>Date</i>	<i>Code</i>	<i>Training Name</i>	<i>Time</i>	<i>Date</i>	<i>Code</i>	<i>Training Name</i>	<i>Time</i>
01/09/2024	A1	Adult /Child Documentation Training Day 1	8:00a - 1:00p	01/17/2024	C1	Refresher Documentation Training *Pre-requisite required	9:00a - 3:30p
02/13/2024	A2	Adult /Child Documentation Training Day 1		04/17/2024	C2	Refresher Documentation Training *Pre-requisite required	
03/12/2024	A3	Adult /Child Documentation Training Day 1		07/17/2024	C3	Refresher Documentation Training *Pre-requisite required	
04/09/2024	A4	Adult /Child Documentation Training Day 1		10/16/2024	C4	Refresher Documentation Training *Pre-requisite required	
05/14/2024	A5	Adult /Child Documentation Training Day 1					
06/11/2024	A6	Adult /Child Documentation Training Day 1		01/16/2024	D1	Crisis Continuum Documentation Training	8:30a –5:00p
07/09/2024	A7	Adult /Child Documentation Training Day 1		02/20/2024	D2	Crisis Continuum Documentation Training	
08/13/2024	A8	Adult /Child Documentation Training Day 1		03/19/2024	D3	Crisis Continuum Documentation Training	
09/10/2024	A9	Adult /Child Documentation Training Day 1		04/16/2024	D4	Crisis Continuum Documentation Training	
10/08/2024	A10	Adult /Child Documentation Training Day 1		05/21/2024	D5	Crisis Continuum Documentation Training	
11/12/2024	A11	Adult /Child Documentation Training Day 1		06/18/2024	D6	Crisis Continuum Documentation Training	
12/10/2024	A12	Adult /Child Documentation Training Day 1		07/16/2024	D7	Crisis Continuum Documentation Training	
				08/20/2024	D8	Crisis Continuum Documentation Training	
01/10/2024	B1	Adult/Child Documentation Training Day 2	8:00a - 1:00p	09/17/2024	D9	Crisis Continuum Documentation Training	
02/14/2024	B2	Adult/Child Documentation Training Day 2		10/15/2024	D10	Crisis Continuum Documentation Training	
03/13/2024	B3	Adult/Child Documentation Training Day 2		11/19/2024	D11	Crisis Continuum Documentation Training	
04/10/2024	B4	Adult/Child Documentation Training Day 2		12/17/2024	D12	Crisis Continuum Documentation Training	
05/15/2024	B5	Adult/Child Documentation Training Day 2					
06/12/2024	B6	Adult/Child Documentation Training Day 2		01/03/2024	E1	Intro to Collaborative Documentation Training	9:00a – 12:30p
07/10/2024	B7	Adult/Child Documentation Training Day 2		04/03/2024	E2	Intro to Collaborative Documentation Training	
08/14/2024	B8	Adult/Child Documentation Training Day 2		07/03/2024	E3	Intro to Collaborative Documentation Training	
09/11/2024	B9	Adult/Child Documentation Training Day 2		10/02/2024	E4	Intro to Collaborative Documentation Training	
10/09/2024	B10	Adult/Child Documentation Training Day 2					
11/13/2024	B11	Adult/Child Documentation Training Day 2					
12/11/2024	B12	Adult/Child Documentation Training Day 2					

