

# SACRAMENTO COUNTY HEALTH AUTHORITY COMMISSION

## DRAFT STRATEGIC PRIORITIES AND OUTCOMES 2022-2024

DRAFT – FOR DISCUSSION ONLY – JUNE 21, 2022

STRATEGIC PRIORITY	Possible Metrics / Measurable Outcomes
<p>#1: Increase oversight, coordination and other activities to improve health plan and provider performance in the areas of quality, timely access, integration and health disparities</p>	<p>1a) Quality scores above DHCS MPLs</p> <p>1b) Member satisfaction above DHCS MPLs</p> <p>1c) Provider satisfaction scores above industry standard</p> <p>1d) At least 10% improvements in plan performance regarding health disparities, member satisfaction and plan performance</p> <p>1e) Behavioral health utilization within industry standards</p> <p>1f) Grievance rates and types consistent with other health plans</p> <p>1g) Community interventions positively impact HEDIS and other quality results as demonstrated by plans</p> <p>1h) Plans adequately address or have plans to address access deficiencies demonstrated by grievances or annual studies</p>
<p>#2: Engage Medi-Cal beneficiaries in defining and improving health provider/ health plan performance</p>	<p>2a) At least 10 Medi-Cal beneficiaries are engaged to give input about health provider and/or health plan performance</p> <p>2b) At least 4 sessions annually are held to solicit input from Medi-Cal beneficiaries</p> <p>2c) All health plans demonstrate an individual process to address member suggestions in a meaningful way</p>

STRATEGIC PRIORITY	Possible Metrics / Measurable Outcomes
<p>#3: Proactively forecast, prepare for and support local efforts to respond to CalAIM and other key DHCS initiatives</p>	<p>3a) Percent of eligible populations enrolled in ECM</p> <p>3b) Extent, breadth and number of individuals served in Community Supports services</p> <p>3c) Health plans demonstrate adequate readiness for each new phase of CalAIM as required by DHCS</p>
<p>#4: Prepare for successful transition to fewer Medi-Cal managed care health plans</p>	<p>4a) Least amount of disruption or transitions for providers and members with the 2024 plan changes</p> <p>4b) Health plans actively cooperate with successor plans for a smooth transition</p> <p>4c) Health plans meet DHCS expectations for transition to 2024 health plans</p> <p>4d) 2024 plans demonstrate understanding of role and expectations of the Sacramento Health Authority and begin participating as early as identified in meetings</p> <p>4e) Health Authority begins exploration by end of 2024 of its own role as a licensed health plan</p>
<p>#5: Improve Health Authority structure, processes, strategies and engage key leaders in the community</p>	<p>5a) Health Authority members express satisfaction at understanding of roles of Health Authority and with conduct of body as a whole</p> <p>5b) Health Authority strategic plan is being implemented effectively and progress reported on quarterly</p> <p>5c) Health Authority has structures and processes in place to effectively conduct business</p> <p>5d) Healthy Authority effectively engages with intersecting Sacramento County Boards and Commissions</p> <p>5e) Health Authority meets annually with Director of DHCS</p> <p>5f) Health Authority meets annually with Sacramento County legislative delegation to update them on work of Health Authority</p>