

THIS MEETING IS HELD VIA TELECONFERENCE/WEBINAR DUE TO COVID 19 RESTRICTIONS

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MEETING MINUTES

Members Present: Katie Andrew, Danielle Cannarozzi, Hudson Graham, Steve Heath, Cathy Levering, James Musser, Debra Payne, Jonathan Porteus, Jan Resler

Members Absent: Robin Blanks-Guster, Julie Gallelo, Bilee Hernandez, Terrence Jones, Olivia Kasirye, Darrell Kenworthy, Dorothy Seleski, Maritza Valencia, Mary Jess Wilson

Public Present: Robyn Alongi, Jay Anderson, Emely Arienza, Deborah Blanchard, Joseph Canas, Margaret Delmore, T. Ellis, Jennifer Fitzpatrick, Felicia Fondren, R. Fong, Rhoda Gonzales, Rosanna Jackson, Jayanth Kumar, Paula Lee, Judy Lema, Carol Leonard, Chris Llamas, Thomas Lovingen, Susan McLearn, Robin Muck, Onur Nacakgedigi, Gricelda Ocegueda, Helen Pham, Kelsey Reyne, Mary Reinders, Destiny Rockwood, Cherag Sarkari, Kevin Scott, Cynthia Simpson, Thom Tremble, Lynn Walton-Haynes, Mira Yang

1. 2:00 Welcome & Introductions Debra Payne
2. 2:05 Approve August 5, 2021, Meeting Minutes **(Action)** Debra Payne
Not enough members in attendance to make a quorum. August minutes moved to December 7, 2021 meeting.
3. 2:10 CDPH – Office of Oral Health Update Jay Kumar
 - a. 2018-2019 3rd Grade Smile Survey
Dr. Jay Kumar presented results of 2018-2019 3rd grade survey conducted by the CDPH – Office of Oral Health. Schools chosen by FRPM participation and geography. 194 schools screened, 12, 562 children screened.
Significant findings include, but are not limited to:
 - Statewide: 61% Caries Experience (down from 71% in 2004-2005), 22% Untreated Decay (down from 29% in 2004-2005), 37% Sealant Prevalence (up from 28% in 2004-2005).
 - Interventions that contributed to decline in tooth decay statewide: Expanded community water fluoridation, Medicaid dental visits increased, implementation of ACA expanded insurance coverage, First 5 implemented programs, promotion of primary care and dental integration, promotion of age 1 dental visit, CDA published guidelines for oral health care during pregnancy, and implementation of KOHA requirement.
 - Profound disparities exist by region statewide. The map of disparities mirrors the “Healthy Place Index” that evaluates conditions that contribute to healthy living such as economic conditions, housing, transportation, etc.
 - Caries Experience: The Sacramento Region ranked 2 of 7 in this area.
 - Untreated Decay – The Sacramento Region ranked 5 of 7 in this area.
 - Dental Sealants – The Sacramento Region ranked 7 of 7 in this area.

- Hispanic children have the first highest and Black children have the second highest rate of caries experience and untreated decay. Socioeconomically disadvantaged children experience higher risk.
- Socioeconomic status rather than demographics were found to be significant determining factors for prevalence of dental sealants.

Goal of CDPH – Office of Oral Health and Local Oral Health Programs: Cavity Free Children through the following strategies:

- Community Water Fluoridation
- Community Clinical Linkages
- Kindergarten Oral Health Assessment (KOHA)
- Dental Visits
- Oral Health Literacy – Individual and Dental Provider System
- Other –
 - Tooth brushing in Early Care and Education Programs
 - Rethink Your Drink – Addressing Common Risk Factors
 - Electronic Referral Management System

b. Goals for the 2023-2028 Grant Cycle

RFA will be released to LOHPs soon. Funding is being maintained statewide at \$30M level. As such, CDHP will be able to provide funding at same levels as previous grant. A primary goal is to increase number of children receiving linkage to dental services through school-based/linked programs.