# Quality Management Training 2024 Calendar

<i>Date</i>	<i>Code</i>	<i>Training Name</i>	<i>Time</i>	<i>Date</i>	<i>Code</i>	<i>Training Name</i>	<i>Time</i>
01/03/2024	F1	Compliance Training-Support Staff	1:30p - 3:30p	02/15/2024	J1	U.M.D.A.P.	2:30p - 3:30p
02/07/2024	F2	Compliance Training-Clinical/Mgmt.		05/16/2024	J2	U.M.D.A.P.	
03/06/2024	F3	Compliance Training Support Staff		08/15/2024	J3	U.M.D.A.P.	
04/03/2024	F4	Compliance Training-Clinical/Mgmt.		11/21/2024	J4	U.M.D.A.P.	
05/01/2024	F5	Compliance Training Support Staff					
06/05/2024	F6	Compliance Training-Clinical/Mgmt.		02/09/2024	L1	Universal Trauma-Informed Care	9:00a - 12:30p
07/03/2024	F7	Compliance Training Support Staff		05/10/2024	L2	Universal Trauma-Informed Care	
08/07/2024	F8	Compliance Training-Clinical/Mgmt.		08/09/2024	L3	Universal Trauma-Informed Care	
09/04/2024	F9	Compliance Training Support Staff		11/08/2024	L4	Universal Trauma-Informed Care	
10/02/2024	F10	Compliance Training-Clinical/Mgmt.					
11/06/2024	F11	Compliance Training Support Staff		03/08/2024	M1	Reducing Occupational Hazards (formerly Compassion Fatigue)	9:00a - 3:30p
12/04/2024	F12	Compliance Training-Clinical/Mgmt.		06/14/2024	M2	Reducing Occupational Hazards (formerly Compassion Fatigue)	
				09/13/2024	M3	Reducing Occupational Hazards (formerly Compassion Fatigue)	
01/25/2024	G1	Problem Resolution/Advance Medical Directives	9:00a - 12:00p	12/13/2024	M4	Reducing Occupational Hazards (formerly Compassion Fatigue)	
04/25/2024	G2	Problem Resolution/Advance Medical Directives					
08/08/2024	G3	Problem Resolution/Advance Medical Directives		01/30/2024	N1	Therapeutic Behavioral Services Doc. Training	8:00a - 1:00p
10/24/2024	G4	Problem Resolution/Advance Medical Directives		03/26/2024	N2	Therapeutic Behavioral Services Doc. Training	
				05/28/2024	N3	Therapeutic Behavioral Services Doc. Training	
02/15/2024	H1	Staff Registration/Credentialing	9:00a - 12:00p	07/30/2024	N4	Therapeutic Behavioral Services Doc. Training	
05/16/2024	H2	Staff Registration/Credentialing		09/24/2024	N5	Therapeutic Behavioral Services Doc. Training	
08/15/2024	H3	Staff Registration/Credentialing		11/26/2024	N6	Therapeutic Behavioral Services Doc. Training	
11/21/2024	H4	Staff Registration/Credentialing					
01/11/2024	I1	Site Certification	1:30p - 3:30p				
04/11/2024	I2	Site Certification					
07/11/2024	I3	Site Certification					
10/10/2024	I4	Site Certification					



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## ADULT/CHILD DOCUMENTATION:

### Day 1:

**Target Audience:** Direct service staff and clinical supervisors

- Introduction to the Mental Health Plan
- Medical Necessity and The Problem List
- Cultural Competence
- Review of SUPT services available
- Review Clinical Documentation Requirements/ Standards: Including SmartCare requirements
- CalAIM Assessment
- Review of CANS, PSC-35, and ANSA
- Care Plan Within Service Notes
- Appropriate for SmartCare users and Providers with their own EHR

### Day 2:

**Target Audience:** Direct service staff and clinical supervisors

- Review Service Notes and Procedure Codes
- Billable and Non-Billable Procedure Codes
- Procedure Code Break Out Room Group Activity
- Connects Clinical Practice and Documentation
- MHSA/Support Services Procedure Codes Included for Applicable Programs and Housing Plan
- Appropriate for SmartCare users and Providers with their own EHR

## COMPLIANCE TRAINING-

**Target Audience:** Staff/Mgmt. and Clerical Staff

- Definition of Fraud and Abuse
- Code of Conduct
- Examples and interactive scenarios
- HIPAA components
- Office of Inspector General
- Reporting avenues and options

## PROBLEM RESOLUTION & ADVANCE MEDICAL DIRECTIVES

**Target Audience:** New County and Provider Staff

- Informing materials required for Mental Health Plan agencies
- Rights of Members of the Mental Health Plan
- Process and Timelines for Grievances, Appeals, State Fair Hearings, and Change of Providers
- Comprehensive review of Advance Medical Directives

## SITE CERTIFICATION

**Target Audience:** Key Administrator or their Designee

- Elements for a successful Medi-Cal Site Certification
- Review and discussion of the assessment tool
- Policies and procedures
- Credentialing files
- Facility safety

## STAFF REGISTRATION & CREDENTIALING

**Target Audience:** Agency staff assigned to maintaining credentialing files and requesting staff in EHR-SmartCare

- SmartCare Identification for licensed or non-licensed staff
- Staff registration forms for staff Classifications
- Staff classification definitions and privileges
- National Provider Identifier (NPI) requirements and process
- Academic and work experience requirements for non-licensed staff
- Verifying licenses and Exclusions on the Internet
- Staff Roster format

## REDUCING OCCUPATIONAL HAZARDS (FORMERLY COMPASSION FATIGUE)

**Target Audience:** Behavioral Health Professionals: Staff providing direct services, Clinical Staff, and Supervisors

- Engage in self-care by taking this course!
- Identify risk factors for Compassion Fatigue
- Learn to identify signs of Compassion Fatigue
- Learn tips for managing Compassion Fatigue
- Create a Self-Care Plan

