

Medi-Cal Dental Advisory Committee Meeting

Meeting Minutes

Thursday, February 3, 2022 – 2:00 p.m. – 4:00 p.m.



THIS MEETING HELD VIA TELECONFERENCE/WEBINAR DUE TO COVID 19 RESTRICTIONS

Join the Meeting:

<https://us02web.zoom.us/j/81110106106?pwd=d2htYmVTbWliRVQyTGdJU3cxUmx4QT09>

Meeting ID: 811 1010 6106

Passcode: 548688

Facilitator: Debra Payne, Chair

Scribe: Jennifer Fitzpatrick, Staff

Members Present:

- Debra Payne
- Katie Andrew
- Robin Blanks-Guster
- Julie Gallelo
- Hudson Graham
- Steve Heath
- Bilee Hernandez
- Cathy Levering
- James Musser
- Jan Resler
- Dorothy Seleski
- Mary Jess Wilson
- Jonathan Porteus, Vice Chair

Members Absent:

- Olivia Kasirye
- Maritza Valencia

Public Present: Danielle Cannarozzi*, Darrell Kenworthy*, Mira Yang, Taryn Peters, Rhoda Gonzales, Candace Oto, Linh Le, S Chen, Erin Rombach, Kevin Scott (COH), Adriane Sawyer (Access Dental), Alani Jackson, Amber Kwiecien, Andrea Uvias (Access Dental), Barbara Aved, Bryan Nokelby DDS, Candy Stirdivant, Carol Leonard, Chris Llamas, Debbie Blanchard, Destiny Rockwood, Doreena Wong, Dr. Cherag Sarkari, Edward Bynum, Eddie Hu, Emely Arienza, Eric Tolkin, Felisha Fondren, Jeremy (ARI), Judy Lema, Jennifer Fitzpatrick, Kelsey Reyne, Monica Montano (CDA), Monique Garcia, Paul Glassman, Paula Lee, Robin Muck, Robyn Alongi, Dr. S Bandy, Sean Atha, S Kaviani, Sonya Bingaman, Susan McLearn, Thomas Lovinger, Morgan (Dr. Musser)

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2:00	Welcome and Introductions	Meeting called to order at 2:00 pm by Debra Payne
2:10	Approval of December 2, 2021 Minutes (Action)	December minutes reviewed and approved by the Committee. Moved- Musser Seconded- Robin Blanks-Guster Carried- see Voting Record
2:15	DHCS	<p>Presented by Alani Jackson</p> <ul style="list-style-type: none"> • Dental Transformation Initiative Update- DTI concluded as of 12/31/21. Providers notified by Provider Bulletin to submit DTI claims for dates up to and including 12/31/21 by 2/4/22 to be considered for payment. Payments may be modified to stay within authorized funding limits. Pro rata amount for Domain 1 and Domain 3 may be determined. Advocates are seeking to back fill the gap in DTI funding. Domain 1- payments for January delayed, providers were notified by bulletin. 259 participating safety net clinics statewide, increase of 1 since last meeting. Of those 3 are located in Sacramento. Domain 2- \$95.6 million in payments to date for 2021, total for Domain 2 \$228.2 million. \$9.63 million in Sacramento total payment to date (\$6.95 million to DMC and the rest going to FFS providers). 3,512 providers have opted in to Domain 2, this includes DMC and FFS providers. This is an increase of 51 providers since last meeting. 123 safety net clinics are participating in Domain 3, which is no change since last meeting. No updates for Domain 4. • Prop 56 Update- CMS approved state plan amendment on November 19th to extend Prop 56. System updates implemented by December 1st to continue processing Prop 56 payments. Supplemental payments as of November 30th, for FY 20-21= \$449.5 million, \$425 million to FFS and \$24.4 to DMC, which is an increase of about \$400k since last meeting. Sacramento specifically has received \$13.8 million, which is an increase of about \$100k since last meeting. For FY 21-22= \$175 million total payments, \$154 million to FFS and \$11.6 million to DMC, which is \$9 million increase since the last meeting. Sacramento specifically has received \$6.7 million this FY, which is a \$5 million increase since the last meeting. • CalAIM Update- Oral Health components of CalAIM were implemented on January 1, 2022. CMS approved state plan amendment on December 15th. Number of notifications were released, including an all-plan letter on November 23rd, FFS and SNC bulletins went out in November, December and January, as well as postings to website. CalAIM website includes forms, instructions, and SNC billing requirements. CalAIM is new state policy, part of Medi-Cal dental benefit program, so reporting of payments may look different in future.