4. 2:40 Medical Dental Referral and Navigation System (MDRAN) Katie Andrew
Katie Andrew presented on the history and function of the MDRAN system and recent updates.

a. Data Review

- i. 121 individual users from nine organizations including Early Smiles Sacramento, Sacramento Covered, Sacramento District Dental Society, Gold River Pediatrics, Land Park Pediatrics, Mercy Family Health Center, Sacramento County Health Center Pediatrics and Adolescent Clinic, San Lucas Pediatric Clinics (Elk Grove and Natomas), and Walton Pediatrics. In discussion with Kaiser Children’s Services Program, UC Davis OB-GYN, Sutter OB-GYN, Alta Regional Center, the Child Abuse Prevention Center, the Black Child Legacy Campaign, WIC, and Head Start.
- ii. Working on renewing the HI Trust HIPAA certification.
- iii. Total referrals from September 2020 through August 2021 = 436. Anticipate a dramatic increase in referrals for September 2021 as Center for Oral Health resumes services post-COVID.
- iv. Total successful referral rate to date = 37.2%. Plans were not on-boarded to provide care coordination services until April 2021. MDRAN expects the successful referrals to increase as the dental plans increase care coordination services.
- v. There is a potential pilot in San Joaquin County in 2022 to test MDRAN in a fee-for-service environment.
- vi. There are three viable strategies for supporting MDRAN in a FFS environment.

1. Work with Medi-Cal managed care health plans to:
 - a. Leverage their internal care coordination teams and/or
 - b. Contract with CBO such as Sacramento Covered.
2. Leverage the new Medi-Cal community health worker benefit to provide education and navigation support.
3. Secure county funding for community-rooted dental care coordinators (e.g. San Joaquin County).

Scott: Will we (Center for Oral Health) be able to see the data breakdown by “urgency”?

Andrew: Yes. Oral Health Solutions provides reports to users on a monthly basis and urgencies are provided in the report, but the data was not prepared for this presentation.

Reinders: Will referring agencies/organizations be allowed to download [de-identified] individual organization data (with success rates) for reporting on organizational and program improvement?

Andrew: Absolutely. This data is provided on a monthly basis and it should not be a problem to provide it on request.

Resler: How quickly can referring organizations learn whether an urgent client has been seen?

Andrew: There’s nothing we can do about the claims data lag. However, we’ve asked that, at least for the Urgency 3’s, the dental plans input when an appointment has been scheduled. In that way, a provider like Center for Oral Health – Early Smiles can follow up.

Yang: At this time, we are asking that the dental plans send an email to confirm that an appointment has been scheduled.

Cannarozzi: The Liberty and Health Net care coordination teams are also noting in MDRAN whenever a navigation attempt has been made in an effort to keep referring agencies, like Early Smiles Sacramento, to know that the dental plans are attempting to communicate with clients.

5. 3:10 Center for Oral Health/Early Smiles Sacramento Mira Yang
 Kevin Scott, Center for Oral Health CEO, provided update on 3rd quarter results:
 Coordinated forty-nine events, provided oral health education to 2,700+ students, 41% of those students received dental screenings. Of those screenings:
 860 = 0 – 5 years old
 246 = 6 – 8 years old
 9 = adults
 76% of children screened received fluoride varnish treatments (~850)
 Urgency 3 = 15
 Urgency 2 = 198
 Urgency 1 = 905
 The encounters started to be incorporated into MDRAN in August. COH/ESS is now fully integrated into the system.
 COH/ESS has a special project ongoing with the San Juan Unified School District working to minimize dental anxiety for students. Early Smiles has booked screenings in Sacramento County school districts through February 2022.
6. 3:15 Dental Plans Updates Dental Plans
 Liberty (Cannarozzi) – Early Smiles Sacramento is currently the only program allowed

on school campuses due to COVID. Many school nurses are working on contact tracing, so Early Smiles has taken on additional care coordination responsibilities. Liberty has participated in 165 events in Sacramento including health care events, education, and supply drop-offs to community organizations. Liberty has seventeen screening events for adults scheduled in the month of October that will particularly focus on Afghan refugees and adult school attendees.

Health Net (Fondren) – Early Smiles Sacramento is partnering with Health Net to provide screenings and fluoride varnish applications at the Celebrando event scheduled in October. Health Net will also attend the Sacramento District Dental Society Mid-Winter Convention in February 2022.

Access (Rockwood) – The provider relations staff has been cleared to resume onsite visits to address any provide issues or educational needs. Dr. Graham is available for in-person office visits as needed. Planning outreach to members to encourage preventive dental visits. Access staff are cleared to attend community events. Recent Access studies indicate that members that received teledentistry visits are four times more likely to complete an in-office visit than members that did not receive a teledentistry visit. Access continues with a text messaging campaign to members.