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## INTRODUCTION TO COLLABORATIVE DOCUMENTATION TRAINING

**Target Audience:** Behavioral Health Professionals: Staff providing direct services, Clinical Staff, and Supervisors\*

- Introduction to Collaborative Documentation and its benefits in treatment
- Integrate Collaborative Documentation as part of the clinical work
- Set up for Collaborative Documentation (e.g., Technology, HIPAA, Scripts and Time Flow/Options for Use)
- Implement Collaborative Documentation as part of the golden thread (e.g., Assessment, Care Plan/Problem List and Progress Notes)
- Use Collaborative Documentation with specific populations and settings
- **\*Prerequisite for this course is as follows:**  
*Adult/Child Documentation Training*  
**The prerequisite must be completed prior to attending the course.**

## THERAPEUTIC BEHAVIOR SERVICES (TBS) DOCUMENTATION TRAINING

**Target Audience:** Direct service staff and clinical supervisors at TBS programs only.

- TBS Eligibility Criteria
- Initial Authorizations & Reauthorizations
- TBS Provider Required Documents
- Target Behaviors
- TBS Care Plans within Service Notes
- Safety Planning
- Documentation Requirements & Service Notes Overview
- TBS Procedure Codes
- Discharge

## UNIFORM METHOD of DETERMINING ABILITY to PAY (UMDAP)

**Target Audience:** Staff who complete the UMDAP Financial Forms

- Completing the UMDAP process in SmartCare for non-Medi-Cal patients

## UNIVERSAL TRAUMA-INFORMED CARE: A PRACTICAL GUIDE FOR HELPERS TRAINING

**Target Audience:** Sacramento County Behavioral Health staff & contracted providers (Mental Health and Substance Use Prevention Treatment): frontline staff (admin & clinical), clinical supervisors, program managers.

- Learn the common Trauma definitions
- Identify how the stress process works.
- Learn about the ACES study and its impact on understanding the correlation between trauma and overall health.
- Identify characteristics of Trauma Informed Care (TIC) and how to apply those in the workplace.
- Explain how helpers are vulnerable to burnout and secondary traumatic stress aka “compassion fatigue.”
- Understand the definition of resilience and how helpers can use practical exercises to build personal resilience.

## CRISIS CONTINUUM DOCUMENTATION (MCST, CST, CRP, BACS CRISIS NAVIGATION, CAL VOICES PEER TRIAGE, MHUCC, and THE SOURCE)

**Target Audience:** Direct service staff and clinical supervisors at crisis services programs

- Introduction to the Mental Health Plan
- Medical Necessity
- Cultural Competence
- Diagnosis and Problem List
- Documentation Requirements/Standards
- Care Planning
- Linkage for MH/SUPT services
- Service Notes
- Classifications and Procedure Codes
- Discharge/Transition Planning



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## REFRESHER DOCUMENTATION:

**Target Audience:** *Direct service staff and clinical supervisors.*

- Review of Populations served within the MHP and Medical Necessity.
- Review and understanding of the Problem List & the CalAIM Assessment.
- Review Medi-Cal standards for completion of Care Plans within Service Notes
- Review Clinical Documentation Requirements/Standards: Including SmartCare requirements.
- Provide clarity on Procedure Codes Types and documentation within Service Notes.
- Billable versus Non-Billable Services.
- Relevant documentation reminders.
- Bridge the gap between practice and documentation.
- Interactive game for learning topics reviewed.
- *Appropriate for SmartCare users and Providers with their own EHR\**
- **\*Pre-requisite for this course is as follows:**  
*Completion of Adult/Child Documentation Training course since **July 1, 2022**. The prerequisite must be completed prior to attending this course.*

To view the flyers for the **Reducing Occupational Hazards (formerly Compassion Fatigue)** and **Universal Trauma-Informed Care Training** please click on the links below:

[2024 Reducing Occupational Hazards \(formerly Compassion Fatigue\)](#)

[2024 Universal Trauma-Informed Care Training](#)

# Quality Management Training 2024 Calendar

***TO REGISTER:*** Please email completed Registration Form to [QMTraining@sacounty.gov](mailto:QMTraining@sacounty.gov)  
***NO LATER THAN TWO BUSINESS DAYS PRIOR TO THE TRAINING***

*You will receive a confirmation notice once you have been registered.*

*At this time all training will be held Virtually only.*

*Log in information for Virtual Trainings will be provided upon enrollment.*

*Print Name:	_____	*Agency Type:	_____
*Agency & Program	_____	*Classification	_____
*Phone Number	_____	*Email	_____

**Please enroll me in the following trainings:**

**Write the Title of the training and the corresponding Training code**

*Training Title	Training Code	*Training Title	Training Code
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

To view the flyers for the **Reducing Occupational Hazards** and **Universal Trauma-Informed Care Training** please click on the links below:

[2024 Reducing Occupational Hazards \(formerly Compassion Fatigue\) 2024](#)  
[Universal Trauma-Informed Care Training](#)