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		<ul style="list-style-type: none"> • Rhoda Gonzales question: Is the silver diamine fluoride benefit payable to RDHAP Medi-Cal providers and if so, in what settings? Dr. Nokelby: yes, both SDF and Caries Risk Assessment benefits are payable to RDHAP providers, no matter the setting. • Sacramento County Fact Sheet- Presented by S Chen. Fact Sheet contains data as of November 2021. New column showing active rendering providers demonstrates a decrease in active providers by 15 since June 2021. This is due to providers retiring during the pandemic and there are no concerns regarding access to care. Top 5 procedures billed remain the same from previous fact sheet. Utilization is beginning to increase to pre-pandemic levels.
2:30	Medical Dental Referral and Navigation System (MDRAN)- Data Update	<p>Presented by Katie Andrew</p> <ul style="list-style-type: none"> • Shares claims data by plan for September 2020- December 2021. Increase in referrals as Early Smiles Sacramento has been back in schools screening students. Average time between referral and claim resolution in the system is 3 months. As time progresses, resolved claim percentages continue to increase. Some new users on-boarded including Kaiser, WIC, NFP, and AAPH programs. Access Dental numbers low compared to other plans. Providers are paid a capitated rate, and there is no financial incentive to submit a zero paid claim. Access is working with Oral Health Solutions to see where the discrepancy lies. Urgency 3 referrals are triaged differently and result in claims resolved more quickly. As urgency level increases, percentage of successful referrals increases. There is high percentage of Urgency 3s even among utilizers, demonstrating that there is a high level of need. • Debra question: Is there follow-up done with families who do not show up for treatment? • Danielle (Liberty): Care Coordination teams make five attempts to call families. There is typically follow-up done by the dental wellness unit. After the family is connected to the dental office, one more attempt is made to ensure care is received. Can report specifics on care coordination at the next meeting. • Debra comment: it would be interesting to see know how many non-utilizers are visiting the emergency department for dental issues? • Katie: MDRAN does not capture emergency department data. • Cathy suggestion: local hospitals could be surveyed to see how many dental emergencies they are seeing in the emergency department. • Mira: Early Smiles Sacramento is using MDRAN to refer children who need care. ESS calls parents of urgency 3 children 3x before referring to MDRAN and then call again 5 days later to see if they have been contacted by a dental provider. For urgency 2, they call 3x and then refer to MDRAN. For urgency 1, they do not have enough staff to call parents. Mira comments that oral health education of families is very

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		<p>alternate to serve until then. Mira Yang (COH/ESS) puts forth her name for consideration for the new RDH seat. Jan seconds Mira’s interest in becoming a member on the committee and also puts forth Susan McLearan for consideration. Dr. Kasirye has asked to be excused from meetings until pandemic circumstances change. As this is a named seat, her request is granted.</p>
3:20	Dental Plans Update	<p>Presented by Danielle and Dr. Sarkari (Liberty), Felicia Fondren and Dorothy Seleski (Health Net), Carol Leonard (Access)</p> <ul style="list-style-type: none"> • Liberty had 209 community engagements in Sacramento in 2021, including donation drop-offs of dental kits and educational materials, coordinated with CBOs to distribute at events that did not allow outside vendors, and education and training presentations. In December, Liberty engaged with 17,300 community members. Liberty has taken steps to address issues raised at previous meetings regarding the referral process. Liberty/Health Net has a team of 100 Member Services call center staff to respond to both provider and member questions. Members’ questions usually relate to eligibility, benefits, referrals and transfers. Providers have access to a secure portal where info is available to them, but many prefer to use the call center. There is an opportunity for streamlining if providers are persuaded to use the portal. Routine staff trainings include customer service, HIPAA, first call resolution, insurance terminology, claims, referrals, & grievances and appeals. • Health Net is attending the SDDS Midwinter convention next week and sponsoring breakfast. Mailed reminders to members to have preventive services. 2021 provider incentive to increase member preventative services utilization data is not ready, they are allowing time for claims to be submitted, will have data by next meeting. Awaiting regulatory approval of contract with telehealth platform, Hazel Health, sent a press release to community stakeholders in mid-January. Hazel Health focuses on medical and mental health, but Health Net has looked into selectively expanding their engagement to work with larger dental providers. • Health Net and Liberty have implemented all of the provisions of CalAIM that were due January 1. • Access conducted outreach to members via oral health education text campaign. October, November and December topics were dental hygiene, diabetes and safe toys. 138,000 text messages went out to members. Participated virtually in school and community events presenting on oral health in English and Spanish. Not yet making regular visits to dental providers, but did conduct 91 virtual educational trainings and meetings that tailor to the needs of each provider. Topics include CalAIM benefits, pre-authorizations, etc. Access has had recent staff changes and restructuring. They will be looking at their referral process and working with providers to make improvements.