Musser: Dr. Musser interjected his ongoing dismay at the difficulty clients have in navigating the dental managed care system. Dr. Musser relies on Liberty Dental staff (Danielle Cannarozzi) as a sole source for assistance in referring clients that have extreme difficulty navigating the system. In the latest case, an Access child client was denied care for four months when there was a simple administrative error. This child was in pain the entire four months; the mother even recorded the child’s cries and sent it to Access Dental. This is an ongoing frustration for providers.

Porteus: Is there a way to look at individual cases like this and draw general conclusions such as a process for quickly resolving a situation like the one that was brought to the group [above] that is system-wide (i.e. all plans and all providers)?

Anderson: Are provider surveys sent out periodically to assess recurring issues that providers encounter and the level of satisfaction amongst providers? If you have ongoing issues that disrupt practice, there is a disincentive to improving the oral health status of the Medicaid population.

SDDS, Sacramento County, and Liberty Dental have done recent provider surveys. Payne: MCDAC can follow up with a DMC provider survey and look at a process for resolving referral issues with the dental plans.

7. 3:30 Adult Dental Goals for MCDAC Subcommittee Update J. Porteus
The goal of the group is to put together an assessment of adult dental care needs (number of beneficiaries, demographics, provider availability, barriers to utilization, etc.) in Sacramento County for presentation to the Board of Supervisors. The Sacramento County Oral Health Program has limited funding available to contribute and the Chair and Vice Chair approached the dental plans to assess their willingness to assist in funding the project. MCDAC will also request funding from the Board of Supervisors at the annual presentation in January.
8. 3:35 Special Needs Subcommittee Updates Chairs

Committees 1 (Communications) – has completed much of their work in delivering the Aved report to identified stakeholders.

Committee 2 (Client Education) – The State Council on Developmental Disabilities has a second workshop scheduled in late October 27 for parents and caregivers of individuals with disabilities to assist them in accessing oral health care. A Fee-for Service Flowchart has been created that mirrors the DMC “How to Successfully Make a Dental Appointment in Sacramento County” and both flowcharts will be shared during the workshop.

Committee 3 (Dental Surgery Center) – There is no additional information to share with the committee at this time. Work in this area continues on many fronts.

9. 3:40 Health Authority Commission Meeting Update Debra Payne
Health Authority selection committee was established at the last meeting and the scoring tool was developed. Eddie Kirby, Chief of Staff for Dr. Pan’s office, will be Chair. Debra Payne will serve as Vice Chair. DHCS has expressed support for moving forward with two health plans, the Health Authority has recommended at least three. A recommendation will be made to the Board of Supervisors and they will supply a letter of support to the health plans that score the highest in Sacramento County. The Sacramento County Health Authority Commission statute (SB 226) has been signed by the Governor.
10. 3:45 California Dental Association Update Dharia McGrew
Dharia McGrew is no longer with CDA. MCDAC has requested a replacement for the seat on the committee.
11. 3:50 Children Now Update Katie Andrew
SB 682, co-sponsored by Children Now, was vetoed this week. Children Now is exploring next steps.
12. 3:55 Agenda Items for December 2, 2021 MCDAC Meeting All
a. Process for reviewing denials with the dental plans
b. Medi-Cal Managed Care Dental and Fee-for-Service provider survey
c. Draft legislative report for MCDAC review
d. January 11 MCDAC report to the Board of Supervisors
e. Announcements
13. 4:00 Adjourn All

PUBLIC COMMENT MAY BE GIVEN ON ANY OF THE AGENDA ITEMS AND BEFORE A VOTE.

Purpose: The advisory committee provides oversight and guidance to improve Medi-Cal Dental utilization rates, the delivery of oral health and dental care services, including prevention and education services, in dental managed care and fee-for-service Medi-Cal Dental delivery systems.

Authority: AB 1467 (Budget Committee), Effective July 1, 2012; Sacramento County BOS, Dec 11, 2012, Resolution No. 2012-0903 establishing a Sacramento County Medi-Cal Dental Advisory Committee & Resolution No. 2012-0904.

For information about MCDAC, contact Jan Resler at reslerj@sacounty.net or 916-875-6259.

Each voting member must comply with AB 1234 Ethics rules when voting on agenda items. If a real or perceived conflict exists, members must recuse themselves from the vote.