

# Sacramento County Emergency Medical Services Agency (SCEMSA) Certification/Accreditation Frequently Asked Questions

## What is SCEMSA Certification/Accreditation?

*Credentialing allows individuals to work within Sacramento County when they meet the established requirements.*

*Credentialing is available for:*

- *Emergency Medical Responder (EMR) Certification*
- *Emergency Medical Technician (EMT) certification*
- *Paramedic accreditation*
- *Mobile Intensive Care Nurse (MICN) authorization/certification*

## Do I need to come to SCEMSA to apply for credentialing?

*No, it is not required that you come to the SCEMSA to apply for credentialing. The credentialing process may be completed from any computer through the online application portal found [HERE](#).*

*If you would like to apply for credentialing in person, SCEMSA does have public counter hours. Please refer to the website [HERE](#) for current days and hours.*

## How do I apply for credentialing through SCEMSA?

*Applications are accepted online. Instructions are available through our [Sacramento County EMS website](#) or click [HERE](#). You can also visit the SCEMSA office during public counter days and hours, and they will assist you with the online process. You will need to have your documentation printed out prior to visiting the office.*

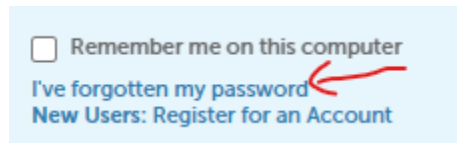
## How do I determine whether I should register, or look up an account?

*The new SCEMSA portal has historical data on all EMR, EMTs, Paramedic and MICNs. If you have applied before online, that account can be looked up by using your first and last name once you have logged in click on the example below. Note: This will not work if you have not logged on.*



## What do I do if I forgot my password?

Use the "I've forgotten my password" link on the home page of the Sacramento County credentialing page.



## Who can I call for Technical support if I am having problems?

If you are locked-out of your online application/reapplication account, please call (916) 874-5555. Otherwise, contact SCEMSA at (916) 875-9753, we assist you with any other technical issues.

## Where is SCEMSA located and what are the office hours?

SCEMSA is located at 9616 Micron Avenue Suite 960, Sacramento and has two (2) assessable computers with scanners to upload required documents. The current public days and hours is Tuesday-Thursday 8:00am-12:00pm excluding holidays. Please check the [Sacramento County EMS Agency](#) website for the most current information and holiday schedule.

## What forms of payment does SCEMSA accept?

SCEMSA accepts Visa, MasterCard, and Discover. Payments can be done online or you may come into the office during counter hours and pay with **EXACT CASH**. We do not make change.

## I need Continuing Education Hours, where can I get them?

SCEMSA has a list of approved Continuing Education Providers listed [HERE](#). The Local Trauma Base Hospitals offer Prehospital CEUs throughout the year. Prehospital Run Reviews are done 3-4 times a year. You can find them [HERE](#). Online CEUs that are accepted in California can be found [HERE](#).

## What if I lost my license/certification/accreditation card?

If you need a replacement card, you will need to come in to our office during counter hours and request a new one. There is a \$5.00 replacement card fee that must be paid in exact cash (we do not make change). You must also bring a valid government issued photo ID for verification.

## How much does EMT certification cost?

EMT Certification NON-Refundable: [FEES](#)

Initial Certification NON-Refundable: [FEES](#)

Recertification NON-Refundable: [FEES](#)

Late fee (within thirty [30] days of renewal): \$30

NOTE: If you are currently an EMT certified by another agency and want to certify with Sacramento County, you will be required to complete a Live Scan and pay the initial certification [FEES](#) to SCEMSA and the State FEE which is \$75.00.

## How much does Paramedic accreditation cost?

*Initial accreditation: NON-Refundable [FEES](#)*

*Rush fee (if requested): \$30.00*

*Continuous accreditation (meaning NO LAPSE in accreditation): No fee*

*Paramedic renewal (lapse in continuous accreditation or licensure): NON-Refundable [FEES](#)*

## How much does MICN authorization/certification cost?

*Initial certification: NON – Refundable [FEES](#)*

*Rush fee (if requested): \$30.00*

*Recertification: NON-Refundable [FEES](#)*

*Late fee (within thirty [30] days of renewal): \$30.00*

## I am an EMT from another County and want to re-certify in Sacramento County, do I apply as a renewal or an initial EMT with Sacramento County?

EMT's from another entity will apply with Sacramento County as an Initial EMT Applicant. All of your documentation will still remain the same as a renewal EXCEPT – applicants are required to obtain a fingerprint scan using a SCEMSA specific Department of Justice (DOJ) and Federal Bureau of Investigation (FBI) [Live Scan Request Form](#), BCII 8016, and pay the initial application [FEES](#).