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3:30	Agenda Items for April 7, 2022 MCDAC Meeting	<ul style="list-style-type: none"> • DHCS small group discussion update • MDRAN date update • Health Authority Commission Update- medical plans applying for RFP 2/8/22 • Vote on New Members • Annual Report to the Board of Supervisors update • Adult Dental Study Update
3:52	Announcements	<ul style="list-style-type: none"> • Dr. Musser presents an issue with pre-authorizations for children over age 8 denied due to no periapical x-rays, including roots of all teeth. These children are non-compliant, hence the referral for GA, making these x-rays too difficult to obtain. Dental plans need to re-evaluate approval processes, including the requirement that a pediatric MD has to approve treatment under GA, and that multiple attempts at treatment required before referring for GA. Dr. Sarkari has been available to take care of these issues with Liberty, but all plans have these problems. Recurring issue with families referred to providers for GA when those providers are not equipped to provide the treatment. Dr. Musser is one of very few providers who can treat under GA. • Debra comment: multiple attempts at treatment could be traumatizing and rules should not allow it. • Jonathan: referral criteria needs to be re-evaluated if referrals are being made inappropriately. • Dr. Sarkari offers that often referrals come to Liberty from primary dentists that only state a need to see a pediatric dentist, without specifying GA. So referral is executed without that stipulation. Turnaround time could be improved with provider education to compete referrals appropriately including health conditions etc. that would require GA. State mandates are being followed for referral criteria, with nothing additional being imposed. • Cathy comment: this is a DHCS issue and their presence throughout the meeting, not just at the beginning while they are giving their update, would provide an opportunity for discussion. • Debra suggests reaching out to DHCS and forming a small group for discussion of issues. • Cathy would like to add provider re-enrollment to the discussion. Providers asked to re-enroll or face deactivation and the process is cumbersome. • Cathy, Jonathan, Dr. Musser, Dorothy, Dr. Sarkari, Carol and Debra volunteer to be on the subcommittee discussion with DHCS and report back at the next meeting. • Dr. Sarkari adds providers are confused by continued contact from DHCS asking them if they want to enroll as FFS because GMC will be eliminated. • Jan: Prop 56 funding update with regards to the Adult Dental Study; invites everyone to attend SCOHP

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		<p>Advisory Committee meeting on 2/16 9-10:30 am; visit Saccountylearning.com to see SCOHP’s “Protect your Sweet Smile: Sugar Sweetened Beverage” dental education video.</p> <ul style="list-style-type: none"> • Sonya comment: calls from the community have increased as a result of the oral health workshops. Expresses appreciation for Liberty and SDDS assistance in connecting members to care. • Danielle comment: important for CBOs to align with the Oral Health Program goals and encourages attendance at SCOHP Advisory Committee meetings.
	Adjournment	<ul style="list-style-type: none"> • Meeting adjourned at 4:00 pm by Debra Payne • Next Meeting: April 7, 2022, 2:00-4:00 pm

MCDAC VOTING RECORD		
Item: December 2, 2021, Minutes	Date: 2/3/2022	
Moved: Musser	Seconded: Blanks-Guster	
Committee Members	Aye	Nay
Katie Andrew	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Robin Blanks-Guster	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Danielle Cannarozzi N/A	<input type="checkbox"/>	<input type="checkbox"/>
Julie Gallelo	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Hudson Graham	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Steve Heath	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bilee Hernandez	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dental Provider- VACANT	<input type="checkbox"/>	<input type="checkbox"/>
Olivia Kasirye ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Darrell Kenworthy N/A	<input type="checkbox"/>	<input type="checkbox"/>
Cathy Levering ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
CDA - VACANT	<input type="checkbox"/>	<input type="checkbox"/>
James Musser	<input checked="" type="checkbox"/>	<input type="checkbox"/>

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Jan Resler	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dorothy Seleski	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Maritza Valencia ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Mary Jess Wilson	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Jonathan Porteus (Vice Chair) ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Debra Payne (Chair)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

MCDAC VOTING RECORD		
Item: MCDAC Member Kenworthy, Hudson Graham, Cannarozzi Reinstatement	Date: 2/3/2022	
Moved: Musser	Seconded: Resler	
Committee Members	Aye	Nay
Katie Andrew	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Robin Blanks-Guster	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Danielle Cannarozzi N/A	<input type="checkbox"/>	<input type="checkbox"/>
Julie Gallelo	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Hudson Graham	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Steve Heath	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bilee Hernandez- ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Dental Provider- VACANT	<input type="checkbox"/>	<input type="checkbox"/>
Olivia Kasirye- ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Darrell Kenworthy N/A	<input type="checkbox"/>	<input type="checkbox"/>
Cathy Levering	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CDA - VACANT	<input type="checkbox"/>	<input type="checkbox"/>

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James Musser	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Jan Resler	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dorothy Seleski	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Maritza Valencia - ABSENT	<input type="checkbox"/>	<input type="checkbox"/>
Mary Jess Wilson	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Jonathan Porteus (Vice Chair)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Debra Payne (Chair)	<input checked="" type="checkbox"/>	<input type="checkbox"/>